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and the Pan-American Convention.
This year The New York Chapter of The National Academy of Television Arts and Sciences honored WOR-TV Community Affairs with FOUR EMMY Awards.

For Outstanding Editorials based on the significance of topics and effectiveness of presentation.

The Governors Award presented to the WOR-TV Children’s Christmas Fund for providing clothing and toys to over 75,000 needy boys and girls annually.

The Governors Award presented to “Channel 9’s Children,” a special week of local programming exploring the needs and problems of area youngsters.

For Individual Craft/Director of Photography on the minority unemployment special, “UNEMPLOYMENT: SHORT END OF THE STICK.”

WOR-TV takes pride in winning these awards, because we take pride in recognizing the needs of our viewers.
MAY UPDATE: Playing better and younger than ever!

Baton Rouge, WAFB, 4-5 PM, M-F
NUMBER ONE in: Total Women, Women 18-34, and Women 18-49. 11% Rating Improvement over lead-in.

Beaumont-Pt. Arthur, KJAC, 3:30-4:30 PM, M-F
NUMBER ONE in: Total Women, Women 18-34, and Women 18-49.* 17% Rating Improvement over lead-in.

Boston, WCVB, 4-5 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, and Teens. 133% Rating Increase over May 1981.

Burlington-Plattsburgh, WCAX, 5-6 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, Total Men, Men 18-34, Men 18-49, Teens, and Children. 120% Rating Improvement over lead-in. 22% Rating Increase over May 1981.

Charleston-Huntington, WOWK, 10-11 AM, M-F
NUMBER ONE in: Women 18-34* and Women 18-49. 100% Rating Increase over May 1981.

Charlotte, WBTW, 4-5 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-49, and Total Men.

Chattanooga, WDEF, 4:30-5:30 PM, M-F
NUMBER ONE in: Total Women, Women 18-34, and Women 18-49. 125% Rating Improvement over lead-in.

Cincinnati, WLWT, 5-6 PM, M-F
NUMBER ONE in: Rating.* 100% Rating Improvement over lead-in.

Colorado Springs, KRDO, 9-10 AM, M-F

Columbia-Jefferson City, KRCG, 4-5 PM, M-F
NUMBER ONE in: Rating,* Total Women, Women 18-34, Women 18-49, Total Men, Men 18-34,* and Men 18-49.* 75% Rating Improvement over lead-in.

Columbus, Ga., WTVN, 4:30-5:30 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, Total Men, and Men 18-49.*

Eureka, KVIQ, 4-5 PM, M-F
NUMBER ONE in: Rating,* Women 18-34, Women 18-49, and Men 18-49. 25% Rating Improvement over lead-in. 25% Rating Increase over May 1981.

Fresno, KMPL, 10-11 AM, M-F

Ft. Wayne, WKBF, 4:30-5:30 PM, M-F
NUMBER ONE in: Rating* and Women 18-34.* 25% Rating Improvement over May 1981.

Greenville-New Bern, WNCT, 4-5 PM, M-F
NUMBER ONE in: Total Women, Total Men,* Men 18-34,* and Men 18-49.*

Harrisburg-Lancaster, WHTM, 9:30-10:30 AM, M-F
NUMBER ONE in: Women 18-34 and Women 18-49. 50% Rating Increase over May 1981.

Johnson City, TN., WJHL, 5-6 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49,* and Total Men. 11% Rating Improvement over lead-in.

Lexington, WKYT, 4-5 PM, M-F
NUMBER ONE in: Rating,* Total Women, Women 18-34, Women 18-49, Total Men, Men 18-34,* and Men 18-49. 33% Rating Increase over May 1981.

Los Angeles, KTTV, 3-4 PM, M-F
NUMBER ONE in: Total Women,* Women 18-34, and Women 18-49 among Independent stations. 200% Rating Improvement over lead-in. 200% Rating Increase over May 1981.

Louisville, WLKY, 4:30-5:30 PM, M-F
NUMBER ONE in: Women 18-34,* Women 18-49, and Teens. 50% Rating Improvement over lead-in. 20% Rating Increase over May 1981.

New York, WNEW, 10-11 AM, M-F

Odessa-Midland, KMID, 3-4 PM, M-F
NUMBER ONE in: Rating,* Total Women,* Women 18-49,* Men 18-49,* and Teens.* 25% Rating Improvement over lead-in. 67% Rating Increase over May 1981.

Oklahoma City, KWTW, 3-4 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, and Total Men. 100% Rating Increase over May 1981.

Paducah, WPSD, 4-5 PM, M-F
NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, Total Men, Men 18-34, Men 18-49, Teens, and Children. 120% Rating Improvement over lead-in.
<table>
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<th>Location</th>
<th>Time</th>
<th>Program</th>
<th>Notes</th>
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<tr>
<td>Richmond, Va.</td>
<td>WTVR, 4-5 PM</td>
<td>M-F NUMBER ONE in: Rating,* Total Women 18-34, and Women 18-49.</td>
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<td>Sacramento, KTXL</td>
<td>10-11 AM, M-F</td>
<td>NUMBER ONE in: Women 18-34, Women 18-49, and Children. 100% Rating Improvement over lead-in.</td>
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<tr>
<td>Salt Lake City</td>
<td>KTVX, 4-5 PM</td>
<td>M-F NUMBER ONE in: Rating, Total Women 18-34, and Women 18-49. 60% Rating Improvement over lead-in. 60% Rating Increase over May 1981.</td>
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<td>Springfield, Ma.</td>
<td>WGGB, 4-5 PM</td>
<td>M-F NUMBER ONE in: Rating, Total Women 18-34, Women 18-49, Total Men,* Men 18-49,* and Teens.* 17% Rating Increase over May 1981.</td>
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<tr>
<td>Springfield, Mo.</td>
<td>KYTV, 3:30-4:30 PM</td>
<td>M-F NUMBER ONE in: Rating, Total Women 18-34, Women 18-49, Total Men, Men 18-34,* and Men 18-49.* 43% Rating Improvement over lead-in.</td>
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<tr>
<td>St. Louis, KTVI</td>
<td>3-4 PM, M-F</td>
<td>NUMBER ONE in: Rating,* Women 18-34, Men 18-34, Men 18-49, and Teens.*</td>
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<td>St. Petersburg, WTOG</td>
<td>10-11 AM, M-F</td>
<td>NUMBER ONE in: Women 18-34, Women 18-49, and Children. 100% Rating Improvement over lead-in. 100% Rating Increase over May 1981.</td>
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<tr>
<td>Tallahassee, WCTV</td>
<td>5-6 PM, M-F</td>
<td>NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49, Total Men, Men 18-34, Men 18-49, Teens, and Children. 80% Rating Improvement over lead-in. 29% Rating Increase over May 1981.</td>
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<tr>
<td>Toledo, WTVG</td>
<td>4-5 PM, M-F</td>
<td>NUMBER ONE in: Rating, Total Women, Women 18-34, and Women 18-49. 250% Rating Improvement over lead-in.</td>
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<td>Tulsa, KJRH</td>
<td>4-5 PM, M-F</td>
<td>NUMBER ONE in: Total Women,* Women 18-34, and Women 18-49. 67% Rating Improvement over lead-in. 25% Rating Increase over May 1981.</td>
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<td>Utica, WUTR</td>
<td>4:30-5:30 PM</td>
<td>M-F NUMBER ONE in: Rating, Total Women, Women 18-34, Women 18-49,* Total Men,* Men 18-34,* Men 18-49,* Teens, and Children.* 25% Rating Improvement over lead-in.</td>
<td></td>
</tr>
<tr>
<td>Wilkes Barre, WBRE</td>
<td>4-5 PM, M-F</td>
<td>NUMBER ONE in: Rating,* Total Women, Women 18-34, Women 18-49, Teens, and Children. 167% Rating Improvement over lead-in. 60% Rating Increase over May 1981.</td>
<td></td>
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</tbody>
</table>

*Tie.

THE MOST RESPECTED NAME IN BUSINESS REPORTING IS COMING TO TELEVISION THIS FALL.

THE WALL STREET JOURNAL REPORT

An important new weekly series. Available now for October start.

Coming this Fall all across the nation: a major new source of business insights and news of the economy.

Viewers will find on television the same respected name they see on the masthead of America's favorite business and financial publication: The Wall Street Journal.

The Wall Street Journal Report is a weekly half hour of timely features based upon key articles in The Wall Street Journal. Incisive, authoritative features developed in depth and shot on location.

The impact of robots on business—and the job market. Turning winter's ice and snow into summer's air conditioning. The critical questions of supply-side economics. Why fast food restaurants guard their secrets of making French fries so zealously...

Week after week of lively reports for everyone who makes decisions and seeks new opportunities—for business and for their families.

The Wall Street Journal Report is a unique series to attract important new audiences—and advertisers—to your station. And it's available on a barter basis.

For more information and a pilot tape to screen at your station call John Corporon or Nicki Goldstein at Independent Network News.

Phone: (212) 210-2400, or 210-2516.

Produced jointly by

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A DIVISION OF WPIX NEW YORK AND

The Wall Street Journal.

Contact: Independent Network News, 11 WPIX Plaza, New York, NY 10017
As our analysis of local news points out on page 45, 1982 may well be known as the year of television news expansion. In spite of the networks’ added news programs, stations, particularly in the top 50 markets, are programming more news as well as integrating their own local programs with the networks offerings.

The three networks alone will soon be programming 35 additional hours of news a week in marginal times. Add to that Ted Turner’s CNN2 and Group W’s Newsfeed and Independent Network News. The question arises: Is there more news than the stations can program? This question was asked in the annual news survey conducted by TV/RADIO AGE: Some 52.7 per cent said the answer to this question was that “the market can absorb what is offered.”

Based on the Nielsen tabulations, affiliates in 22 of the top 50 markets increased news programming in the early evening segment from May, 1981, to May, 1982. In addition, of the 150 affiliates in the top 50 markets, 32 present 90 minutes or more of locally-produced weekday news. With the networks going to news expansion in the early morning and after-midnight hours, the latest box score is not in as to what the clearances look like. With this additional news programming come additional spots for the individual stations. The reps questioned said that they liked the additional inventory, feel that it is saleable and are selling in blocks—almost like radio selling dayparts.

There are important developments in news and news presentation. The first of these is new technology. As Ford Rowan remarks in a chapter on the new technology in the excellent compendium Broadcast Journalism 1979—1981, edited by Marvin Barrett (Everest House, New York, $15.95): “The fascination with sophisticated gadgets sometimes results in editorial discussions based on the technical capabilities rather than on news worthiness. Technology,” he continues, “has opened new vistas of communications and the tools it’s affording to journalists can improve their craft. The challenge is to make technology the tool of the reporter, editor, and producer instead of vice-versa.”

The utilization of satellites, according to Rowan, is not primarily by major television stations but rather by those local stations that have discovered the “bird.” “A number of stations dispatched reporters to West Germany when the American hostages were released from Iran and flown to Europe, so that local talent could be seen putting a local angle on a major story. Even more pervasive is the attention given to Washington news, with an increasing number of stations posting correspondents in Washington or using the services of a group bureau.”

This second development is as significant as the first. That reflects the maturity of the news directors themselves in judgment, effectiveness and pride in their craft. As one news director said, quoted in the Barrett’s Alfred I. DuPont/Columbia University Survey, “The most encouraging recent development in broadcast news is the emergence of a professional management cadre that is capable of running a journalistically strong organization that can also generate the revenue needed to develop strong resources. As a consequence the consultant is losing favor with managers who frequently don’t understand what the news director is doing. Now, news directors are beginning to move up in station management. The caliber of people getting those jobs indicates that news will have an expanded role in station programming in the next few years.”

Sig. Pape
THE FIRST HALF-HOUR COMEDY SERIES
WITH A FULL HOUR OF LAUGHS!

It's the half-hour BJ/LOBO SHOW—a miracle of editing genius that's made it possible for us to take the hour-long series BJ and the Bear and Sheriff Lobo and turn them into 86 laugh-packed half hours.

THE BJ/LOBO SHOW is flexible. You can play the half hours. Or you can play the original hours.

There are madcap adventures, a mischievous chimp, bumbling deputies, car chases, long-haul fun and fabulous guest stars.

You can program the comedy adventure of the year real soon. The hours this Fall. The half hours starting January '83.

Screening is believing. Call today.
More than seventy stations have signed up for the 24-hour total news program service of CNN for Broadcast Television. And more signatures are coming.

Because television stations all over America are serious about being NUMBER ONE. And they know that nobody can match CNN when it comes to IMMEDIACY of coverage and programming FLEXIBILITY.
Don’t let another station gain the CNN advantage in your market. Call your Turner Account Executive now and discover why the list of signatures above is growing every day.
Letters

Format errors

I am writing concerning your March 22nd issue of TV/RADIO AGE. In that issue you published your fall, 1981, Radio station analysis. There are glaring errors in three different listings for the Columbus, Ohio, market. These errors were brought to my attention by a Columbus media buyer who uses your publication as a preliminary look at the various markets in which she buys radio advertising time. She considers your publication the source of an overview of the ratings and formats in out-of-town markets. If she is using TV/RADIO AGE in this manner, it stands to reason that many other media buyers in this country use your publication for the same information.

Our station, WNCI(FM) was listed in your Radio station analysis as being a "golden oldies" format. Nothing could be further from the truth. We are most definitely an "adult contemporary" station, and have been for quite some time. Also WXGT(FM), one of our competitors, was listed as an "adult contemporary", whereas they are in actuality a "top 40" format. Another of our competitors, WCOL, was listed as "adult contemporary". WCOL is a big band, nostalgia format. These mistaken listings could be potentially harmful to us, and I would appreciate a retraction of the erroneous information contained in your March 22nd publication.

You have fine publication. We find it be quite valuable to us.

ART ORTEGA
General manager, WNCI(FM)
Columbus, Ohio

Ed. note: Reader Ortega is correct, and we apologize for a mysterious mixup in the Columbus, Ohio, format listings, which appeared in our rankings of leading stations in the fall Arbitron sweep. Corrections have been made to describe WNCI(FM) as an adult contemporary station, WCOL as an MOR/ nostalgia/big band outlet and WXGT(FM) as a contemporary station.

Proper credit

In a recent issue of TV/RADIO AGE, you had a great article on independent television stations. You wrote about KTRV(TV), KTVU(TV), KTLA(TV) and WAWS-TV, all of whom are our clients. And then when I thought my name and company had finally reached the hallowed pages of your magazine, you gave credit for the work done for these stations to, "Ed Anheim, Cleveland producer, who does similar spots for many stations."

We do work for more television stations than any other full-service advertising agency in the country. Our list is filled with impressive clients: KTLA Los Angeles; KTVU San Francisco; WUAB-TV Cleveland; WPIX(TV) New York; WFLD-TV Chicago; WTVI-TV Boston; WSOC-TV Charlotte; KCPQ-TV Seattle; KGMC(TV) Oklahoma City; KTRV Boise; KTXA-TV Dallas; KDNL-TV St. Louis; WHIO-TV Dayton; WDCA-TV Washington; WUHF(TV) Rochester; WTVI(TV) Hartford; WPIX(TV) Pittsburgh; WAWS-TV Jacksonville; and WILX-TV Lansing.

ED MANHEIM
President, Manheim Advertising Cleveland
WE WISH TO THANK
THE BROADCASTERS
PROMOTION ASSOCIATION
FOR AWARDING
ITC ENTERTAINMENT, INC.
THE TOP
1982  
INTERNATIONAL
GOLD MEDALLION AWARD
FOR
PROVIDING
TV STATIONS
WITH THE
INDUSTRY'S BEST
PROMOTION/ADVERTISING
MATERIAL
AS REFLECTED IN
"THE MUPPET SHOW"
PROMOTION KIT
Busy woman

In her new book, *The Moving Target: What Every Marketer Must Know About Women*, Rena Bartos, senior vice president and director of communications development at JWT, slices the women's market into several segments: stay-at-home housewives; stay-at-home housewives who plan to work later; career women, married and unmarried, and with and without children living at home.

Among the conclusions of her years of tracking this market for JWT — conclusions reported in *The Moving Target*, which was published by The Free Press on July 12 — are these:

- Unattached career women with children tend to watch later fringe movies somewhat more than average, but not nearly to the same extent as their stay-at-home counterparts.
- Plan-to-work housewives are more likely than married career women with children at home to watch programs like *Three's Company*, *Happy Days*, *Laverne & Shirley* and *Eight Is Enough*.
- Radio is a useful medium for reaching career women. Unmarried career women, "are particularly strong radio fans."

Heaviest listening women's segment, reports Bartos, are career mothers without partners.

JWT's Rena Bartos slices the women's market into several segments in her new book, "The Moving Target."

- In general, career women are most likely to listen to radio during morning drivetime. The unmarried segment of career women also are likely to have their radio tuned in during the late afternoon and evening hours.

Findings such as these about women's media habits, plus those about their purchasing habits and attitudes toward advertising are the staple of *The Moving Target*. They're the result of Bartos' years of going through what Thompson's computer banks "know" about America's changing women, plus the answers to questions that Bartos has added to JWT's market research surveys because those answers weren't already in the computer.

That title, *The Moving Target*, is derived from Bartos' conviction that advertising's decision makers are "better off aiming at where women are going than at where they've already been."

On top of her job at Thompson, Bartos serves on the board of directors of the Advertising Research Foundation and chairs ARF's communications committee.

She is a past president of the New York Chapter of the American Marketing Association, is a board member of the Educational Foundation of the American Association of Advertising

---

**The Best Of Us... The Worst Of Us**

*The First Annual Us Magazine Awards... A two-hour show of total entertainment in a glamorous awards-ceremony setting. Co-hosted by the beautiful and glamorous star of the hit ABC show, DYNASTY, Joan Collins, and STAR TREK's invincible Captain Kirk, William Shatner.*

Among the stars nominated for this year as the Best and the Worst are: Tom Selleck — Burt Reynolds — Paul Newman — Warren Beatty — Clint Eastwood — Sylvester Stallone — Bo Derek — Linda Evans — Dolly Parton — Diana Ross — Liza Minnelli — Kenny Rogers — Wayne Newton — Lena Horne — Pia Zadora

This exciting special is available for airing in Prime and Access time beginning August 22, 1982. Call your Syndicast Reps:

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- Rand Stoll — Jack Firestone at (212) 921-5091 for details.

**SYNDICAST SERVICES**

Two West 45th Street New York, N.Y. 10036
May 22, 1982
The new WNEV-TV signson the air.

June 3, 1982
Win Baker, formerly President of General Electric Broadcasting and Cablevision and was President of Group W Television announced as Executive Vice President and General Manager of the new WNEV-TV.

June 10, 1982
Tom Ellis, Boston's leading news anchorman leaves WCVB-TV to co-anchor the news on the new WNEV-TV. Ellis formerly anchored the news on WABC New York and WBZ-TV Boston.

June 14, 1982
Fred Petrosino named Vice President, General Sales Manager of the new WNEV-TV. Petrosino was formerly Vice President and General Manager at Katz independent TV Sales in New York.

June 19, 1982
Robin Young named news co-anchor. Young leaves NBC News and the Today show to join the new WNEV-TV. Young was the co-host of Boston's Evening Magazine from 1977-80.

June 23, 1982
Bill Applegate appointed Vice President/News of the new WNEV-TV. He was most recently News Director at KPIX-TV in San Francisco. Under Applegate's direction the station's news climbed to number one.

And that's just the first month.
There's a reason why TV's most important news teams are joining NEWSFEED.

The reason is competition; the reason is ratings. That's why these industry leaders have joined forces by joining NEWSFEED.

NEWSFEED. The satellite-delivered news cooperative that sends its members hundreds of news rating-builders every week. Exciting, breaking news, series, features and sports. Exclusives that you can't get anywhere else.


With satellite technology you get it all—fast. Often while it's still happening.

NEWSFEED makes your news bigger, fuller, more interesting, more competitive. And NEWSFEED makes you as big as the news you need to cover.

NEWSFEED is exclusive to one station in each market. So call us fast.

Contact Group W Productions at 90 Park Avenue, New York, NY 10016. Or phone 212-983-5343.
Lower named dean

Elmer W. Lower, a contributing editor of TV/RADIO AGE, has been named dean of the School of Journalism at the University of Missouri—Columbia for the academic year beginning this fall. Lower, a former president of ABC News, has been a professor of journalism at UM-C since he retired from ABC in 1978. He will serve as dean for one year, while the school searches for a replacement for the outgoing dean, Roy M. Fisher, who is on sabbatical.

Lower's career began with a degree from the UM-C School of Journalism, which was followed by employment as a courthouse specialist for the Michigan Journal in Flint, Mich. and then UPI bureau manager in Jefferson City, Mo. and Cleveland. Lower then became UPI's overnight news editor in the nation's capital before moving over into broadcast news. He was with CBS in Washington and New York from 1953–59 when he became chief of the NBC News Washington Bureau. He was then promoted to vice president and general manager of NBC News in New York. From 1967 to 1978, Lower served as president of ABC News and was also vice president of corporate affairs for ABC during the last five of those years. During his tenure ABC expanded its nightly newscast from 15 minutes to an hour and more than doubled the number of stations carrying it. Aside from his 1933 degree from UM-C's School of Journalism, Lower holds a master's degree in public law and government from Columbia University.

Summer interns

The International Radio and Television Society's eight-week summer internship program has begun.

The students, their colleges and assignments are: Ted Canova, Emerson College—WPIX (TV) New York and Independent Network News; Mary Kronk, Gonzaga University—WABC-TV New York, Eyewitness News; Anthony Crutchfield, Marshall University—Home Box Office; Nancy Hoddinott, Ohio University—NBC Radio; Lori Holm, Bemidji—John Blair & Co.; Heidi Kopen, Ithaca College—Ogilvy & Mather; Anna Liguori, University of South Florida—WNEW-TV New York; Eric Lui, Iowa State University—Katz Communications; David Rowe, Ithaca College—WABC Radio, New York, Connie Schopmeyer, Indiana University—ABC World News Tonight.

COMING SOON TO YOUR MARKET!

This season's "HOTTEST" barter offer has cleared 53 markets... 59% of the nation.

AT THE MOVIES

GENE SISKEL ROGER EBERT

Ready for Fall '82!

A New Commercial Television Format of Siskel & Ebert's most successful half-hour show!
ACTION
COMEDY
DRAMA
STARS
RATINGS
YOUNG WOMEN
YOUNG MEN
CHILDREN
TEENS

The Dukes of Hazzard

IT'S GOT EVERYTHING!

Warner Bros. Television Distribution
A Warner Communications Company
Radio Report

FCC being careful
with AM stereo
type-acceptance

The need to develop equitable rules for all future applicants for AM stereo type-acceptance is the main reason why there have as yet been no decisions made in that area, according to John Reiser, senior engineer in the FCC’s Broadcast Bureau. “This is a whole new technology that we are testing,” says Reiser, “and neither the commission nor the equipment manufacturers have had any experience interfacing on this sort of type-acceptance. The rules that we develop must be generic and apply fairly to all future AM stereo systems, not just the five currently seeking to get on the air.”

Reiser also reports that the specific problem facing FCC engineers has been that of measuring the impact of the Kahn Communications’ stereo transmitting equipment on mono receivers within range. “To obtain type-acceptance, the applicant is required to submit measurements to show that the system will be compatible with existing mono receivers and to see that the signal being transmitted really is stereo. One of our concerns was that the lab was not sure under these circumstances how the measurements should be made,” according to Reiser, who adds that the issue came up with the Kahn equipment primarily because Kahn was the first to apply for type-acceptance. Reiser further reports that “What we’re trying to do is feel our way and see if there are any misunderstandings between the commission and the applicants about how the new standards are to be applied. These have to be resolved with the initial applicant in order that they can be applied fairly in the future.”

Duplication among webs
is quite low: RADAR

There is a relatively low duplication rate among the radio networks measured by RADAR. This was noted last week by Gale Metzger, president of Statistical Research, Inc., which produces the RADAR reports, in announcing that network duplication rates for specific schedules or rotation plans have been added to RADAR’s On-Line service. Metzger disclosed that a study had found that the range of non-duplicated audiences among all possible pairs of networks during the average broadcast day went from 85 to 99 per cent.

Regarding the new On-Line capability, one of several additions, the SRI chief pointed out that agencies and advertisers will have specific network duplication data “for the first time.”

The study of duplication data are based on tabulations from the weekly, person-by-person listening records and not by formula.

The latest (spring, ’82) RADAR report, an average of the fall, ’81, and spring, ’82, figures, showed that 73 per cent of persons 12-plus hear one or more network commercials during an average week. This was up 2 per cent from the fall, ’81, report. The spring report figures on the total commercial audience projects to 131 million persons. This is based on 1 million network clearance records on about 4,000 affiliates, as combined with listening records from respondents.

The latest report, designated RADAR 25, shows audiences to a dozen networks. They are ABC-Information, ABC-Contemporary, ABC-Entertainment, ABC-FM, CBS, CBS Drama, NBC, The Source, MBS, RKO 1, RKO 2 and Sheridan. RKO 2 appeared for the first time. RADAR program and commercial audience estimates were released the week of July 12.

Radio listeners found
heavy movie goers

More heavy radio listeners go to more movies than heavy newspaper readers and heavy television viewers. Yet movie advertisers put over 10 times as many ad dollars into newspapers and television as they do into radio, according to a new McGavren Guild Radio interpretation of data from the Radio Advertising Bureau and from Simmons Market Research Bureau/1981.

Research director Frank O’Neill pulled the top quintiles among radio listeners, newspaper readers and TV viewers, and found that this is true in terms of actual numbers of movie goers as well as just the percentages. For example, Simmons indicates that 22.4 per cent of adults who went to at least one movie “in the last 30 days” are heavy radio listeners. That compares to 18.3 per cent for heavy newspaper readers and 15.6 per cent for heavy television viewers. In real numbers, that gives radio 11,358,000 movie goers, against 9,298,000 for
newspapers and 7,935,000 for television. When O'Neill indexed the results, it turned out that heavy radio listeners are 13 per cent more likely than all adults to have attended at least one movie in the last 30 days. Heavy newspaper reading adults are only 6 per cent more likely, and heavy TV viewers are 21 per cent less likely to have gone to a movie.

O'Neill found that this relationship persists among both heavy movie goers and light ones.

In the face of such data, the Radio Advertising Bureau reports that for both 1980 and the first half of last year, both newspapers and television pulled far more ad dollars than radio from the motion picture industry. Or, as O'Neill puts it, "It is apparent that radio is currently drastically under-utilized. Evidently, radio's cost efficiency in reach and effective frequency is being overlooked. If maximization of profits is a goal, then this is a costly oversight."

The RAB figures for first six months of last year indicate that the motion picture industry invested only $11 million in radio, compared to $105.5 million in television and $234 million in newspapers. The 1980 totals for the three media are only $17.7 million for radio, against $212.3 million in television and $486.1 million in newspapers.

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**New radio-cable barter twist in New Haven**

In still another kind of barter, WELI, Broad Street Communications' Insilco AM station in New Haven, has signed up with a cable system to team in a "radiovision" operation in which the radio partner provides live, on-camera local newscasts in return for air time and rights to sell advertising time. Starting September 13, WELI will provide Storer Cable TV of Conn., Inc. with hourly newscasts from 6 a.m. to 10 p.m. daily. In exchange, Storer gives up its two-minute local availability on its Cable News Network channel to make room for the "radiovision" newscast-cum-commercial.

Details of the deal, as explained by Larry Getz, senior vice president/general manager, who supervises research and development for Broad Street's cable television ventures, are that Broad Street will pay Storer a monthly fee plus a percentage of sales revenue. He expects the move to open new sales opportunities for WELI, "as well as extending its image with on-camera identification."

And while WELI will sell the availabilities adjacent to its newscasts, if the spots are not sold 48 hours in advance, Storer has the option of selling this time without any payment to Broad Street.

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**Satellites to be topic of NRBA parley workshop**

A workshop entitled "Satellite Fever" will be one of the highlights of the National Radio Broadcasters Association annual convention, September 12-15 at the MGM Grand hotel in Reno, Nev. At the session, a panel of broadcasters with satellite experience will discuss the technology's pros and cons.

Among those participating will be: Larry Anderson, WDAE Tampa-St. Petersburg; Stan Kaplan, WAYS/WROQ(FM) Charlotte; Rob Edwards, Bonneville Radio; David Noll, KSPZ(FM) Colorado Springs; and Bob Glassburn, KRONO(FM) Reno.

Other workshops and seminars at the convention will include: "Cable Connection," a look at how radio broadcasters can use cable to their advantage; "Business Computers," a look at hardware terminals and software programs available to stations; and "Music Computers," an examination of how computers can be a music programming tool.

This year's Golden Radio award will be presented to ABC Entertainment Network's Paul Harvey.

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**Wrangler to sponsor second talent contest**

A second national country music talent contest, conducted in cooperation with participating radio stations, will be sponsored this fall and next spring by the Wrangler apparel brand of Blue Bell, Inc. The company's first such contest was recently completed, drawing 20,000 contestants participating in events staged by radio stations in 47 states, according to Jack Watson, director of advertising for Wrangler. Details of the new contest will be announced shortly.
Spot TV’s great performance during the first quarter was clearly not repeated in the second. May figures, the latest from the Business Barometer sample of stations, were the worst to date in terms of year-to-year percentage changes—though they weren’t bad in an absolute sense. The increase of 10.5 per cent, however, was the lowest of the first five months.

Spot billings came to $373.8 million, as against $338.3 million in ’81. The latest May spot time sales brought the five-month total to $1,575.5 million, as against $1,348.4 million the year before. That represents an increase of 16.8 per cent.

The increase during the first two months of the second quarter comes to 14.2 per cent, as against an increase of 19.5 per cent for the full first quarter.

Month-to-month increases for spot during 1982 have been almost steadily downward. The figure for January was 25.3 per cent; for February, 19.0 per cent; for March, 15.9 per cent; for April, 17.9 per cent. If Blair Television is correct, there won’t be any pickup during the summer, either. Its forecast for the third quarter, made in the middle of June, was for a 9 per cent increase in spot billings.

One upbeat harbinger is the latest figure on new product introductions from Dancer Fitzgerald Sample’s New Product News. June hit a record in new food and drug product introductions, historically a basic source of fresh money for national and regional spot business.

NPN said the June total was the highest monthly figure that it has recorded. The figure was 152. It came just in time, moreover, since the tally during the first half was running below that of ’81 through May. However, with the June numbers, the first half total came to 684 new products, just a shade over the ’81 figure of 682.

Biggest category again was health and beauty aids, with a total of 188 new products during the January–June period. It was 174 in ’81.
Spot Television is winning the media value race, and is the most effective way to reach your target audiences wherever they are.

And that is good news for advertisers.

Now, more than ever, Spot Television is the hands-down winner for value. Let us tell you the facts about Spot Television.
AFTRA to change contract language as result of court decision

AFTRA is examining the wording of its contracts as a result of the lawsuit that was decided against the union and in favor of San Diego-based Tuesday Productions last March. In the meantime, Tuesday Productions has filed a similar suit against the Screen Actors Guild. Both cases derive from Tuesday's doing business with both union signatories and non-union agencies and the unions' efforts to prevent their members from doing business with Tuesday.

In March, Judge Judith N. Keep of U.S. District Court in San Diego, in ruling against AFTRA, held that the union forfeited its immunity from antitrust prosecution because of certain illegal provisions in its contracts. Tuesday Productions was awarded $9.3 million in that case, but AFTRA is currently appealing the decision.

According to Sanford Wolff, AFTRA's national executive secretary, "Our lawyers are inspecting the contract language on which the suits were based, and they are attempting to redraft language which will give us the protection we need with producers but which will not infringe on the law or give anyone the opportunity to say we're infringing on the law." Wolff adds that, "If there is ultimately a decision saying that the contract language we have negotiated is illegal, so to speak, then necessarily we would have to attempt to negotiate protective language or language that is different from that which we have been using."

Meanwhile, the new suit that Tuesday Productions has filed against SAG is explained in the following terms by John D. Collins, Tuesday's attorney and a member of the firm of Luce, Forward, Hamilton and Scripps: "Since the SAG and AFTRA agreements are identical, we felt that this action was a logical outgrowth of the AFTRA suit." Both lawsuits are based on Section 1 of the Sherman Anti-trust Act, which involves a "concerted refusal to deal." A spokesman for Tuesday added that, "The section is designed to prevent organizations from telling their signatory members not to deal with third parties."

A spokesman for SAG declined comment.

Suit against SAG follows same line

Wholesale VCR sales still on the rise

VCR sales to retailers continued to increase in June, with the Electronics Industry Association reporting sales totaling 140,786 home VCRs. This marks a 28.7 per cent increase over the 109,375 VCRs sold to retailers in June of 1981. For the first half of 1982, 740,937 home video units were sold to retailers, an increase of 36.3 per cent over the 543,473 sold during the first half of 1981.

Sales of broadcast television sets also increased for this June over last. In June of 1982 sales to retailers totaled 1,559,598, a 2.6 per cent increase over last June's 1,519,899. For the first half of 1982, the rate of change compared to 1981 was down by 0.4 per cent—for a total of 7,878,022 compared to last year's 7,906,118. It is perhaps significant that the sale of color sets has been greater this year than last. For June, the total sales of color sets—1,055,452—marked a 4.8 per cent increase over the 1,007,584 sold in June of 1981. June sales of monochrome sets were 504,146 in 1982, compared with 512,315 in 1981, a decrease of 1.6 per cent. For the first half of this year, sales of color sets were 5,222,902—which was 1.5 per cent more than the 5,143,615 sold in the first half of 1981. Monochrome set sales the first half of '81 totaled 2,655,120—which was a decrease of 3.9 per cent compared to the 2,762,503 sold the first half of last year.

Sales of projection television sets were down in June compared to June 1981, with this June's total of 8,022 marking a 15.1 per cent dropoff from last June's 9,450. For the first half of this year, the sale of 39,113 was 8.4 per cent less than the 42,716 sold in January through June of 1981.

First quarter newspaper ad spending rises 4.7%

Daily newspaper ad expenditures rose 4.7 per cent in the first quarter of 1982 over the comparable period of '81, according to preliminary estimates by the Newspaper Advertising Bureau. National advertising rose 8.9 per cent; retail spending increased 6.3 per cent; and classified dropped 0.2 per cent.
WE'RE BUSTING OUT ALL OVER.
UPI and AP Awards say we give the best profile of the news.

At KPRC, we’re especially proud of the faces in our news. This year our reporters received two top AP Awards. Doug Johnson won the coveted "Best State Weathercast," and Dan O'Rourke and Bob Franklin received "Best Feature" for their story "Border Angel." UPI thought our reporting was heads above the rest, too. They awarded Dan Molina "Best Investigative Report" for his series on the KKK.

When it comes to who gives the best profile of the news, we hold our head up high.

KPRC TV HOUSTON
Material provided by affiliates is an integral part of NBC's 'Overnight' news program, aired from 1:30–2:30 a.m. ET Tuesdays–Fridays and 2–3 a.m. Saturdays. At r., footage of the recent Pan Am air crash wreckage from WDSU-TV New Orleans. Much of the station-provided coverage was not on the earlier 'Nightly News'.

TV NEWS & PUBLIC AFFAIRS

Webs' expansion prodded by alternate news sources

By Sanford Josephson

Impetus for the TV networks' major expansion of news programming and services—the first phase of which kicked off early this month—stems from a recognition of their affiliates' growing appetite for news, coupled with the stations' willingness to acquire it from a variety of non-network sources.

The webs may play down the latter aspect, but the most conspicuous reason for their current activity in the news arena appears to be the high visibility of Cable News Network and other services as suppliers of national and international news to an increasing number of television stations.

It is ironic, in fact, that the dayparts being filled in by the current expansion are nowhere near as important as the additional early evening half hour of news the networks have sought—and failed to get—for years.

Other factors motivating the webs to augment their news offerings include:

■ A perception by both networks and stations that the early morning time period—from 6 to 7 a.m.—has an untapped potential for attracting viewers of fast-paced news and information.

■ The belief that early morning news will serve as a strong lead-in to the 7 a.m. network schedule—ABC's Good Morning America, the CBS Morning News, NBC's Today.

■ A growing desire by stations, particularly in major markets, to move to 24-hour-a-day programming.

Although the networks' expansion varies in degree and scope, the one time period in which they will all eventually compete head-to-head is early morning. On July 5, ABC began its ABC News This Morning, four consecutive 15-minute segments co-anchored by Steve Bell, the news anchor for Good Morning America, and Kathleen Sullivan, formerly of CNN. Stations have the option of carrying anywhere from one to all four segments. For those staying with the network for the entire hour, there are local windows at 6:25 and 6:55.

NBC's Early Today, which also premiered July 5, is a half-hour newscast fed at 6 a.m. ET, with a second feed, updated, at 6:30. Stations may carry it at either time, or, if they wish, for the entire hour. Local windows are provided at 6:23 and
6:53. The Today anchors—Jane Pauley, Bryant Gumbel and Willard Scott—also handle the Early Today chores.

CBS' early news, a half-hour expansion of the CBS Morning News, will not

Richard Wald senior vice president, ABC News, says the network's News, This Morning is based on the feeling there is a, "news junkie audience that would like to have a plain hard news report before going to work."

Van Gordon Sauter, president, CBS News, believes the web's 'Nightwatch' will reach, "people who are up at that hour, want to see what's going on in the world and want to have some contact with real live people."

Gordon Manning, vice president of news programs, NBC News, characterizes the network's 'Overnight' as, "an interesting experiment. Instead of plunging off the high board, we're toe-dipping."

ABC News, acknowledges the network's late start for its early news, "puts us at a significant disadvantage. But we're just going to have to overcome the advantage that the two other networks have of being there first."

Pointing out that CBS has made a "significant investment" in the 7-9 a.m. Morning News, Sauter adds, "we realized we were hindered by having a

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children's show, Captain Kangaroo, leading into a news show."

Sauter agrees, "there is a significant audience" for news from 6-7. "I'm not concerned personally," he says, "whether the network or local news leads into 7. My main concern is that it be news."

The growing importance of early morning news is confirmed by results of TV/RADIO AGE's survey. Some 32.4 per cent of the stations asked, responded that, during the past 12 months, they have added a regular local news program in the early morning, Monday-Friday.

According to A. C. Nielsen, the 6-7 a.m. hour, Mondays-Fridays averaged a 5.8 rating in the second quarter of this year. This compares with 4.8 for the second quarter of '81, 3.8 in '80 and 3.3 in '79.

Station comments

Station comments tend to corroborate early morning's potential.

Prior to the launching of Early Today, KRON-TV San Francisco began airing CNN2 in the 6:30-7 a.m. time slot. "We already have an audience," says Jim Smith, vice president and general manager of the Chronicle Broadcasting outlet, "and it has positively affected Today." Now, KRON-TV has backed CNN2 up to 6 and is running Early Today at 6:30.

Another NBC affiliate, KXAS-TV Dallas-Fort Worth, has its own local news show at 6:30 so it is running Early Today at 6. "We know there's a market for early news," says Frank O'Neil, president and general manager of the Lin station. "We're averaging between a 4 and 6 rating with our 6:30 news. We feel we can have a real battle with radio in the morning."

The early morning expansion, in fact, is described as, "a direct attack on radio and the morning newspaper" by Fred Young, general manager of WTAE-TV Pittsburgh. The Hearst station is splitting the 6-7 hour between ABC and local news. Network news will air from 6-6:15 and 6:30-6:45; local news from 6:15-6:30 and 6:45-7. WTAE-TV will also precede the 6 a.m. network start with a two-minute local newscast at 5:58.

The local news programs, according to Young, "won't be like the traditional newscasts you see at 6 and 11. They'll be radio newscasts with pictures. Viewers are not going to be planting themselves in an easy chair to watch."

Network executives, while empha-

sizing the fast pace of the early morning news programs, aren't so sure that viewers will come at the expense of radio.

"It will be very similar to radio in terms of pace," says Sauter. "But a signif-
ificant portion of the audience for all-
news radio is in automobiles."

Adds Manning: "I don't underesti-
mate radio. And there is no TV set in cars."

Wald also plays down the prospect of drawing audience away from radio. But he does emphasize the pace and flexi-

bility of the format. "People come to join the program," he explains, "and continue to watch at their convenience. They don't tune in at the beginning and watch it all the way through. People will leave it at a time they have to leave—not necessarily when the program is over." As a
result, he says, there is repetition, and the organization of the program is designed, "so you can join it at any number of points."

**Late night plans**

CBS' planned 2-6 a.m. Nightwatch, according to Sauter, "will be a headline service. It won't be elaborate in terms of reporting and production."

The audience, Sauter concedes, is, "quite, quite small, but there is an audience, nonetheless. I don't think people will watch for a prolonged period of time, but we do expect to have a high curve."

At the CBS affiliates meeting in May, James Rosenfield, executive vice president, CBS/Broaycast Group, spoke of the overnight news as, "creating a new daypart," but Sauter says, "I don't think it can build an audience." Instead, he believes it will reach, "people who are up at that hour, want to see what's going on in the world and want to have some contact with real live people."

Nightwatch, Sauter adds, will also serve as a, "farm school, giving us an infusion of new people, who—if they progress—could be fed into the morning or evening news."

And, finally, he concedes that, "Turner (Turner Broadcasting System's Ted Turner) is into that time period, and as long as stations had an interest in it, we decided we ought to do it now."

It is premature for CBS to issue clearance figures for either of its new programs, but Tony Malaria, vice president and general manager of the CBS/Broaycast Group, says the network is projecting 75 per cent for both.

NBC's move into late night news is considerably more cautious. Manning terms Overnight as, "an interesting experiment."

"Instead of plugging off the high board," he says, "we're toe-dipping. Instead of making a major investment, we decided to try it out for an hour to see what happens."

Nightwatch is more informal than other network newscasts. Co-anchor Dobyns often appears without a jacket, and among the show's segments is a soft feature called "Not Ready For Prime Time News" and a "Newsreel," which seems to be patterned after CNN's "Two-Minute Newscast."

Manning describes Overnight as a "telling of the news." The anchors, he says, are doing most of the writing, "and we are going to use a lot of affiliate material and a lot of O&O material." One recent hour included footage from WHO-TV Des Moines on a "Mom's strike", a report from KGW-TV Portland, Ore., on a religious sect and results of viewer polls taken by WIIC-TV Pittsburgh and WNEM-TV Flint-Saginaw-Bay City on reaction to President Reagan's plan to send U.S. marines to Lebanon. Overnight also used a lot of footage on the recent New Orleans air disaster provided by affiliate WDSU-TV. Much of it had not been seen on the Nightly News.

Manning gives other examples of affiliate-generated material that could appear. "If unemployment figures come out, we might say, 'Here's how it affected four communities—black teenagers in Washington, auto workers in Michigan, older people in Boston, etc."

"Or we might present local movie criticisms. We've seen a movie like Annie, for instance, there might be a different view in San Francisco from that in Savannah."

**ABC's concept**

ABC's planned 12-1 news program will differ conceptually from the late night broadcasts of CBS and NBC. In fact, says Wald, the program "was not the news department's idea. We developed Nightline, which has been successful and which has pushed back the entertainment shows that had previously started at 11:30. The audience for those programs has decreased because they are inappropriate shows to follow Nightline. So the network came to us and said, 'We have a bad scheduling problem. We need a news-produced program at that time.'"

The show, Wald stresses, "will not be hard news. It will deal with interesting issues and people of the day, and there will be a host."

The network had previously announced that Phil Donahue would contribute to this program.

As for the possibility of an overnight news program such as the planned CBS Nightwatch, Wald responds that, "We never thought there was an audience there. If it turns out to be enormous, then we would have to reconsider."

Some CBS affiliates look at the network's plans for Nightwatch as an important aid in their efforts to go 24 hours a day. "We have been looking for a way to go 24 hours without doing it with old movies," says Thomas Kenney, general manager of KHOU-TV Houston. "We plan to carry it; we're looking forward to it."

Adds Ron Handberg, general manager of WCCO-TV Minneapolis-St. Paul: "We're delighted with it; we've been one of the strong advocates of it. We plan to staff for local windows; this makes us a 24-hour-a-day source of information."

KOIN-TV Portland, Ore., has been a, "22 hours-plus station. Going 24 hours makes a lot of sense. There's no question we'll jump on these opportunities," says Mick Schaubuch, general manager. The Lee Enterprises station currently has a successful 6:30 a.m. local news show and plans to carry CBS at 6.

NBC's expansion of its affiliate news feed was motivated by, "the fact that the amount of locally-produced news by affiliates has increased sharply in the last couple of years," says Les Crystal, vice president in charge of Affiliate News Service for NBC News.
Use of syndicated inserts grows as stations expand local news

By George Swisshelm

One quietly-growing industry is syndication of television news/feature shorts—topical or news-related reports of five minutes or less that station news directors can plug into their local newscasts. Their use is growing because so many TV stations are expanding their local news (see story on page 29).

But unlike most other short-form syndicated segments, whose appearance is as common on independents as on network affiliates (TV/RADIO AGE, November 16, 1981), the market for news inserts exists overwhelmingly among affiliates.

The way the business is seen is by Michael Garin, president of Telepictures Corp., producer and distributor of N.I.W.S.—News Information Weekly Service—inserts not only have broad appeal but offer opportunities for local tie-ins. He feels they’re particularly effective in late news periods, where he believes some affiliates are losing audience “either because it’s mostly a rehash of the early news, or they saw it on the independents at 10 o’clock.”

Garin says that by putting new material in their late news—“material that they can promote, because they know what’s coming in advance and they can follow it up locally”—stations can add their own local coverage or their own local angles to the multi-part series the syndicator sends them. N.I.W.S. is currently aired on well over 100 stations.

Bernard Shusman, vice president of Newsweek, Inc., and executive producer of Newsweek Video, says Newsweek “suggests local follow-up possibilities” for inserts spotted through station newscasts. “Many of our stories, and series where warranted, affect every family, so there are plenty of local coverage opportunities.” He points to a series on Vietnam veterans and the series on herps, “both tied-into cover stories or lead editorial in Newsweek itself.”

At King World Productions, sales rep Brian Davidson sees the market for news shorts growing, “because more stations are expanding their news. More stations now start their news at 5, and more are adding local talk magazines.”

As Davidson points out, it’s no surprise that 90 per cent of the stations that carry The Soap Spot (profiles of soap opera stars are affiliates, since, “a lot of independents see no point in promoting utive producer of Newsweek Video, says

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Reaction from affiliates to NBC’s A-News has, predictably, been positive. “Every affiliate,” says Pat Polillo of KYW-TV Philadelphia, “has always wanted the network support service to mean something. I think NBC’s taken the lead.” Adds Pete Langlois of KCRA-TV Sacramento-Stockton: “It will be especially helpful in freshening up our late newscast.”

The mechanics of NBC’s expansion of its news feed are as follows:

- Its 4:30-5:30 ET early afternoon feed was lengthened to 4:30-5:30 on July 5. Encompassed in that will be three two-minute newscasts anchored by Jessica Savitch, which can be taken by stations as broadcasts.

- A new feed at 7:45 p.m. ET of material “that didn’t make the early feed and didn’t make the Nightly News,” was launched July 5.

- A satellite-transmitted feed, will begin in September, at 9:30 p.m. ET. It is designed to provide stations with fresh material for their 11 p.m. newscasts. The network will also continue its established 11-11:30 p.m. ET feed.

"Throughout the service," says Crystal, "there will be specialists kind of material—consumer, medical, lifestyle, (continued on page 88)
Meblin points to resistance from news directors, "who prefer that all segments of their news have their own imprimatur," and to the fact that, "we did a survey that showed us that in almost every local market there's a doctor, a lawyer, a psychologist, and an economist or financial advisor who is only too happy to appear on TV free. So why should a station pay us or anyone else for an outsider? Joe Carcione is the only man we had that no one else can duplicate. So we're staying with him; we have dropped all our other features."

But most of Meblin's competitors disagree. N.I.W.S.'s Garin notes: "Another reason news is a growth market is that with distant signals multiplying like fruit flies, the future for local television is to tie itself as closely as it can to the viewers in its own market. We have two pieces of research that support this."

Garin says that the way stations can do this is to give viewers, "more news to use—the news that impacts their life and their family." He sees the primary competition for N.I.W.S. as the Cable News Networks and the Westinghouse/ABC Satellite News Channels. But he says that, "What they provide is more of what the networks offer: more duplication of the same wars and what's happening in Washington. They're all very good at what they do. But we do something very different."

The N.I.W.S. specialty, he explains, is giving the local station "what research shows their viewer wants: news that affects his life, his money and his health. Garin says that few local stations can offer this, "because their news crews are too busy covering all the local fires, crime, accidents, floods, tornados, volcanoes, and what's going on at City Hall." So what N.I.W.S. does is to provide multi-part depth backgrounders, "that even most of the most affluent major market stations do only during sweep periods. N.I.W.S. provides it 52 weeks a year."

The subject matter, he says, includes the problems and solutions common to most families in such areas as health and safety, money management, consumer information, family problems and energy and the environment, plus lighter shorts from the worlds of sports and entertainment.

Garin notes, "We suggest ways to follow each multi-partner up locally, and provide promotional backup for TV Guide and for the local newspapers, and head-of-the-reel promos on the tape itself." N.I.W.S. also sends along suggested studio lead-in copy for the local anchor, and Garin stresses that there's no identification of N.I.W.S.

Change at Newsweek

At Newsweek, Shusman says Newsweek Video will either continue to handle distribution, or will find an outside company to handle sales, now that JWT Syndication is out of the picture following its tie-in barter problems (TV/Radio Age, April 19).

He says that in the big three markets, (continued on page 76)
RFE/RL: Broadcasting the 'truth' to 'denied' audiences in Eastern Europe and Soviet Union

By Elmer W. Lower

A 1980 Peugeot 504 with a Polish license plate sits in front of the white-stuccoed, nondescript headquarters of Radio Free Europe/Radio Liberty located in a park-like setting in Munich, West Germany.

To an uninformed stroller that license plate is a puzzle because, inside the RFE/RL headquarters, studios are sending out a constant stream—21 hours per day—of programs that frequently arouse the ire of the Polish government, which declares and enforces military law.

But German neighbors who inquired learned the answer to the puzzle. The Polish-licensed Peugeot belongs to Prof. Zdzislaw Najder, who became director of the RFE Polish Service in April, 1982, after he defected from his native land. He did not drive the Peugeot directly from the University of Warsaw. His defection route led him to Oxford University in England, his alma mater. Fearing a one-to-four year prison term if he returned to Poland, Professor Najder chose freedom. He took over the RFE Polish Service, 30 years after its founding, from veteran director Zygmunt Michalowski, who retired.

"RFE has always been important in telling the truth to the Polish people," Professor Najder told me as he prepared for an editorial staff meeting. "Today it is more important than ever. Polish radio and television are so unbelievable that the intellectual community boycotts them. Official news, which broadcasting and the newspapers carry, is so distorted that hardly anyone believes it. The government has stifled the cultural and intellectual life of Poland."

Radio Warsaw has often blamed RFE, which admittedly shows its sympathy for the Solidarity trade union and its imprisoned leader, Lech Walesa, for fomenting trouble inside Poland. RFE replies that it makes no appeals for political activity in Poland. "It's silly to ascribe the unrest to Radio Free Europe," said Professor Najder. "It's a compliment but it's absurd. The Polish listener will not be provoked."

It takes courage for Professor Najder and the hundreds of other Eastern Europeans at RFE/RL to flee to the West, leaving possessions and often family members behind. Once they join RFE/RL, they are not sure of their safety.

On February 21, 1981, Communist-financed terrorists planted a two-minute time bomb along one wall of the organization's Munich headquarters. The explosion injured four RFE/RL employees working on the Saturday night shift and caused more than $2 million in damage to the building and technical equipment. Most of the damage was to the Czechoslovak section, but the force shattered windows of nearby German apartments, injuring two more persons living in the neighborhood.

In September, 1978, Eastern terrorists tried to eliminate two of RFE/RL's foreign correspondents, silently firing poison pellets at them from peaceful-looking umbrellas. They succeeded in killing Georgi Markov, a Bulgarian emigre who worked for RFE/RL in London. Quick detective work saved the life of Markov's Bulgarian friend, Vladimir Kostov.

Poland big target

Today Poland is RFE/RL's most active target, but for the last 30 years it has had many prime targets in its assigned areas. The U.S. government established RFE in 1951 to broadcast to Poland, Hungary, Czechoslovakia, Roumania and Bulgaria. It set up Radio Liberty a

RKO General president Frank Shakespeare, l., supervises RFE/RL as head of Board for International Broadcasting. Top r., remains of RFE/RL telephone switchboard room morning after 1981 bomb blast; bottom r., RFE/RL's central news room in Munich.
year later to transmit programs to the Soviet Union in Russian and in the other languages of the individual Soviet republics. The two broadcasting groups merged in 1976.

The organization operates today on a Congressional appropriation of slightly less than $100 million under the supervision of the Board for International Broadcasting, headed by Frank Shakespere, Nixon administration stalwart and former executive at CBS who is now president of RKO General. RFE/RL president is Dr. Glenn Ferguson, best known as an academician, diplomat and bureaucrat. He arrived in Munich from the presidency of the University of Connecticut.

‘People with a cause’

RFE/RL’s personnel total 1,662, a high percentage of them emigres from central Europe and Russia. They are “people with a cause,” and the cause generally is to deliver the truth to the people in their respective homelands.

More than 900 of that total are based in the Munich headquarters, but RFE/RL maintains news bureaus in London, Paris, Brussels, Bonn, Rome, New York and Washington. Technical personnel operate transmitters in West Germany, Spain and Portugal. The transmitters operate on 65 to 75 frequencies with a total power of about seven million watts.

As a complete broadcast station, RFE/RL devotes half of its daily air time in the major language services to live hourly scheduled newscasts, world press reviews, news analysis, and correspondents’ reports from leading news centers and areas of significant developments. Feature programs include a variety of cultural, political and historical material denied to their listeners by their domestic media, as well as the reading of locally-censored texts of indigenous writers, roundtable discussions, interviews with experts on their specialties, and the coverage of topical Western theater, art and music.

How does RFE/RL differ from the Voice of America? Why does the United States need both organizations? I asked both of those questions of Robert Redlich, for the last 25 years the public relations representative and often spokesman for the organization.

“There is a great difference,” Redlich explained. “VOA is what its title proclaims, the voice of the United States, always giving and explaining official United States policy. Our various language services operate in the role of a domestic station in the country which each serves. In Poland we operate as Warsaw 4, in Hungary as Budapest 3, in Roumania as Bucharest 3, etc. We emphasize the local news of each country, but not to the exclusion of important world news.”

Correcting distortions

One of RFE/RL’s important tasks is correcting the official, government-controlled media of target countries. In the spring of 1982 it had an opportunity to expose the inaccuracy of the official Polish news agency and Radio Warsaw in their tortured accounts of the attack on Pope John Paul II in Portugal.

The two official Polish media tried to connect the 32-year-old Spaniard who threatened His Holiness with Solidarity leader Walesa. They reported—accurately—that Juan Fernandez had attended a Solidarity convention, but went on to try to connect that with the threat against the Pope.

RFE/RL, which has perhaps the most widespread monitoring services in the world, picked up the official Polish version. In its Polish and other language services, it provided an accurate version, showing that there was no connection.

The heart of the RFE/RL operation is the central news room in Munich. Into that core flow a million words of news and information each day, from the world’s major wire services, from the organization’s seven news bureaus in Europe and the U.S., from its own extensive monitoring service which RFE/RL claims is, “the largest private research center in the West concentrated on Soviet, East European and Communist affairs.”

And around the clock, 365 days a year, the 21 different language services broadcast 146 hours daily over 46 transmitters operating on some 80 frequencies. The Russian service, which gets top priority, broadcasts 24 hours a day. Poland, now in political ferment, is the target of 21 hours of daily broadcasts. Czech and Slovak language programs take up more than 20 hours, the Hungarian service, 19; Roumania, 12, and Bulgaria, eight. The less-frequently used languages of less populous parts of the Soviet Union account for programs of one to eight hours. Among them Tajik
and Kirghiz receive an hour and Armenia and Georgia three hours, the same as the three Baltic states.

The basic news service is in English, moving from the central desk to the 21 language sections on modern video display terminals which several years ago replaced the fast-speed teletypes with their miles of copy paper. One of the VDT circuits carries the news in Cyrillic for use by the Russian staff.

Top priority goes to hard news because listeners in the target areas either hear none of it from their own country’s media or receive a tortured version. The principal language services—Russian, Polish, Czech-Slovak, etc.—start their hourly broadcasts with 10 minutes of up-to-the-minute developments at the top of each hour.

“All of us have to remember that we are broadcasting to a ‘denied’ audience,” explained R. I. “Bob” Tuck, longtime head of the Russian service and an accomplished linguist. “We are trying to get through to the Russians with what is happening not only in the world’s power centers, but what is going on in their own countries, perhaps right around the corner from them.”

**Communications link**

During the political upheaval in Poland, RFE/RL has served as an unique communications link between different parts of Poland and between Poland and the outside world. From the start of the trouble RFE commentators have emphasized that negotiation, rather than the use of force, is the way to solve social conflicts, such as was the case after the military crackdown.

The Russian media have attacked RTE for “political subversion” on numerous occasions, but occasionally an Eastern European source gives a more positive appraisal. The East German Communist party daily, Neues Deutschland, quoted a Polish worker as saying that RFE “appraised developments in Poland more realistically than the Polish mass media.”

For its part, RFE instituted a *TV News Watch* series of radio broadcasts. It provided Polish listeners with a review, critique and amplification of the official Polish televised version of events. It also offered a more complete account of a Solidarity convention held in Gdansk than any of the Polish media, broadcasting hours of original tapes from the convention’s debates.

With 100,000 words being broadcast daily by the 21 RFE/RL language service, does all of it conform to the objectives set down by the Congress which set up the organization and continues to finance it? That’s a question which recurs occasionally and which the Board for International Broadcasting cites in supporting a reorganization of the top overseeing boards.

The RFE/RL charter states as its prime purpose to “encourage a constructive dialogue with the peoples of Eastern Europe and the Soviet Union by enhancing their knowledge of developments in the world at large and in their own countries.”

**Occasional slipups**

Occasional statements do slip through, particularly in commentaries, which hardly conform to the charter. Recently the *Wall Street Journal* published three broadcast statements which had been winnowed out of RFE/RL copy by the BIB. As quoted by the *Journal*, the statements read:

“The abstract principle of democracy, with its institutions of elected authority and its systems of voting, leads to domination of the majority by the minority. . . .”

“...Catholic fanatics inclined to think that, in the East, Europe ends where Catholicism, Latin ritual and submission to the Pope of Rome end.”

“Contemporary Western society is impotent to put an end to the terror that is disrupting the life of such highly cultured countries as Italy and Germany, because it lacks a genuine alternative to revolution, and doesn’t see the revolutionaries as its enemies.”

“The quotes,” commented the *Wall Street Journal*, “aren’t from the American Nazi Party or the Ku Klux Klan. They were broadcast to the Soviet Union by RFE/RL, and paid for by the U.S. Congress.”

Ralph Walter, vice president for programming of RFE/RL and also deputy director, replied that the three quotations “were pulled from the Russian Service broadcasting out of context to make a dramatic eye-catching lead.”

“The Russian Service is on the air 24 hours a day, 365 days a year,” Walter explained. “During these 8,760 hours of
continual broadcasting, since the staff is human, there have been and will always be minor errors. We have an effective in-house control system that reviews all programming, seeking errors or weak spots for correction. The stress in the Wall Street Journal article was on a few minor errors of judgment culled from a flood of broadcasting, rather than on the overall value of 99 per cent of programming during the year.”

Prof. Zdzislaw Najder became director of the RFE Polish Service in 1982, after defecting from his native land.

The BIB periodically engages independent experts, most of them academicians who specialize in the language and culture of the target areas, to check the broadcasts to determine whether they conform to U.S. policy.

The Russian service, observed the BIB in its annual report for 1981, “was again the focus of intense attention. The service has been the target of recurring criticism, much of it emanating from recent emigrants from the U.S.S.R., who have keen appreciation of the role of Western broadcasts in modern Soviet society.”

The BIB noted the lively, polemical discussion of this question and observed that it “demonstrated the considerable complexity of trying to pattern broadcasts for a society riven by internal political, spiritual and ethnic dissen- sions.”

Recent evaluations

The most recent evaluations of the Russian service were made by three academic specialists—Prof. Maurice Freedberg of the University of Illinois, Prof. Robert V. Daniels of the University of Vermont and Sovietologist Peter Redaway of the London School of Economics and Political Science.

All three found the Russian broadcasts generally satisfactory but detected some minor infringements of policy guidelines. They stressed the need to improve the professional quality and raise the intellectual level of the Russian programs. They urged the elimination of a “hostile tone” persisting in some broadcasts, which they thought might alienate portions of the audience.” One of the group, Professor Daniels, observed that “unfortunately the treatments of this material (the broadcasts) tend to be tendentious and even overtly monarchist, thereby playing into the stereotype of Soviet denunciations of RL.”

An in-house study, resulting from RFE/RL staff dissatisfaction with the professors’ evaluations, also pointed to some transgressions, a small but alarming incidence of serious policy violations, including anti-democratic, anti-Western, anti-Polish and anti-Catholic references, as well as material potentially offensive to non-Russian nationalities of the Soviet Union.

Criticism from within

Programming vice president Walter replied that the BIB’s “outside experts,” cited in the annual report, found “no major violations.” The criticisms, according to Walter, came instead from a BIB staff member, a planning and research officer whose specific charge was to investigate “allegations that serious policy violations were occurring in certain RL Russian programs.”

“The imposed limitations on him,” Walter said, “confined his target to possible errors in round-the-clock broadcasting over a year’s period. We believe that the very few aberrations discovered in this avalanche of programming testify to the overall high quality of RL broadcasting and to the effectiveness of our content control system.”

Walter observed that the program content, style and presentation of any and all radio and television stations and networks “will always be subject to criticism and should be, whether they are U.S. commercial organizations, such as ABC, CBS, NBC or MBS, or government financed such as the BBC or RFE/RL.”

“Any program dealing with politics, religion or culture,” he said, “is always a special target.”

“These are areas,” he continued, “that generate intense personal conviction. The criticism often stems from the convictions held by the listener.”

While commentary may be the subject of hot debate in RFE/RL circles, music is less controversial but nonetheless important to the overall program schedules. Its aim, of course, is to attract listeners, hoping that they will stay tuned for the news, commentary and other information programs. But the music must have appeal and that often means “pop” music. Rock ‘n roll is as popular in Hungary as it is in the U.S.

Istvan Balogh, contemporary disc jockey and talk show host for RFE’s Hungarian service, was in the middle of an hour’s pop music program, Rocking Austria, when I popped into his Munich studio in mid-afternoon. The next song he introduced was “Where Have All the Good Times Gone?” by Van Halen. Coming up were “Little Guitars,” “Hang ‘Em High,” and “The Full Bug.”

“I have to keep abreast of what’s popular all over,” Balogh explained as he started the side. “If I play music that’s old hat in Hungary, I’ll lose the audi- ence.”

Balogh keeps his talk between records short and low key; that holds the audience, he says. To keep abreast of trends in Hungary, Balogh and the RFE staff monitor Radio Budapest and read a wide variety of newspapers and magazines.

At 37, Balogh has been with RFE for 10 years. He left Budapest for freedom in the West in 1965. His problems are obtaining a constant flow of current hits from London and New York, but he complains that many record companies and jobbers are “not too cooperative.” He notes he has to “keep up with the charts” just like an American disc jockey must.

Russian staff meeting

It is 9:30 a.m. in Munich when “Bob” Tuck, director of Radio Liberty’s Russian language service, calls his staff meeting to order. From six to 15 staffers gather, all anxious to finish the skull session and get on with their day’s work. Tuck is a 30-year veteran, fluent in Russian. He moves the session briskly, limiting it to 15 minutes.

“First we talk about the hard news of the day around the world,” Tuck explains. “Then we turn to internal Soviet developments. Russian listeners either have heard nothing about them or have been fed only the official Russian version.”

Toward the end of the meeting the staff discusses new features, samizdat and a section termed “man and society,” which includes Russian culture, music, (continued on page 80)
Audience participation newest trend as TV public affairs programs cover wide gamut of subjects

Health, economic issues, minority and youth issues, drug and alcohol problems, crime and local politics are among the topics that came to the forefront most frequently in public affairs programming by television stations during the past 12 months. This emerged in TV/RADIO AGE's annual survey of what stations consider their outstanding productions in this genre over the past year.

One significant facet that came out of the survey was that in the area of local politics several stations have borrowed and adapted radio's technique of public participation by bringing the viewer into the act, either via phoned in questions or, in the flesh, from the floor of crowded "town meetings."

Jack Sander, vice president, general manager of WTVL-TV Toledo calls audience participation "the key" to Hotline, the station's weekly interview call-in program which is aired on Sunday evenings. This half-hour program airs about 40 times a year.

At WVEC-TV Hampton-Norfolk, president and general manager Thomas P. Chisman calls attention to the inauguration of Tidewater Town Hall last September. A panel of experts discusses such problems as crime, drug and alcohol abuse, problems in public education and domestic violence. Questions come in from citizens at two locations: the public auditorium used for the primetime program and a nearby shopping mall. A WVEC-TV anchor-moderator is at both locations to serve as host. And other viewers may call in questions from their homes.

In Portland, Ore., T. R. Dargan, executive vice president, general manager of KATU-TV says Town Hall, 6-7 p.m. Sunday evenings, uses, "the old time 'town meeting' concept to give Pacific Northwest residents the opportunity to air their views."

Rather than being built around a panel of experts, Town Hall brings together a wide range of participants including community residents, government officials, nationally-known special guests and local civic leaders. Dargan adds that Town Hall has produced live on-location remotes throughout Oregon and southwest Washington covering such areas as a state institution for juvenile offenders, patient rights in a state mental hospital, gambling, gun control, the Moral Majority, domestic abuse, drunk driving, crime, Asian refugees in the Northwest and a followup on the eruption of the Mt. St. Helen's volcano.

Sister station KOMO-TV Seattle also brings people together in its weekly Town Meeting. The show has tackled such subjects as the Moral Majority, gun control, child abuse, venereal disease, drunk drivers, welfare, prostitution, capital punishment, the insanity defense, sex education, creation vs. evolution, health care costs, drugs in the schools, abortion, the IRS, and book censorship.
Town Meeting's producers search out people with strong opinions "in order to engender a lively exchange of views." In March, the show made front page headlines with its two-hour examination of the Washington Public Power Supply System and its financially troubled nuclear power projects. Ratepayers blamed the costly nuclear plants for skyrocketing costs of electricity and threatened to protest by not paying their bills and demanded that local utility districts withdraw support from the regional power agency.

Town Meeting assembled representatives of WPPSS, ratepayer groups, utility commissioners, government officials and other interested parties for a program simulcast on KOMO radio. The discussion covered the history of WPPSS, of its nuclear projects, the impact of a statewide initiative requiring voter approval of WPPSS budgets and financing, the origins, goals and potential effects of the ratepayer protest, and future options for the region's energy providers.

Bob Lee, vice president, general manager of WTVMTV Columbus, Ga., reports that Tell Us also gives both members of the studio audience and telephone callers a chance to make their own comments on contemporary issues and to question community leaders. One Tell Us telecast covered a proposed cap on the city's budget just prior to a local referendum on the issue.

Tell Us runs for either 60 or 90 minutes and has been aired in both access and in primetime.

In Madison, WISC-TV aired Crisis on the Capitol Concourse last September. After years of redeveloping the downtown area around the state capitol, problems multiplied that, "were keeping people from going downtown," says news director Tom Bier. The station's one-hour special looked into these problems: such as the crime that came into the area along with an influx of Cuban refugees. Crimes included a stabbing at high noon, a sexual assault, and the congregation of a growing number of chronically mentally ill people downtown. Various news staffers reported on each piece of the overall problem, and another report looked into whether or not the problem, "was being blown out of proportion by the media, as some had suggested." During the final 20 minutes a panel discussion was held with viewer call-in questions.

Metro Chamber Forum bowed Sunday, March 7, 1982, at WXEN-TV Richmond. Moderated by Joe Ward of the Richmond Chamber of Commerce, the purpose of the program, says general manager Benjamin D. McKeel, is to "explore controversial issues in the city and politics.

Other stations offer other types of political coverage. In at least one case it was done in self defense. Robert O. Paxson, general manager at WCHS-TV Charleston-Huntington, W. Va., says his news people found that during the Democratic congressional primary for the third district in West Virginia, "the various candidates were attempting to use the media through needless calling of press conferences.

To free our news crews to cover daily stories, we asked each of the three candidates five questions, then ran the answers, one question per day, for the week preceding the primary."

Paxson says that the order in which the answers ran was determined by drawing for position. This, he explains, "not only allowed our news staff to ignore the needless press conferences, but gave our audience a chance to judge each candidate's response to the same question at the same time."

In New Orleans, WDSU-TV covered the mayoral campaign by combining daily coverage with primetime debates and continuous election night reporting.

Dixon Lovvorn, vice president, general manager, calls the daily coverage "insightful" because "it was spearheaded by Clancy DuBos, a former political reporter for the New Orleans Times-Picayune." And the primetime debates, produced in collaboration with Tulane University and the Metropolitan Area (continued on page 82)
Surge in daytime news is added to TV stations’ continued expansion of early evening journalism

It's more likely that 1982 will be looked back upon as The Year of TV News Expansion. The proliferation of TV journalism is more than a reflection of the networks' early morning and late night moves (see lead story). It is also a local phenomenon, though partly triggered by the networks' added news programs, which stations are intertwining with additional news programs of their own.

This latter development, when added to what's happening as limned by TV/RADIO AGE's annual study of local affiliate news in the top 50 DMAs, indicates that the public's appetite for news is far from being satiated. It indicates the same about the advertiser's appetite for time.

four affiliates in as many markets.

In the 1982 study, the Nielsen data showed that 22 affiliates in 19 markets increased their early evening local news during the Monday-Friday span from May, 1981, to May, 1982 (see list). Decreases again totaled four affiliates in four markets.

'Longform' growth

Thus, it is clear that "longform news" in the early evening—which may be defined as more than an hour of local news—is continuing to spread. Some of this, inevitably, includes feature segments ("soft news") and some includes network "wraparounds," but insofar as it was possible to determine from the Nielsen rating books, strictly magazine shows were excluded from the definition of station news programming—as was network news. In any case, the tally now shows that among the 150 affiliates in the top 50 markets, 32 field 90 minutes or more of locally-produced weekday news during the early evening. That's better than one out of five. Last year, the number of affiliates falling in the longform category was 22.

Further, for the first time, longform news turned up in the second 25 DMAs, where there was none last year. Three affiliates went to 90 minutes, all located, as expected, in the 26th and 27th DMAs. Two were in San Diego—KCFX-TV, a UHFer, and KFMB-TV. The third was WCPG-TV Cincinnati.

If length is a criterion, the leader in longform news remains KABC-TV Los Angeles, with its three-hour block—4-7 p.m. followed by the network's half-hour. Next in line is KNX-TV Los Angeles, which continues with its two-and-a-half hours. The third L.A. affiliate, KNBC-TV, which pioneered longform news in the late '60s with two hours of that length, still airs it two hours.

All three are, of course, O&Os, most of whom carry longform news—13 out of the 15, in fact. The only "laggard" are WNYC-TV, NBC in Cleveland—which had aired 90 minutes at one time, but which went back to an hour—and KMOV-TV, CBS in St. Louis.

Moreover, of the 11 stations with two hours or more of early evening news, nine are O&Os. Three of them went to two hours during the past 12 months—WABC-TV and WCBS-TV, both New York, and WXYZ-TV Detroit, an ABC-owned outlet. All of ABC's owned stations now have two hours or more of early evening news, as contrasted with two each for CBS and NBC.

The two affiliates who are not owned by the networks and who carry two hours or more of news are KRON-TV San Francisco and WDVM-TV Washigton. The Frisco outlet went from two hours to two-and-a-half hours and the capital station went from 90 minutes to two hours, both during the past 12 months.

In addition to these increases, another half dozen affiliates crossed over into longform news—all moving from 60 to 90 minutes and all in the top 25 DMAs.

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**Stations which have increased or decreased local early evening news in the top 50 DMAs**

<table>
<thead>
<tr>
<th>Increased</th>
<th>Am't</th>
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<tbody>
<tr>
<td>WABC-TV(A)</td>
<td>New York</td>
</tr>
<tr>
<td>WCBS-TV(C)</td>
<td>New York</td>
</tr>
<tr>
<td>KYW-TV(N)</td>
<td>Philadelphia</td>
</tr>
<tr>
<td>KRON-TV(N)</td>
<td>San Francisco-Oak.</td>
</tr>
<tr>
<td>WBK-TV(C)</td>
<td>Detroit</td>
</tr>
<tr>
<td>WXYZ-TV(A)</td>
<td>Detroit</td>
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<tr>
<td>WDMV-TV(C)</td>
<td>Washington</td>
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<tr>
<td>WFAA-TV(A)</td>
<td>Dallas-Fl. Worth</td>
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<tr>
<td>WPXN(N)</td>
<td>Pittsburgh</td>
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<td>WPLG(A)</td>
<td>Miami-Fl. Laud.</td>
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<th>Decreased</th>
<th>Am't</th>
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<tr>
<td>WJAR-TV(N)</td>
<td>Provid.-New Bed.</td>
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<tr>
<td>WESH-TV(N)</td>
<td>Orlando-Dayt.</td>
</tr>
<tr>
<td>WBMG(C)</td>
<td>Birmingham</td>
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<tr>
<td>WDAU-TV(C)</td>
<td>Wks. Bar.-Scr.</td>
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**Demand for news:**

**How TV stations view it**

"The proliferation of TV news services has raised the question of whether there is more news material than is needed by TV stations. What do you think?"

<table>
<thead>
<tr>
<th>Too much news supplied</th>
<th>14.8%</th>
</tr>
</thead>
<tbody>
<tr>
<td>The market can absorb what's offered</td>
<td>52.7</td>
</tr>
<tr>
<td>Not sure</td>
<td>9.4</td>
</tr>
<tr>
<td>Not all the services can survive, anyway</td>
<td>23.1</td>
</tr>
</tbody>
</table>

"Is there room for more TV news in your market supplied by commercial stations?"

| Yes | 73.8% |
| No | 19.1 |
| Not sure | 7.1 |

Source: TV/RADIO AGE survey of TV station general managers, June, 1982.

on news programming.

The latest study of the top 50 DMAs reveals a continuation on the pattern which turned up in last year's study, based on Nielsen tabulations. These showed that 25 affiliates in 22 markets increased the time devoted to early evening local news during the week from May, 1980, to May, 1981. This was somewhat offset by decreases among
They are KYW-TV Philadelphia, WJBK-TV Detroit, WFAA-TV Dallas-Ft. Worth, WPITV-GTV Miami-Fl. Lauderdale, KXTV-GTV Sacramento-Stockton and WFSB-TV Hartford-New Haven.

An aberration in the general move to more news is WBMG-GTV the CBS affiliate in Birmingham, which dropped its early evening half-hour altogether, and content itself with five 30-second news breaks during the evening. In fact, the UHF station doesn’t run any late news, either, though it is not the only one in the top 50 markets.

The Birmingham station runs the Beverly Hillbillies in the late news period. Two other stations, both NBC affiliates, carry no late evening news during the week—WPCT-GTV Charlotte, a UHF outlet, and WPTF-GTV Raleigh-Durham, also a UHF station. Both air Benny Hill in the period.

By and large, the average volume of early evening local news is about the same from one network’s affiliate to another in the top 50 markets. However, ABC affiliates have shown the largest increase in terms of average minutes per day of news during the past two years. The figure for May, ’82, is 22.2 percent higher than it was in May, ’80. This compares to an increase of 16.5 percent for NBC affiliates and 11.8 percent for CBS affiliates.

This past May, the average ABC affiliate in the top 50 DMAs carried 59.4 minutes of early evening local news during weekdays. NBC affiliates averaged the same, while CBS affiliates averaged 57.6 minutes. The overall average was 58.8 minutes.

The latter figure compares with 55.2 minutes in 1981 and 50.4 minutes in 1980, an overall increase of 16.7 percent in the two-year period. This represents an aggregate of 21 hours of additional early evening news daily in the top 50 markets.

To recap the top-50 market picture: As of May, 1982, 51 affiliates ran a half hour of early evening local news, 66 aired an hour, 21 put on 90 minutes, eight produced two hours, two stations clocked two-and-a-half hours and one outlet topped the group with three hours.

Here’s how it breaks down by market group: In the top 25 DMAs the comparable figures are eight, 38, 18, eight, two and one. In the second 25, the data are 43, 28, three and no station with more than 90 minutes.

All these data do not, of course, provide the full picture. While the practice of providing a half hour of late evening local news remains unchanged, primarily because of network scheduling, TV sta-

(Continued on page 92)
Era of ‘stability’ boosts prospects for growth

By Robert Sobel

With its revenues at all-time highs, business generally ahead of last year’s brisk pace and with an upswing in the number of new classical stations, the fine arts radio community is conducting its own, bright New World Symphony, orchestrated by a sense of purpose and optimism.

The phase whereby stations were playing for recognition, somewhat like street musicians, is ended and their goal of educating advertisers on “the classical advantage” seems to have been achieved. Indeed, it appears that the fine arts stations collectively have at last made the necessary marketing and advertising breakthroughs to give them stability and assure them a period of growth.

Furthermore, according to reports from a cross-section of major stations around the country, the classical outlets have thwarted the recession, though much of the radio industry has been on a rollercoaster business ride over the past year or so. And, if anything, the recession may have even added to the fine arts stations’ good fortunes, with some advertisers tightening their radio budgets overall, but loosening the dollars for classical radio in an effort to influence affluent audiences.

If there is one downbeat side over the past year, it is in ratings. In the fall, 1981, Arbitron sweep the top five classical stations dropped 17.1 per cent in average overall share, compared to the 1980 estimates of the top five outlets. In the top 10, the decline was 21.6 per cent, according to a TV/RADIO AGE analysis.

Other highlights, as reported by fine arts station executives indicate that:

- Corporate advertising is showing large gains in several major markets, with broadcasters stressing that client use of image advertising has become critically
CLASSICAL MUSIC ON RADIO

important over the past few years.
- Indications are that classical outlets, which traditionally skew to older audiences, are attracting younger age groups in increasing numbers as well.
- Several fine-arts stations are stepping up live performances, while others are planning to go live on some broadcasts. A few stations have recently built state-of-the-art studios to accommodate live performances.
- The move by stations to program according to dayparts is growing.
- A new classical music series is being offered via satellite by Mutual Broadcasting System, marking the first time since 1954 that a national radio network will broadcast regular concerts of a major symphony orchestra.

Except for a minor sag in sales in a few markets in May and June, advertising revenues have been humming over the first five months of this year and most classical outlets are enjoying banner times, according to reports from the station executives and from Concert Music Broadcast Sales, which reps only classical broadcasters. Peter Cleary, who heads CMBS with Peter Besheer, says that sales and revenues for classical stations collectively have been “fabulous” over the past year despite the down economy and, he adds, “I don’t know of any effectively-run classical station that is not having a record year.”

In major markets such as Los Angeles, Chicago, New York and Cleveland, classical outlets all posted sales gains over both the national and local levels. In Cleveland, Robert Conrad, program director and vice president of operations at WCLV(FM), notes that sales are running about 29 per cent ahead of last year’s first five months, “and 1981 was the best year we ever had.”

At KFAC Los Angeles, George Fritzinger, president and general manager, reports that political advertising has helped to push sales ahead of last year, although basically the market has been generally soft. “We were up about 6 per cent in local in the first quarter as compared to an exceptional similar period in 1981.”

In Chicago, Ray Nordstrand, president of WFMT(FM), declares that sales generally are up 15–30 per cent over 1981, with July ahead of the station’s projections. The outlet racked up strong increases through April, but made only small gains in May and June, according to Nordstrand. Both New York major classical outlets, WQXR-AM-FM and WNCN(FM) also report sales rises. Larry Krentz, WQXR local sales manager and director of program sales, notes that program sales are doing well and spot advertising is “on target.”

At WNCN(FM), Matt Biberfield, program director, notes the station moved into the black at the end of last year, and the outlet’s sales are currently

<table>
<thead>
<tr>
<th>A profile of classical music listeners (Average Mon–Fri, 6 a.m.–midnight cume)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adult (18+) Population</strong></td>
</tr>
<tr>
<td>Total</td>
</tr>
<tr>
<td>Male</td>
</tr>
<tr>
<td>Female</td>
</tr>
<tr>
<td>25–34</td>
</tr>
<tr>
<td><strong>Household Income</strong></td>
</tr>
<tr>
<td>$40,000+</td>
</tr>
<tr>
<td>$25,000+</td>
</tr>
<tr>
<td><strong>Education</strong></td>
</tr>
<tr>
<td>Graduated College</td>
</tr>
<tr>
<td>Attended College</td>
</tr>
<tr>
<td><strong>Occupation</strong></td>
</tr>
<tr>
<td>Manager/Administrator</td>
</tr>
<tr>
<td>Professional/Technical</td>
</tr>
<tr>
<td><strong>Credit cards</strong></td>
</tr>
<tr>
<td>American Express</td>
</tr>
<tr>
<td>Telephone</td>
</tr>
<tr>
<td>Mastercharge/Mastercard</td>
</tr>
<tr>
<td><strong>Own</strong></td>
</tr>
<tr>
<td>Piano</td>
</tr>
<tr>
<td>Food Processor</td>
</tr>
<tr>
<td><strong>Movies attended in past month</strong></td>
</tr>
<tr>
<td>3+</td>
</tr>
<tr>
<td><strong>Domestic air trips in past year</strong></td>
</tr>
<tr>
<td>Any</td>
</tr>
<tr>
<td>Any For Business</td>
</tr>
<tr>
<td>2+ For Business</td>
</tr>
<tr>
<td><strong>Financial</strong></td>
</tr>
<tr>
<td>Own Securities, $25,000+ Value</td>
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<tr>
<td>Own Money Market Fund</td>
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<tr>
<td><strong>Glasses of wine consumed in past month</strong></td>
</tr>
<tr>
<td>3+ Domestic Table Wine</td>
</tr>
<tr>
<td>3+ Imported Table Wine</td>
</tr>
</tbody>
</table>

* Listeners whose most favorite station is a commercial classical music station, based on 15,029 interviews by Simmons Market Research Bureau of adults (18+) between September 22, 1980, and August 20, 1981, from SMRB’s 1981 Study of Media and Markets.
ANY STATION CAN DELIVER A WEALTH OF LISTENERS. WNCN DELIVERS LISTENERS OF WEALTH.

According to a recent study, the average annual income of a WNCN classical music listener is over $50,000. A full 10% of our listeners earn over $100,000. Which means once they buy your message, they can well afford to buy your product.

If you’re interested in reaching an audience this affluent, call us at 212-NCN-1043.

Unlike most stations, we’ll deliver something more than just a big audience. Big spenders.

Percentage of WNCN listeners by income.

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50,000+</td>
<td>38%</td>
</tr>
<tr>
<td>$75,000+</td>
<td>18%</td>
</tr>
<tr>
<td>$100,000+</td>
<td>10%</td>
</tr>
</tbody>
</table>

*1981 Custom Audience Consultants.

© 1982 GAF Corp.
WMFT(FM) Chicago recently installed $2 million studio-control room complex. Here, president Ray Nordstrand (l.) and critic Studs Terkel get update from program director Norman Pellegrini on operation of 20-track console.

running about 18 per cent above last year's pace. The spot climate has been healthy, he adds, and program sponsorship has been improving. One announcement buyer who converted to supporting a WNCN program recently was Perdue chickens, he notes, which backed a one-hour show. Another spot advertiser shifting to a short-term sponsorship role has been The Sound Audio Exchange. New in spot are National Car Rental and Pitney-Bowes, Biberfield says.

Most other stations report similar healthy sales. At WFLN-AM-FM, Philadelphia, Henry J. Haas, Jr., vice president and station manager, puts the outlet's sales rise at 15 per cent through June this year over last year's first six months, adding that 1981 was a banner year.

At KVOD(FM) Denver-Boulder, the station is showing about a 20 per cent sales increase over 1981's similar period. According to Gene Amole, vice president, the station benefits by being in a large growth area, and he says KVOD has been getting a significant amount of recruitment advertising from the area's oil companies.

In the Seattle-Everett market, KING-FM has experienced a sharp sales increase, running 63 per cent ahead in the fiscal year just ending in June, reports Tim Davidson, general manager. A major portion of the sales rise came from the food category, which picked up about 30 per cent, he says.

While station sales are continuing to spiral, the topper in sales growth appears to be at the level of the CMBS' Classical Music Network, a non-wired web, where program sponsorship sales have increased four-fold over the past 12 months. CMBS' Cleary says the dramatic breakthrough is due to several factors. Foremost is the growing recognition by advertising agencies and clients of the importance of qualitative, rather than quantitative, audience goals, according to Cleary.

The idea of getting sponsors to buy classical radio based on factors such as income, occupation and education has been a hard pull, admits Cleary. And while he concedes that many buyers continue to take the numbers route in purchasing time, Cleary feels the corner has been turned. "In the last 12 months requests by agencies asking for quantitative data have risen immensely." He looks for CMN dollar volume to continue to grow at triple or quadruple its present rate over the next 12 months.

Corporate image advertising

CMBS's sales efforts appear to have paid off in attracting a number of advertisers looking for a corporate image through the use of classical radio. Two of the largest and newest are Paine Webber Jackson & Curtis and the Hyatt Corp., says Cleary. "Both came to us primarily as a vehicle for their corporate image advertising, although we do some product advertising for them too." Hyatt is a full CMN sponsor, and Paine Webber advertises in key markets, explains Cleary.

Cleary believes that corporate advertising is growing at "a substantial rate, with U.S. companies locked in mortal combat with companies around the world as never before, thus obviously
## Classical music radio stations

<table>
<thead>
<tr>
<th>Rank</th>
<th>Market</th>
<th>Station</th>
</tr>
</thead>
<tbody>
<tr>
<td>91</td>
<td>Albuquerque</td>
<td>KHFH(F)</td>
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<tr>
<td>146</td>
<td>Ann Arbor</td>
<td>WVVR (F)*</td>
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<tr>
<td>16</td>
<td>Atlanta</td>
<td>WGKA</td>
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<tr>
<td>6</td>
<td>Boston</td>
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<tr>
<td>32</td>
<td>Buffalo</td>
<td>WXXV (FM)</td>
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<tr>
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<td>Champaign-Urbana</td>
<td>WILL*</td>
</tr>
<tr>
<td>3</td>
<td>Chicago</td>
<td>WFMT (F)</td>
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<tr>
<td>20</td>
<td>Cleveland</td>
<td>WCLV (F)</td>
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<td>9</td>
<td>Dallas-Fort Worth</td>
<td>WRR (F)</td>
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<td>22</td>
<td>Denver-Boulder</td>
<td>KVOD (F)</td>
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<tr>
<td>5</td>
<td>Detroit</td>
<td>WQRS (F)</td>
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<tr>
<td>147</td>
<td>Duluth-Superior</td>
<td>WSCD-FM*</td>
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<tr>
<td>93</td>
<td>Harrisburg</td>
<td>WMSP (F)*</td>
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<td>10</td>
<td>Houston</td>
<td>KLEF (F)</td>
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<td>325</td>
<td>Ithaca</td>
<td>WHCI-FM</td>
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<td>Kansas City</td>
<td>KXTT (F)</td>
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<td>Miami</td>
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<td>Milwaukee</td>
<td>WFMR (F)</td>
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<tr>
<td>15</td>
<td>Minn.-St. Paul</td>
<td>KUDM*</td>
</tr>
<tr>
<td>1</td>
<td>New York Consol</td>
<td>WNOQ (F)</td>
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<tr>
<td>1</td>
<td>New York Consol</td>
<td>WQXR</td>
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<td>1</td>
<td>New York Consol</td>
<td>WQXR-FM</td>
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<tr>
<td>33</td>
<td>Nflk-Npt News</td>
<td>WGH-FM</td>
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<td>WFLN</td>
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<td>WDAS (F)</td>
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<td>171</td>
<td>Reno</td>
<td>KCRL</td>
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<tr>
<td>63</td>
<td>Richmond</td>
<td>WRFK-FM*</td>
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<td>25</td>
<td>Rvrsde-San Brdno</td>
<td>KCMS (F)</td>
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<td>41</td>
<td>Salt Lake City</td>
<td>KWHO</td>
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<tr>
<td>19</td>
<td>San Diego</td>
<td>KFSQ (F)</td>
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<tr>
<td>7</td>
<td>San Francisco</td>
<td>KDFC (F)</td>
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<tr>
<td>7</td>
<td>San Francisco</td>
<td>KBE</td>
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<td>7</td>
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<td>KHFM</td>
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<td>7</td>
<td>San Francisco</td>
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<td>KUOW (F)*</td>
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<td>12</td>
<td>St. Louis</td>
<td>KFUO-FM*</td>
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<tr>
<td>8</td>
<td>Washington</td>
<td>WGMS</td>
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<td>8</td>
<td>Washington</td>
<td>WGMT-FM</td>
</tr>
<tr>
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<td>Angwin</td>
<td>KPRN (F)*</td>
</tr>
<tr>
<td>117</td>
<td>Monroe</td>
<td>WMNR (F)*</td>
</tr>
<tr>
<td>117</td>
<td>Ames</td>
<td>WOI*</td>
</tr>
<tr>
<td>117</td>
<td>Goshen</td>
<td>WSGS (F)*</td>
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<td>117</td>
<td>West Lafayette</td>
<td>WBAA*</td>
</tr>
<tr>
<td>117</td>
<td>Grambling</td>
<td>KGRM (F)*</td>
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<tr>
<td>117</td>
<td>Gloucester</td>
<td>WVOA (F)</td>
</tr>
<tr>
<td>117</td>
<td>Vermillion</td>
<td>KUSD*</td>
</tr>
</tbody>
</table>

Source: Radio Information Center, by Metro market.
* Non-commercial station. ** Stations which played classical as primary format in Arbitron fall, 1981 survey. *** Not in any metro market according to RIC standards. Markets ranked by population.

New York's No. 1 Classical Music Stations, where fine arts and business have flourished together since 1936.
At WNCN(FM) New York, new studio was inaugurated in April with four-hour live concert at which more than two dozen musicians performed. Facility has been in development since station's parent, GAF Corp., bought new home for FM'er six years ago.

pointing to the fact that corporate advertising has become critically important." WCLV's Conrad says he is also experiencing a rise in corporate money. One recent corporate buy came from AFI Financial Co., a multibank holding firm which uses the station primarily "to get its name out to the audience. They sponsor the Boston Pops and some specials."

Nordstrand of WFMT also notes a rise in corporate dollars at his station, in underwriting syndicated material and in spot announcements. But, he adds, though for most advertisers spot is more efficient, "classical radio has far more sponsorships than other formats, maybe more than all other formats combined." Examples of new corporate sponsorship include TRW's purchase of the National Radio Theater and Consolidated Foods' buying of a month-long series, Music of the Netherlands. Meanwhile, the Talman Home Federal Savings & Loan Association marked its 25th year of continuous program sponsorship, notes Nordstrand.

New stations

Another encouraging note for the classical community is that three new stations have entered the classical radio derby, and a classical outlet, awaiting authorization, may be constructed in Tampa. To Cleary at CMBS, the fact that new stations are going into classical represents another breakthrough, signaling a reversal of the dark days of 1976 and 1977, when stations were dropping classical for other formats. Not only has this trend been reversed, but the new stations have enjoyed billings growth almost from the beginning. John Major, president and general manager at KCMG(FM) Owasso, Okla., station near Tulsa, which began operation October 1, 1981, says that billings have gone up each month, although he says he hasn't yet turned the corner on making a profit.

The station, which has its own satellite downlink, has attracted about 60 advertisers at one time or another, according to Major.

Of the two other classical stations, one had been a part-time fine-arts outlet, while the other made a complete format switch from rock to longhair. The part-timer, KBOQ Marina, Calif., has been able to turn itself around since its new licensee took over in May and began broadcasting classical during its 19 operating hours from 6 a.m. until the following 1 a.m. According to Leo Kesselman, a radio consultant now formatting the station, the outlet had been using a split format of soft rock and classical, but dropped classical after it was found to be unfeasible economically.

However, the shift to all-classical, made after the ditching of classical evoked an outcry by many of the area's residents, who then assured the station of patronage of the advertised product, has resulted in "listener and advertiser response beyond expectations," asserts Kesselman. The station's market, which includes affluent Carmel and Monterey, is sharply competitive, but is highly cultural and heavy in retired and educated people, continues Kesselman.

The area is also high in tourism, and, although the tourist trade has been lagging because of the tight money flow, Kesselman says the outlet has not felt the impact. "All the station's sales are local and in June we had 80 different sponsors, including financial institutions and restaurants."

The move to full-time classical by KBOQ also resulted in a new sales team and a change in its programming concept. The station now formats by daypart and takes the approach that "in small markets more attention has to be paid to the needs of the audience than in larger markets. Because the audience in small markets is limited in size, you have to program music that has wide appeal," says Kesselman.

In the 6-9 a.m. hours, the format consists mainly of short, light pieces and the WCLV syndicated program, Karl Haas's Adventures in Good Music. Later in the day background music and short symphonic selections are played. While KBOQ sometimes plays unfamiliar and long selections, it sticks mostly to a menu of short and known pieces, from a

library donated free by the old owners, explains Kesselman.

Rock convert

Perhaps the most interesting new classical station to observe will be the rock-gone-classical outlet, KKSU Vancouver, Wash., Portland, Ore., which started on the fine-arts road the third week in March, after new owners gave rock a try that did poorly. Not only is KKSU possibly the first AM rocker which has switched fulltime to classical, but the station now broadcasts Seattle Mariner baseball games.

The baseball move was made before the station decided to swing to classical, says William Failing, president and general manager. The station cranked up its classical format after a poll found that 25 per cent of the population in the area wanted to hear the format. According to Failing, sales gains have been "incredible." The station, which recently picked CMBS, got a BMW dealer's buy and other sales have developed in high-end products. KKSU also programs by daypart and plays short pieces during drivetimes and somewhat longer selections late in the day.

Failing adds that short selections are the key for an AM classical station in the market. He says: "Half the autos here don't have FM radio and the drivers' turnaround time is about 20 minutes." Interspersed with the drivetime schedule are traffic and news reports. Overall, the station's approach is not to be condescending or intimidating, "as some other classical stations tend to be." Announcers are low-key and don't use highbrow tactics, he adds. One announcer was on a leading FM rock station and another personality, although trained at the Royal Academy in London, has an extensive rock background.

On the baseball tie-in, Failing says the games "pay the bills and it's now an accepted part of our programming." Failing believes that both baseball and Bach can work harmoniously, with possibly
What makes Classic KING FM listeners tick?
A lot of things, including a love of music that has withstood the test of time. Classical music, 24 hours a day.
That makes us different than all the other stations in the Northwest.
A difference that can save you a lot of time, when it comes to reaching the Northwest’s most desirable audience on one of the highest-rated classical music stations in the country.

---

Classic
KING FM 98.1

Classical Music on Radio    A-7
both formats getting spillover audiences. In fact, the station has keyed several promotions to a “Bach, Beethoven and baseball” campaign, including a print drive showing busts of Bach and Beethoven with a major league baseball.

Falling is a firm believer in promotion and on July 4th did a takeoff on Handel’s “Water Music,” which received national television coverage, he notes. The station put a 36-piece orchestra on a barge that floated down a river and made stops along the way at sponsors’ sites, such as condominiums and food markets.

Another classical outlet that uses dayparting is KING, so that in drivetime quickly-paced and lively selections are the dominating music, points out Davidson. He adds that at 6 p.m., the station carries a dinner concert that is generally of a light and easy nature. The move to dayparting and playing mostly light selections was dictated primarily from findings of a survey on music preferences taken by KING. Davidson explains that the station did a random sampling of 200 people, both classical and non-classical listeners. “The survey found that the people didn’t like anything vocal or too serious, so we increased the light touch and it has paid off. Our turnover ratio has dropped considerably and our ratings have improved.”

Some other classical stations are also making programming moves. At WQXR, Robert Sherman, program director, says the station made a number of changes as of January, in an effort designed to increase its music airing. Adventures in Good Music was shifted from its noon spot to 9-10 a.m., which had been occupied by a piano personalities program. The Listening Room, hosted by Sherman, was cut in half to one hour, and the piano program and Listening Room are on for the two hours between 10 a.m. and noon.

Also, the station has trimmed commentaries by announcers, without losing the individuality and personality of the announcer, also as a means of playing more music. And the station has increased its emphasis on new recordings by introducing several new programs since January that focus on that area, “so we can keep listeners up-to-date and provide the best possible sound,” explains Sherman.

Fritzinger at KFAC notes that some program changes initiated recently include Carl Princi Previews the Philharmonic, a weekly look at the Los Angeles Philharmonic’s concert calendar for the forthcoming week; and The Ambassador Hour, sponsored by the Ambassador Auditorium and featuring a different theme each night.

Live programming

In conjunction with format changes, many stations are either accelerating—or planning to introduce—live programming. WQXR’s Sherman says the station will start a major weekly chamber music series starting in October. The plan is so fresh at this time that he hasn’t lined up all the artists as yet. However.

### Classical stations average-quarter-hour share 12+

<table>
<thead>
<tr>
<th>Metro</th>
<th>%</th>
</tr>
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<tbody>
<tr>
<td>KFSD (F)</td>
<td>San Diego 3.9</td>
</tr>
<tr>
<td>KVOD (F)</td>
<td>Denver-Boulder 3.8</td>
</tr>
<tr>
<td>KING-FM</td>
<td>Seattle-Everett 3.6</td>
</tr>
<tr>
<td>WGMS-FM</td>
<td>Washington 3.4</td>
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<td>WCLV (F)</td>
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<td>WFM (F)</td>
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<td>WGH (F)</td>
<td>Norfolk-Newport News 2.1</td>
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<tr>
<td>KXTR (F)</td>
<td>Kansas City 2.0</td>
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<td>KLEF (F)</td>
<td>Houston 1.8</td>
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<td>WFLN</td>
<td>Philadelphia .2</td>
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</tbody>
</table>

Source: Radio Information Center, Arbitron Radio, Fall, 1981.

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**USE THE AIRWAVES THE AIRLINES USE.**

**WCLV!**

It’s not surprising that about a dozen of the world’s leading airlines use WCLV, Cleveland’s only live arts radio station, to air their commercials. Those airlines know they must target their messages to an audience above average in income and education. An audience with a high business/professional/executive profile. An audience which, in Cleveland, belongs almost exclusively to WCLV.

And it pays off: we’re NUMBER ONE among all Cleveland radio stations in the number of airline trips taken per listener.

So if you want your messages to fly like those of the airlines, use the right vehicle. WCLV. We deliver!

**WCLV 95.5 FM/STEREO**

CLEVELAND’S FINE ARTS STATION

**SOURCE:** RAM QUALITATIVE USAGE ESTIMATES, Mon-Sun, 6 a.m.-12 MDT, AQH persons 12 plus, Spring 81. Qualifications on request.

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A-8  *Television/Radio Age*
he adds, the Canadian Brass will perform at least once in front of a studio audience. The series will be heard from 7-8 p.m., on the first Thursday of each month, according to Sherman. The station has been broadcasting live music regularly since at least 1970, he points out.

KFAC expects to air a live two-hour special in August featuring rock artists who have had classical training, in one new move to increase its live broadcasts.

WFMT, longtime producer of live broadcasts, last December began a weekly concert series that originated from its new studios. The 90-minute concerts, which were sponsored by Continental Bank, were inaugurated by the Fine Arts Quartet.

WFNL's Haas notes, that while the station has done few live broadcasts, it expects to add airings at some near point. Davidson at KING may do live concerts this fall of the Seattle Symphony, which would be the first live broadcasts by the orchestra. The station recently signed a contract with listeners phoning WFMT from distant areas such as Portland.

In the case of WNCN, the new studio, which made its debut with a live performance on April 21, is keyed to simplicity, according to Biberfeld. He points out that the station broke through the floor above, to build the two-story-high studio. The breakthrough allowed for natural reverberation of sound.

Meanwhile, the fine arts stations are saying they are skewing younger. KVOD's Amole notes that the station's "bulging" demo is now the 18-39 age group. While holding that the station's "non-stuffy" approach in programming is one of the reasons for grabbing a younger audience, Amole stresses two other factors. One is that the station is very close on the dial to a rock outlet, giving the station "a lot of crossover."

The other reason is based on a sociological theory. "The young people have grown up seeing institutions crumble, which they were supposed to trust. Classical has given them a structure they can feel secure with. There is a predict-
ability about the form in the music that they know will not mislead them."  

King's Davidson says that only about 25 per cent of the outlet's audience is above 50 years old. He believes that classical's future growth will come from young audiences.

KFAC's latest figures on audience composition put the 18-49 age bracket at 57 per cent among females and at 49 per cent of the male listenership, notes Fritzinger. Estimates on classical listeners by the Simmons Market Research Bureau between September 22, 1980, and August 20, 1981, indicate that of the total U.S. classical music audience, 33.9 per cent are in the 25-34 age bracket, although the age group represents 23.1 per cent of the population. (This is an average Monday–Friday, 6 a.m.–midnight. See separate table for listener profile.)

Meanwhile, as noted, one factor clouding the bright classical picture is that the average share of audience among the top 10 outlets has declined. In October/November 1980, the combined average share (unweighted) of the top five classical outlets was 20.7. In the fall, 1981, the combined share total was 17.7 per cent, for a decline of about 17 per cent. In the top 10-ranked stations, 1980's combined shares totaled 33.5, while in 1981, it was 29.2 per cent, down close to 22 per cent. However, some stations improved their position, such as WCLV, which went from the 11th spot with a 2 share to the fifth slot with a 3 share, and KFSD(FM) San Diego took the leadership with a 3.9 share, after posting a 3.0 in the seventh slot in 1980.

But the top-ranked station in 1980, WFMR(FM) Milwaukee, with a 5 per cent share, nosedived to a 2.9 in the 1981 period, and it's not certain at this time whether the outlet will remain on a classical course. However, John Pinch, who took over as vice president and general manager a few weeks ago after it was purchased by Thomas Communications, says "it makes sense to keep the format." A new sales force has been put together and a sales manager has been hired. The station did not have a sales manager, says Pinch.

On the brighter side, classical stations can be the beneficiaries of getting the National Symphony Orchestra by satellite, beginning September 26. On that date MBS will begin weekly satellite stereo broadcasts of the orchestra from the John F. Kennedy Center for the Performing Arts in Washington. The program is offered for a 2 p.m. airing on Sundays, and the terms are barter, with MBS and the stations splitting the commercial time. An MBS spokesman notes that about 36 stations are currently signed for the broadcasts.
In 1981
MORE Radio Stations
Ran MORE Ads In
Television/Radio Age
Than In
Any Other Publication*

* 1/6th page or better
One of the rating services once found that WFMT ranked second only to WGN in the number of cats listening per quarter hour. That same survey found that we were the top rated station along Chicago's affluent north lake front—the twenty zip codes where the "fat cats" live.

This means WFMT is not just the most efficient place to advertise cat food and kitty litter; we're also the best medium for financial services, travel, wine, and hundreds of other products. And we have whole catalogues of research from MRI, Simmons, Wallace & Washburn, Scarborough, Bowdren, and RAM to prove it.

But reaching prospects isn't all you need for sales to catapult. You must purr-suade. (Sorry!) We have scores of case histories where WFMT outpulls all other media—for cars and condominiums, for food and fashion, for hi-fi and home furnishings. Our rational advertising messages have credibility; our listeners are fanatically loyal. This combination means results . . . categorically.

Around Chicago, WFMT is a catalyst for the fine and lively arts. Hundreds of musicians perform in our new music performance studio or are taped in concert, utilizing state-of-the-art electronics. Our recent radio marathon for the Chicago Symphony raised $535,000 for the orchestra. Our influence also extends to the Catskills and Catania as well. Four hundred stations in the United States carry concerts and operas syndicated by WFMT, as do a dozen overseas broadcasters. And we're America's first radio "superstation" with cable listeners in 36 states.

Don't pussy foot around. Call Rich Marschner, Tony Judge, or Larry Levis, or contact Concert Music Broadcast Sales. Find out why advertisers think we're the cat's meow.

*Daily cume of cat ownerships among WFMT listeners from RAM Research Company, 9/4-12/17/78. Zip code data based on diaries completed 11/16/78-6/17/79. Details on request; data subject to limitations stated in the reports.
Creativity is meaningless without more efficient management of costs

It seems to me that the production community needs to share the conclusions that many of us in television have reached as we face the challenge of the new telecommunications era. The first conclusion is: What the public will want from us is our best work, not our run-of-the-mill work—product they can get excited about, not products they can kill time with. I know that creativity is not something we can order from the supply room. But it is clear that all of us who depend on that precious commodity should give new consideration to the ways in which it can be fostered.

The second conclusion we need to agree upon is that unless costs can be managed, our creative victories may be Pyrrhic ones.

There is so much technological innovation taking place in entertainment and communications, I cannot understand why Hollywood—and I include our own people in this—is not aggressively exploring ways to improve production efficiency and reduce production cost. For example, is it possible that videotape and high-definition television technologies could be combined to yield a cheaper, better alternative to film? Certainly the use of video tape can reduce shooting schedules dramatically. With tape, each scene can be reviewed immediately and the next scene can be begun. With film, the cast, crew and set must be held in place for a day before the “takes” can be reviewed.

We in television produce news and sports programs throughout the world using 15-pound mini-cameras. The pictures appearing on the TV screen are comparable in quality to motion picture films. Why, therefore, do movie producers and directors continue to shoot on location with huge trucks, massive cameras and enormous crews?

I’ve heard producers and directors argue against tape on the grounds that definition is lost when you convert from tape to film. This may once have been true. But current laser beam technology, as developed by the Japanese, permits tape-to-film conversion with no loss of definition.

HDTV is as good as anything seen in theatres

In the future, we will have high-definition television video (HDTV) and anticipate on-the-air projecting over 1,000 lines as against the 525 lines presently used in television transmission. I’ve seen the demonstrations of high-definition television; it has been tested in our own programs. I can assure you that it is almost of three-dimensional quality. It is as good as anything you see in theatres today.

Eventually, we will transmit via satellite directly to the theatres of the country, using high-definition video tape. This will save approximately 1,000 prints per picture. It will eliminate the film exchanges that store prints of various features throughout the U.S. It will make possible new uses of theatres that presently sit vacant for most of the business day.

Tv cost reductions from tape can be substantial

In television, the cost reductions from tape can be substantial. Today, we can shoot a half-hour primetime comedy on tape for approximately $50,000 less per episode than we can shoot it on film. Over the course of a year of prime-time programming, the theoretical difference between tape and film production works out to about $50 million per year. That number is for ABC alone—but I’m sure other networks can do the same arithmetic.

Already the producers’ willingness to shoot on tape or utilize other production efficiencies is an important factor in our selection of certain programs. It will become still more important in the very near future. The same will be true of those who finance or invest in motion pictures—the better they understand the business, the less they will be willing to underwrite obsolete technology and its excessive costs.

No amount of technical innovation, however, will bring costs into line for long unless something is done about the incredibly rapid rate at which creative and performing talent costs are rising. In television, the most visible symptom is the endless parade of performing talent seeking—and often getting—renegotiation of their existing contracts.—Leonard H. Goldenson, chairman and chief executive officer, American Broadcasting Cos., in a recent speech before the Hollywood Radio and Television Society.
M*A*S*H still leads

M*A*S*H, Family Feud (PM) and PM Magazine led all syndicated shows in Nielsen NSI rankings in the May sweep, repeating the positions they held at the end of the season from those they held at the start.

M*A*S*H's average rating of 11.6 and share of 29 placed it in the same leading spot it owned in the November '81 sweep, though its rating slipped from 13.9 and its share from 30. Family Feud's 11/24 compared with its 13.2/24 of November, while PM Magazine's 9.8/21 showed a fairly sizable decline from November's 12.7/23. Ratings declines in the two periods were due to seasonal viewing differences.

Big gainers from the start to the end of the season were registered by The Jeffersons, which leaped from 17th place in the rankings up to sixth by adding one share point (18-19); Barney Miller, which went from eighth to fifth on a one-share-point gain (20 to 21); Entertainment Tonight, which jumped from 12th to eighth position (17 to 19 share) and Tic Tac Dough, which went from an eighth place tie to a tie for sixth, and whose share increased from 18 to 20.

Slippage among the top 10 was experienced by You Asked for It, which fell from 10th to 26th position, and whose share dropped from 18 to 13; Hee Haw, which tumbled from fifth to 10th, with a share shrinkage from 22 to 20; Happy Days, which fell from tied-for-sixth to ninth place, also with a 22-20 share drop, and Laverne & Shirley, which tripped from 10th to 14th place, and saw its share go from 18 to 16.

Fight Back with David Horowitz also slipped out of the top 10, though its decline was apparently due to its doubling of markets (14 to 28), which dragged down its average rating from 8.8 to 5.8, though it suffered no share erosion, holding at 18.

Syndication shorts

Evergreen Programs Inc., division of Worldvision, is re-releasing hour-long episodes of two TV classics, The Fugitive and The Invaders. The Fugitive, starring David Janssen, played on ABC-TV, 1963-67, its final year. Its week received 45 rating/72 share, at the time the largest audience ever for a series episode. The Invaders, sci-fi adventure, ran on ABC-TV, 1966-68, starring Roy Thinnes. Meanwhile, Worldvision's Little House on the Prairie has hit a high penetration of 120 markets, with new sales to WWMAR-TV Baltimore; WKRC-TV Cincinnati and WTVN-TV Columbus, Ohio, among others.

Olympic Winning Moments has joined The Winning Moment in MG Films and Perin Enterprises' stable, following an agreement with the U.S. Olympics Committee for rights to classic winning moments of 15 winter and 35 summer Olympic events. The 50-30 second highlights will be available in October 1983.

Card Sharks, via Firestone Program Syndication, is being sold for 52 weeks of no-repeat stripping. Lates takers include KYW-TV Philadelphia; WBZ-TV Boston and WJBR-TV Detroit.

Columbia Pictures TV has added four new markets to its lineup of What's Happening, increasing total distribution on that show to 77 stations. At the same time, penetration of Barney Miller has reached 90 percent of the country with 144 markets sold. New signees for What's Happening include WTVJ(TV) Columbus-Tupelo; WTVZ(TV) Norfolk-Portsmouth; WABG-TV Greenwood and WBJJ-TV Jackson, Tenn.

Lorimar has increased the number of markets sold for 150 episodes of Dallas to 63. New takers include KCCG-TV Columbia, Mo.; KRIS-TV Corpus Christi and KTHI-TV Fargo. Lorimar's distribution for Eight Is Enough has reached 91 stations, with new sales including KTVE(TV) El Dorado, Ark. and WHNT-TV Huntsville.

Rocky III: The American Dream Continues, half-hour special depicting the making of the smash feature film, has been sold via barter in 115 markets, including 45 of the top 50. Distributor is MGM/UA.

Holiday Moments, 35 one-minute programs syndicated by Program Syndication Services, has cleared 21 markets, including half the top 10. WNEW-TV New York, KTTV(Los Angeles and WGN-TV Chicago are among the majors taking the show.

Visione Productions has completed two episodes of a new series, Visione, described as the first half-hour magazine-format TV series created exclusively in Europe for American audiences. The show will debut in major markets this fall, via barter.

Zooming in on people

Stuart B. Gruber has been named vice president, international sales and marketing, for Telepictures Corp. Before joining Telepictures a year ago, he had been associate director for the Children's Television Workshop's International Television Group.

John Hamlin has been promoted to vice president, special programs, from director of special programs, West Coast, at ABC Entertainment. Before joining ABC Entertainment, he had produced specials for NBC-TV and ABC-TV.

Garrett S. Hart has been promoted to vice president, research, for Paramount Pictures Corp. Previously director of research, Hart is responsible for all research functions of the company including domestic distribution, pay TV, home video, features and network programming. Reporting to him will be Gerald T. Farrell, newly named director of television research. Before joining Paramount, Farrell had been with Viacom, H-I-R Television and Katz Television.

James P. McCann, who has headed two station rep firms and his own company, has joined Group W Productions as midwestern division sales manager. Before setting up McCann Associates in 1980, he had been president of Post-Newsweek's Top Market Television and general manager of RTVR.

James M. Kraus has been named to the new position of northeast sales executive by MCA TV. Previously, he had been with Trident and MGM TV.

Jack Donahue has been named vice president, western sales for Lionheart Television. He had been in a similar position with Lorimar and, before that, with Time-Life Television.

BBDO's season analysis

BBDO's media department has identified a number of trends in the upcoming network primetime TV season which could have long-term impact on future programming.

For one things, says a BBDO report to clients, there is a shift away from drama to the action/adventure/mystery genre. The report explains that a few years ago complaints from pressure groups about violence caused a revival of "relevant" social-theme dramas, which proved not particularly popular with audiences. Failures of boycotts by pressure groups is encouraging a swing back to "entertainment"—as evidenced by The Brass Monkey, ABC-TV's answer to Raiders of the Lost Ark, and CBS-TV's Bring 'Em Back Alive.

"With unemployment and other financial problems in our economy," says the BBDO analysis, "life is 'relevant' enough for most people. Therefore, they look for entertainment. Television today serves in much same way as movies did in the '30s."

The BBDO summary also notes a leveling off of nighttime soap operas:
“Four seem to fill the needs of viewers for this type of program.”

Another trend, says the report, “is the emergence of the macho man,” noting that the “Burt Reynolds-Magnum mold” has replaced the “jiggling females” of three years ago.

Turning to sitcoms, the agency points out a return to the small family unit—“Mom, Dad, an assortment of teenagers and preteen moppets. In these comedies, the generation gap, with its attending difficulties, is stressed.”

Another trend seems to be a retreatment by the networks from emphasis on big-name stars in series, vis a vis the failure last season of shows built around Mickey Rooney, Angie Dickinson and James Garner. Supplanting these are unknown “performers that are young, good looking and who fit into the youth oriented shows.”

Clarion Awards

ABC News and NBC News came out on top of the recent Clarion Awards competition, the 10th annual, from Women in Communications.

In the category of network TV documentaries, winners were Pamela Hill, Richard Richter and Trident Television for ABC-TV’s Return to Auschwitz; Walter E. Bartlett, Don Mischer and Jan Cornell for NBC-TV’s Donahue and Kids; and Ann Black, Kathy Slobogin, and Marshall Frady for the ABC News Closeup, When Crime Pays.

For network TV documentary series, awards went to ABC News’ Steve Jacobs, Robert Zelnick and Sander Vanocur for US-USSR: A Question of War or Peace, and NBC’s Tom Wolzien for Our Failing Schools.

Local TV documentary winners were: John Baer, Phil Cousins and Linda Eng, WITF-TV, Hershey, Pa., for Let’s Make a Deal; Bill Kurtis, Donna LaPietra and Molly Bedell, WBBM-TV, Chicago for Passport to Extinction, and Paul R. Fine and Holly K. Fine, WJLA-TV, Washington, for Until We Say Goodbye.

For local TV documentary series, winners were Rita Satz and Betty Furness, WNBC-TV, New York for Adoptions; Kathy Keeton, Bob Guccione and Vivian Moss, for Omni Productions’ Omni: The New Frontier, and Al Austin, Peter Molenda and John Lindsay, WCCO-TV, Minneapolis-St. Paul, for I-Team Report: Central States Waterproofing.

In radio, Clarions for documentary programs went to Angela Ferraiolo, Barry Luchkowec and Gary McKenzie, RKO Radio Network, for Living Too Fast, Dying Too Young; Deborah Amos,

(Continued on page 66)
show called You Can't Win, in which contestants are asked to say the name of the new film starring Burt Reynolds and Dolly Parton. Another spot involves a southern courtroom case in which censorship of the film is involved—except that the case gets deadlocked when the judge refuses to allow anyone to mention the name of the film.

Some of the stations using these comedy spots will also use versions denoting the film as The Best Little Click-click, which Wolff contends is reminiscent of a Lenny Bruce routine.

An even more comedically anti-censorship campaign has been running in New York City and vicinity for the Broadway musical Nine, which is an adaptation of Fellini's very risque 8½. One of the commercials for the campaign shows Anita Morris—one of the stars of the show—explaining why it is that she cannot show her costume to the audience. The reason is that the costume, which reveals more of Morris than is considered acceptable on television, was censored from the telecast of this year's Tony Awards, at which Nine received five Tonys. In the commercial, Morris sits with her arms folded across her upper torso and tells the audience that she’d like to show them the dance she does in the costume, but that unfortunately it can’t be shown anywhere except at the theater where Nine is playing. At one point she almost exposes the costume while moving her hands, but stops just in time to avoid a censorship problem.

Peter LeDonne, a principal in the Ash-LeDonne agency, which created the Nine campaign, emphasizes that the spot does meet all the standards of propriety that it satirizes and points out that demographics had a great deal to do with the creative orientation of the campaign. "Certainly, it's an adult target audience," he says. "It's not the same demographics as Peter Pan or Annie. I think the primary target audience is your 'hard-core theatergoer,' the people who are very much aware of the theater and what goes on in the theater. For this audience, we are trying to reinforce the impact of the great reviews that Nine got."

Paula Silver, vice president at Greenberg Associates in New York, has dealt with this issue in recent years in campaigns for other films. These have included the ads for Endless Love—which too much of Brooke Shields was to have been displayed—and All That Jazz—which was to have been advertised with the theme line of "All That Sex, All That Booze, All Those Drugs, All That Jazz," until the networks complained. For Endless Love, live action from the film was substituted for the object-of-material, while the campaign for All That Jazz was done without words. Silver considers this hypocritical on the part of the networks, stating that, "The networks censor far more in commercials for motion pictures than they do on their own made-for-TV movies. You can't use sex and violence to advertise a film on the networks and yet so many of their made-for-TV movies contain sex and violence."

Orkin and Berdis separate

"There isn't any dramatic story." That's how Dick Orkin sums up the events that led to the end of his decade-long partnership with Bert Berdis. "What it comes down to is that both Bert and I have been spending some time doing separate kinds of activities. In recent months it became apparent to both of us that we would be better off going our own ways and doing the things we wanted to do. He's interested in TV projects. I'm not as keenly interested in television. Bert is interested in different kinds of commercial activities, and I'm interested in radio programming and commercials as well."

That marks the end of the partnership, except for a few campaigns that Orkin and Berdis are still contracted to complete. Orkin will continue to head Dick Orkin Creative Services, Inc.—which was always the parent company of Dick and
Bert Productions. Berdis is joining Barzman and Company—winners of the 1982 Clio for best U.S. radio humor. According to one of Berdis' new partners, Jim Kirby, "Bert Berdis is now a partner and creative associate with Alan Barzman and Co., but we will soon be forming a new corporation, and a name change can be expected."

For the future of Dick Orkin Creative Services, Orkin predicts that, "We're continuing to produce radio commercials for major advertisers. But I will be expanding the staff. We now have three writers and two directors and producers. We will continue to do work for not only the national advertisers, but I'm also going to go out and talk to folks in smaller markets about doing their advertising—something we had not been doing recently because our prices became so very high."

Orkin is also moving into programming, having just taken over co-production of the Sunday night talk-entertainment show Satellite Live, which is now Satellite Live From Hollywood. Says Orkin, "I intend to continue writing and I intend to continue performing in commercials. More than that I intend to explore some radio programming activities because that's where my heart's always been."

Supply and demand

"If everyone else is going to zig, we'd better zag," is the explanation offered by Murray Kalis, vice president and creative director of Marsteller's Los Angeles office for the serious nature of the current campaign for the Flying Tigers overnight delivery service. "Federal Express had such success with humor, and rather than take a chance on being the second or third funniest campaign for a next-day delivery service, we separated ourselves with our look," adds Kalis, who also reports that, in the five months since the campaign began, the awareness level of the company has increased by more than 400 per cent, while total shipments were increasing by 1,300 per cent.

Kalis, hired by Marsteller after his success with the United Airlines "talking packages" spots done for Burnett/Chicago, says that Marsteller opted for a surrealistic look in the Flying Tigers commercials because of the nature of the overnight delivery business. Next-day delivery services—which have only been broadcasting commercials for the last few years—have become a crowded market, with Eastern, United, Delta and several other airlines adding overnight delivery services to compensate for the depressed state of the travel industry. Flying Tigers, which has been in the freight cargo business since 1945 but which entered the next-day delivery field only recently, decided, in Kalis' words, "to basically use television to 'come out of the closet' and advertise the new service."

From this year's campaign for Flying Tigers' overnight delivery service, created by Marsteller/Los Angeles.

The agency suggested that Flying Tigers offer a guarantee for overnight delivery with the slogan, "It's on time or it's on us!" and Kalis' creative team set out to advertise the offer. The result was the surrealistic spots now on the air, which center on a pocket watch ticking away against a background of clouds.

According to Kalis, digital and other creative effects were considered in developing the pocket watch motif. "We knew that we'd be doing something around our 'on time' guarantee. Time became the most important factor." This was doubly true in that Kalis joined the agency on January 1 of this year and the spots began airing on January 24.

The clockwork effect was finally achieved through front-screen projection, with stock footage of clouds looped in behind the pocket watch and a special filter used for color. "The clouds were projected onto the clock, and the clock was lit in such a way that the clouds do not appear on the clock," according to Kalis, who adds that, "in this manner, we were able to avoid the matte line that occurs in rear-projection."

Automation

Shapiro/Budrow & Associates reports that it is the first agency on the East Coast to install a Microdata Admax computer system. The Admax is specifically designed for the needs of agencies and can coordinate such agency functions as production coordination, traffic and labor control, media scheduling, post-buy analysis, bookkeeping, general ledger and billing. It also provides an updated, running total on whether any project is going over-budget and includes a warning device which goes off when the budget is exceeded.

Carol Budrow, a principal in the agency, reports that the system is cutting down on "tons and tons" of paperwork, while providing instantaneous print-outs on each project. Budrow adds that one of the major advantages is that, "it uses Microdata's English retrieval language rather than a complex coded program. This means that it has not been necessary for us to hire a computer programmer, and that Claudette Yen, our head bookkeeper, has been able to totally familiarize herself with Admax and begin implementing it for us immediately." Shapiro/Budrow, a full-service ad shop with $13 million in billings, reportedly invested $90,000 in the Admax, which is designed for agencies with billings of anywhere "from $5 to $200 million."

The benefits of this sort of computer system for mid-sized agencies are attributed to the emergence of mini-computer technology by Leon Liebman, chairman of Interactive Market Systems, which provides the computer system known as Adserve. Liebman's system is available on a modular basis, with the agency given the choice of which module to begin with. "At the start you don't have to buy the computer; you can purchase one of our modules—such as billings—and use the time-sharing system provided by IMS," Liebman adds that the price for this time-sharing is $15/hourly, with provisions that allow agencies to put ceilings on the number of hours they are charged for. Liebman estimates that a typical agency would need between $30,000 and $70,000 worth of equipment for $10-to-$40 million worth of billings. However, it is Liebman's contention that the important figure in these matters is not so much the cost of the software and hardware, but the savings to the agency that are brought about by efficient management of the cash flow. "With today's interest rates," Liebman states, "efficiency in billings is highly important. Our system minimizes the likelihood of mistakes in billing, without increasing overhead."

Unitel Video

Unitel is joining the list of New York production facilities that have expanded their stage space for video production. A new studio, one of the largest commercial facilities ever designed exclusively for video, will be ready for business some time around the first of the year, according to Unitel's president, Herb Bass.
The company is basing its expansion plans on a belief that the commercials production scene in New York is about to get better, due to an improving economy, increases in cable production in New York and other factors.

The new facility—to be called Unitel Video—will include office space for clients to work in while on the premises. "This will," according to Bass, "give us much-needed space to expand and thereby better service our clients." Offline editing and sound mixing facilities will be included, as part of what Bass predicts will be "an excellent atmosphere for creative work done by agency and production house creatives."

**Blairsatting**

"Advertisers, if your agency is not Blairsatting your television commercials you had best ask them why," is part of the sales pitch from one of the radio spots being run in the New York area by John Blair and Co. to advertise its satellite-transmission service to advertisers. The spots are being run in morning drivetime in the hope that the right individuals will be listening. According to James W. O'Neill, president of Blairsat, "We're using radio because it works. Earlier this year, we ran spots on WCBS, alone, and the response was excellent. In this campaign, we're using WCBS and WINS."

The spots which run in other markets as well, emphasize the contention that Blairsat can duplicate and deliver commercials efficiently and inexpensively in all of the top 150 markets. According to O'Neill, this is the best way of delivering commercials tapes to markets and, "we want the decision makers at advertisers and agencies to know that. Using these top stations is a strong way to reach them."

**"You’re Hearing America"**

Maxell Corp. is advertising itself through a new entertainment series that features "stereo sound portraits" of America as recorded on Maxell tapes. The program, entitled You’re Hearing America, features the sound of everything from Texas rodeos to San Francisco cable cars to Florida dolphins, along with such audio moments in history as signals from the Voyager spacecraft and the first stereo recordings from inside the human body. The show is produced by Jim Metzner of San Francisco and syndicated by Those Guys in Detroit to five markets—New York, Chicago, Boston, San Francisco and Seattle. During each segment, Metzner identifies Maxell as the tape being used.
Commercials circuit

Mike Cuesta has completed work on an oil commercial for Conoco, Inc. Based on the copyline, "America's old oil fields can't be allowed to die," the commercial was directed by Cuesta in Loco and Ponca City, Okla. Agency producer for Posey, Parry & Quest was Bertelle Selig, with the agency's principals, Chet Posey and Jim Parry, teaming as co-creative directors and copywriters. Stan Schofield was art director. Production designer was Kenny Weinberg. Griner/Cuesta's producer was Erwin Kramer.

N. Lee Lacy Associates' director Harry Hamburger has produced a slapstick 30-second spot for the Universal Studios Tour and its agency, Abert/Newhoff & Burr. The copyline, "See yourself in a starring role" is set against Western chases, pie throwing and other movie staples. Agency producer was Rosalyn Tenenbaum, accompanied by creative group head John Armstead and supervised by agency principal and creative director Mel Newhoff.

Admakers

Sawdon & Bess/NY has announced the promotion of two group creative directors—Anthony J. Ostreich and Anthony J. Parisi—from agency vice presidencies to senior vice presidencies.

Marsteller/NY has promoted John B. Sircus to vice president. Sircus, the company's director of broadcast production, has produced commercials for such Marsteller clients as Dannon yogurt, Exxon office systems and Thomson slacks.

New campaigns

McCann-Erickson has begun campaigning for Jacob Best Premium Light Beer from Pabst. The initial advertising effort centers on a fictitious "founder" of the company—"Jake Best"—and the good times he had for himself in the Old West. These are being preceded by a series of 10-second "teasers" that will attempt to stimulate the marketplace prior to introduction. Thirty-second spots will follow, accompanied by a print campaign featuring "Wanted" posters for Jacob Best. For McCann-Erickson, senior writer was Belinda Broido. Joseph Donney was the writer, Rafael Altman and Peter Grounds were art directors and Bob Emerson produced. Jeff Lovinger of Lovinger-Tardio-Melsky directed the spots.

Music makers

David Reilly of Charley's Recording Studio says he may bring his entire music house with him from England to America but adds that, "Since the entire company is me, the transfer should be rather easy." Reilly, in New York as musical director on an album that Twiggy is recording here, has done the music for several hundred British commercials in the last four years. He reports that the main difference between British and American commercial work is the fact that British commercials also play in motion picture theaters.

"Television in England is heard in mono," Reilly reports. "Cinema is in stereo, and so you try to enhance the mix." He says that cinema commercials are also played on radio in stereo and usually run 30-seconds—as opposed to the 28 1/2-second TVCs. Radio spots can also run 40 or 60 seconds, he reports.

Reilly is the son of Tommy Reilly, described as, "the world's leading exponent of the classical harmonica." The younger Reilly was born in Bristol and studied at the Royal College of Music. His professional career in advertising began as an employee of George Martin, who had produced several of the Beatles albums. Reilly has also produced albums for Gary Brooker of Procol Harum, Kevin Peak of Sky and himself—his new Life on Earth album was recently released by Dick James Music, Ltd.

Reilly also reports that a recent 60-second composition for a Levi's commercial in England took him one hour to compose and that the work was done entirely in the copywriter's office. "In England," he says, "the composer does not do the lyrics to the jingle; those are given to you when you come in to do the music." He claims fast work to be a personal specialty and adds that he has never done a commercial jingle without having at least the basic elements completed in one hour.

TNG/Earthing has provided a new musical ID theme for WNYC-TV, New York's UHF Public Broadcasting channel. Produced and composed by Bob Sakayama, the composition features alto and baritone saxes, valve trombones and conga-headed bongos. Producer for WNYC-TV was Vickie Jones.

Messina Enterprises has completed a package of six 30- and 60-second TV and radio spots for the Rochester retail agency of Columbus, Ohio and its client, Lazarus department stores of that city. Louise Messina composed a new wave-like jingle for the campaign, with music arranged by Bert Dovo. Agency principal Ron Foth supervised.
Noah Adams and James Reston, Jr., National Public Radio, for Father Cares: The Last of Jonestown, and Sheila Charlton, WOR New York, for Goodbye Lucy.

Radio documentary series honored were: Gregg Peterson, Miriam Bjerre and George Nicholaw, KNX Los Angeles, for The Year of the Disabled; Stan Brooks, Jim Asendio and John Russell, WINS New York for Making Ends Meet: The New Economic Reality, and Gayle Rancer and Joan Siebert, WQDR(FM) Raleigh, for Our Forgotten Warriors: Vietnam Veterans Face the Challenges of the '80s.

Charlotte Koppe, WLS-TV Chicago, was a Clarion winner in the special events category for her Chicago Weather Calendar.

Glaser's goals

Bob Glaser, who has taken over as head of Viacom Enterprises Division, says there are four major objectives on his calendar—introduction into syndication of Cannon; assembly of a 26-title movie package (Death Wish II, The Final Countdown); a cartoon package from Rankin-Bass, and another movie package, The Exploitables (Cannonball, Death Race 2000).

Glaser also says he is working on inaugurating series with future distribution tie-ins for syndication, cassettes and disks. The switch here is that rather than initial sale to the networks, these series would premiere on Showtime, which Viacom owns.

Glaser joined Viacom earlier this year after a successful career with RKO General TV. In his new post, he succeeds Willard Block, who takes over a new division of the company, Viacom World Wide.

Frank's development office

Sandy Frank Productions has opened a West Coast development office at 6331 Hollywood Blvd., Los Angeles, for the development of new properties for television, cable and theatrical release. Heading up the office is Chris Pye, assisted by Gregory Ross. Pye is senior producer of Jack Smith's You Asked for It.

First transportable network

What is said to be the first network of transportable satellite receiving stations has been set up under the name Intervideo, headquartered in Los Angeles. When it is launched in September, it will have between 25 and 35 5-meter dishes—mounted on 22-foot trailers—located in major markets around the country.

Affiliates of the network are video production companies, who will be able to transmit, or receive C-band broadcast-standard materials off any orbiting satellite. The linkup can be used for any kind of application, according to Intervideo, including commercials distribution, syndication, event coverage and two-way conferences.

Principals are Melvin B. Bergman, president, Robert H. Greenberg, chairman, and Larry Spiegel, senior vice president.

Radio syndication

Nostalgia Broadcasting Corp. is offering The Golden Age of Radio, a nightly one-hour rebroadcasts of such radio classics as Fibber McGee and Molly, The Great Gildersleeve, The Life of Riley, X Minus One, Cavalcade of America, The Aldrich Family, Groucho Marx and others. The show is available to top-100 markets on a non-cash basis. Already enrolled are WCAU Philadelphia and WNSI Tampa.

Charles Michelson is offering Draget on a barter basis in a deal with Bardahl Oil. Radio stations will receive the half-hour Jack Webb feature free in exchange for 2½ minutes on the show; the other 3½ minutes are for station sale. The program is being tested on KNBR San Francisco, KVI Seattle and KZIA Albuquerqu.

New from TM Programming is the "Rockudrama," audio dramatizations loosely based on the lives of legendary rock stars. The concept is employed in The Royalty of Rock series in the Janis Joplin, Jimi Hendrix and Doors hours.

Leisure Features Syndicate is offering Cinema Screen 5, a series of five weekly programs about feature films in theatrical release. Each five-minute segment contains brief synopses of films in current release as well as movie production news, "star spot" interviews and occasional reviews and commentary on trends in the movies.

Equipment notes

M/A-Com Video Systems and Artel Communications have signed an agreement whereby M/A will market Artel's full line of fiber optic video/audio/data transmission systems. The new product line includes systems for fixed broadcast, ENG/EFP and closed circuit applications. M/A-Com is the new name for Microwave Associates Communications.

Orban Associates has made available its new 422A/424A gated compressor/ limiter/de-esser, called "The Studio Optimod." The new unit utilizes technology from the Orban Optimod-FM Model 8100A. The new model offers a system approach to dynamic range control featuring a full-function variable compressor/limiter with adjustable attack and release times followed by an independent de-esser, according to the company.

Comtech Data Corp. has released its new SCPC audio system using the newly-developed RCV 350 dual conversion down converter which mounts on the antenna and down converts to 70mc.

Amplex has added a new 3,750-foot length and a 1½-inch diameter reel to its line of 1/2-inch 456 professional audio tape. The reel provides tape running time of 25 minutes at 30 1/2 ips.

Jack Niebell has joined Dynair Electronic as vice president, engineering. He takes over from Hank Maynard, who has been promoted to vice president, operations. Niebell comes from 3M, where he had been since 1964.

Jeffrey M. Meadows has been appointed vice president, engineering and technical services for NBC. Meadows had been managing director, news operations, NBC News, since 1979.

Keith G. Johnson has been named director, international product planning, for RCA Commercial Communications Systems Division. Since 1980, he had been divisional director marketing, Europe, Africa and the Middle East.

UPI Awards

For the second straight year, WIS-TV Columbia, S.C. has won a news award from United Press International. This year's winner was its sports entry on wrestling, The Grapplers. Stations in Detroit won the most awards from any single market, with WXYZ winning two.

We’re Kelo-land tv.
Our No. 1’s come in bunches!

In nationwide Arbitron Sweeps!

#1 ADI — S/O-S/O — Total Households — 44 share □ #1 ADI — S/O-S/O — Women (18-49) — 39 share □ #1 ADI — Prime Time — Total Households — 39 share □ #1 ADI — Prime Time — Women (18-49) — 40 share □ #1 ADI — Late News — Total Households — 54 share □ #1 ADI — Prime Time CBS — Total Households — 44 share □ #1 ADI — Prime Time CBS — Total Households — 44 share □ #1 ADI — Late News CBS — Total Households — 54 share.

We sweep your message through this 91-county market!

kelo-land tv
KELO-tv SIOUX FALLS, S.D.
and satellites KDLO-tv, KPLO-tv

Affiliates of all three networks in equal facilities markets. Survey data estimates subject to usual qualifications.

July 26, 1982
ONE DAY AT A TIME
AGAIN
THIS YEAR...

19 OF THE TOP 20 SHOWS

Here's the line up according to the May A.R.B. Survey* reflecting the overwhelming dominant preference of Mid-Michigan's television viewers for WJIM-TV programs!

<table>
<thead>
<tr>
<th>Rank</th>
<th>Program</th>
<th>Station</th>
<th>TV Homes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Magnum, P.I.</td>
<td>WJIM-TV</td>
<td>83,000</td>
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<tr>
<td>2</td>
<td>60 Minutes</td>
<td>WJIM-TV</td>
<td>78,000</td>
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<tr>
<td>3</td>
<td>Dukes of Hazard</td>
<td>WJIM-TV</td>
<td>78,000</td>
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<tr>
<td>4</td>
<td>M<em>A</em>S*H</td>
<td>WJIM-TV</td>
<td>74,000</td>
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<tr>
<td>5</td>
<td>M<em>A</em>S*H</td>
<td>WJIM-TV</td>
<td>67,000</td>
</tr>
<tr>
<td>6</td>
<td>Simon &amp; Simon</td>
<td>WJIM-TV</td>
<td>67,000</td>
</tr>
<tr>
<td>7</td>
<td>Making the Grade</td>
<td>WJIM-TV</td>
<td>65,000</td>
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<td>8</td>
<td>Dallas</td>
<td>WJIM-TV</td>
<td>61,000</td>
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<td>9</td>
<td>Knots Landing</td>
<td>WJIM-TV</td>
<td>53,000</td>
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<td>10</td>
<td>Barney Milder</td>
<td>WJIM-TV</td>
<td>51,000</td>
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<td>11</td>
<td>Lou Grant</td>
<td>WJIM-TV</td>
<td>50,000</td>
</tr>
<tr>
<td>12</td>
<td>Nurse</td>
<td>WJIM-TV</td>
<td>50,000</td>
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<tr>
<td>13</td>
<td>NBC Sunday Movie</td>
<td>WILX-TV</td>
<td>50,000</td>
</tr>
<tr>
<td>14</td>
<td>CBS Tue-Night Movie</td>
<td>WJIM-TV</td>
<td>47,000</td>
</tr>
<tr>
<td>15</td>
<td>Alice</td>
<td>WJIM-TV</td>
<td>47,000</td>
</tr>
<tr>
<td>16</td>
<td>The Jeffersons</td>
<td>WJIM-TV</td>
<td>46,000</td>
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<tr>
<td>17</td>
<td>Trapper John, M.D</td>
<td>WJIM-TV</td>
<td>45,000</td>
</tr>
<tr>
<td>18</td>
<td>Archie Bunker's Place</td>
<td>WJIM-TV</td>
<td>43,000</td>
</tr>
<tr>
<td>19</td>
<td>One Day at a Time</td>
<td>WJIM-TV</td>
<td>43,000</td>
</tr>
<tr>
<td>20</td>
<td>CBS Sat-Night Movie</td>
<td>WJIM-TV</td>
<td>43,000</td>
</tr>
</tbody>
</table>

Gross Telecasting
Lansing, Michigan
SERVING MID-MICHIGAN FOR 48 YEARS

*Source: A. R. B. T. W. May 1982/Length: Jackson Total Survey Area Program Audience Estimates

Television/Radio Age, July 26, 1982
A series of tables that enables the radio planner to select the appropriate reach and gross rating point goals in order to achieve “effective” frequency, has been announced by Katz Radio president Ken Swetz. The Effective Reach/Frequency Planner was prepared under the direction of Carol Mayberry, vice president and director of radio research.

The tables evaluate the effectiveness of radio advertising on the basis of campaign frequencies of three or more times, four or more times and five or more times. Additional levels are available via special request.

A user can employ the tables (1) when the GRP goal is known, (2) when the reach goal is known or (3) when the per cent of market to be reached “effectively” is known. There is also a set of tables dubbed “The Effective Reach/Frequency Analyzer,” which is used to estimate the effectiveness of a campaign for multiple weeks once the weekly GRP/reach/frequency goals have been determined.

Very little calculation is required in using the tables. For example, if an agency wants to use 100 GRPs a week, the appropriate table shows that the per cent of market reached three or more times "at optimum effectiveness" is 14.8 and that the schedule reach is, according to the table, 35. "Optimum effectiveness" means that 14.8 is the highest level of listeners reached three or more times at 100 GRPs and that both more or less reach would mean a smaller percentage. The user, of course, can trade off effectiveness for greater reach, and he can see how much effectiveness he’s losing.

To calculate average frequency, GRPs are divided by schedule reach, via the fundamental formula that GRPs are the product of reach and average frequency.

May Arbitrons show KVVU-TV Las Vegas indie HH share leader

Las Vegas' KVVU-TV topped other indies in household shares, sign-on to sign-off, according to the latest TV/RADIO AGE sweep analysis, covering the May Arbitrons. The Nevada outlet came up with a 24 share, which, interestingly, was identical to the November share, when it was also first. Indies usually do better in May than November, when new primetime shows keep viewers glued to affiliates.

The Las Vegas indie was also number one in shares of women 25-54 for the total day, copping a 25, six points ahead of Boise's new independent, KRTV(TV). In the analysis of the November sweep (TV/RADIO AGE, February 8), KPHO-TV Phoenix was Number 1 in women 18-49, the demo used in that review, with KVVU-TV a strong second.

A once-over of the May analysis shows that ABC affiliates were first or tied (in one market) for first in sign-on-to-sign-off household shares in the top 10 markets.

AG Day premiers in August

The nation will be getting its first daily syndicated agri-business news program, according to Neal Nussbaum, executive director of Creative Farm Media (CFM) a communications network based in Indianapolis. The program—AG Day—will premiere August 16, and CFM reports that it is hoping to have as many as 40 TV stations lined up for the opener.

The satellite-transmitted program will be aimed at the nation's 3.5 million farmers and ranchers and will deal in the course of its 30 minutes with information about weather conditions, markets forecasts and financial developments. "Our main audience is the American farmer and rancher," reports Nussbaum, "although our research indicates that this program will have broad appeal to many thousands of others who participate in the business of agriculture."
Spot Report
Television/Radio Age

Campaigns

Anheuser-Busch, TV
(Needham, Harper & Steers, Chicago)
BUSCH BEER is scheduled for six to 10 weeks of advertising starting in early July in midwestern and southern television markets. Negotiators lined up fringe, sports and primetime showings to reach men 18 and up.

Beecham Products, TV
(Cunningham & Walsh, New York)
CHAYON WATER SOFTENER is being advertised for 13 weeks starting in early July in a long lineup of midwestern television markets. Media team selected fringe and daytime Inventory to attract women 25-plus.

Steak & Ale, TV, radio
(SSC&B Inc., New York)
BENNIGAN’S TAVERNS are appearing in 42 radio and 12 television markets to attract a target audience of upwardly mobile young professionals, male and female, 18 to 35, concentrated in Sunbelt and mid-Atlantic markets. Campaign commenced in mid-June, with flights scheduled to continue throughout the rest of this year.

Colgate-Palmolive Co., TV
(William Esty Co., New York)
SELECTED BRANDS are using six to 13 weeks of third quarter advertising. Campaigns started on July 12 or on later July dates in a long and nationwide spread of television markets. A full range of dayparts is being used to sell women in various age brackets, depending on brand.

Adolph Coors Co., radio
(Ed Yardang & Associates, San Antonio)
COORS PREMIUM and LIGHT BEERS are extending their second quarter Hispanic market campaign into third quarter in over 60 western and midwestern radio markets. Target audience is Spanish-speaking men.

Data General Corp., TV
(Ammirati & Puris Inc., New York)
COMPUTERS are being offered for four weeks in a select but widespread list of major markets. Start date July 12. Media team is using news, sports and fringe spot to impress men 25-plus.

Call letter report

First edition of Radio Station Call Letter Changes is now available from the Radio Information Center in New York. The report shows current call letters, former call letters, city of license, frequency, metro area, if any, ADI in which the station is located and the month the change was granted. All changes between March, 1981, and June, 1982, are included. In upcoming reports, scheduled to appear quarterly, the current 14 months of data will be retained until the total base covers the previous two years. Subscription price is $400 a year.

General Mills, radio
(Dancer Fitzgerald Sample, New York)
YOPLAIT YOGURT is using radio in a long and nationwide lineup of consumer markets, which started in mid-July. The advertising will run for four weeks to appeal to women 18 and up.

The Kroger Co., TV
(Campbell-Mithun, Chicago)
GROCERY CHAIN plans six to 13 or more weeks of third quarter advertising, which started in late June and July dates in a good many southeastern and midwestern television markets. The full arsenal of dayparts is being used to attract women.

Pinkerton Tobacco Company, TV
(Benton & Bowles, New York)
RED MAN CHEWING TOBACCO started appearances in some 80 markets in 17 Sunbelt states, east and west, in late June. Flights will most likely continue through the rest of the year, targeted to reach men, 18-plus. Frank Massaro directed the media action.

Elaine Powers Figure Salons, Inc., TV
(CPM Inc., Chicago)
PHYSICAL FITNESS PROMOTION is winding up a three-week run, which started in mid-July in a nationwide spread of major television markets. Buying group set fringe, daytime and weekend spot to attract young women.

Stroh Brewery Co., radio
(Wyse Advertising, Cleveland)
GOEBEL BEER began seven weeks of radio advertising on June 21. Full minute announcements are airing in afternoon drive and in Saturday midschool dayparts. The campaign, broadcast in 18 markets in Michigan and Ohio, is targeted to reach men 25 to 49.

Appointments

Agencies

Ron Reilly has been appointed senior vice president/media director for the Los Angeles office of Ogilvy & Mather. He moves in from similar responsibilities with the agency’s Houston office. He originally joined Ogilvy in New York in 1972.

Kay Ostrander has joined the Los Angeles office of W. B. Doner & Co. as media director. She returns to Los Angeles from a post as vice president, manager spot broadcast, at Campbell-Ewald in Detroit.

Louis M. Schulz has been elected to the new post of group senior vice president at Campbell-Ewald, Warren, Mich. He joined the agency in 1967 and is now associate director of media services, responsible for all media activity for the Chevrolet account.

Wendy Marquardt has been appointed a vice president of Wyse Advertising. She joined the agency as broadcast supervisor in 1977 and is now associate media director, heading the spot broadcast buying group and retail planning group.

Harry Kay has joined Kenyon & Eckhardt as vice president and director of corporate media planning systems. He comes to this new post from Wells, Rich, Greene, Chicago, where he was vice president, media director.

Linda J. Hennett has joined D’Arcy-MacManus & Masius, St. Louis, as manager of national broadcast/budget coordination for the agency’s Anheuser-Busch account. She moves in from the CBS TV Network where she had been manager of competitive analysis and profitability.

Rena Mora and Joseph Abruzzo have been elected vice presidents of N W Ayer Inc., New York. Abruzzo joined the agency in 1980 from Clairol Inc., and Mora came aboard in 1977. Both are in Ayer’s Marketing Services Group.

Lynn K. Miller has joined D’Arcy MacManus & Masius, St. Louis as a media planner on the Anheuser-Busch account. She had been an assistant.
Planning ahead for radio

The changes that are occurring in radio are as profound as anything taking place in the more publicized fields of cable and broadcast television. As a measure of how far we've come in just a very short time, compare our concerns of five years ago with our concerns of today:

- Many of our problems were regulatory—living with cumbersome and inefficient rulemakings on commercial restrictions, license renewals, ascertainment, format changes and the like.
- Deregulation has relieved us of those burdens and left us preoccupied instead with such untested scientific marvels as cable radio and satellite-delivered programming.
- Financially, we've gone from wondering what our profits would be to worrying whether there would be any profits. With interest rates soaring, "accounts receivable" has become a significant business issue, and with the current recession the problem is that much worse.
- In managing our work force, we've gone from worrying about who we had to replace to wondering whether we will be able to find a qualified replacement. We used to worry about the cost of relocating someone. Now we're having trouble finding people willing to relocate.
- Our number-one concern used to be to maintain viable local formats. Today we're forced to place our bets on which of as many as 22 network services will last long enough to become serious competitors.
- And, in terms of our industry's overall image, it wasn't too long ago I heard someone say that "if God had really wanted radio to endure, he would have made Ted Turner a radio entrepreneur." Well now even Ted's come on board.

Clearly, the old order in radio, held in place by decades of static technology and government control, has given way to a brave new world of enterprise. We have enormous new freedoms and opportunities—and absolutely no consensus on what our priorities should be as an industry. My concern—and it borders on being a nightmare—is that we will wake up five years from now and find we've abused our new-found privileges and squandered a wealth of possibilities.

I frankly just can't fathom walking away from the very thing on which we've built our business over the last 60 years—service to our local communities. But I see some very specific opportunities right now for building the radio business of tomorrow. At the risk of overlooking some worthy areas of concern, I would like to offer you a beginning agenda for radio in the '80s, some of which may apply to broadcasting as a whole.

First, we must cultivate traditional business planning and financial skills in our management activities.

Second, we must remain technologically aware and be prepared to exploit the opportunities for improved service that future engineering developments may allow.

Third, we must continue to build our base as an important local service and maintain a suitable balance between national and local programming.

Fourth, we must make careful use of research in tracking the changing needs and interests of our audiences and we must be certain the services we offer conform to what our listeners truly want.

Fifth, we must aggressively market and promote ourselves, using all the tools and precision of a Procter and Gamble in measuring our strengths and communicating them to others.

And, sixth, we must look past short-term goals, risk failure and, through new initiatives and experimentation, create the kind of product that will insure our own long-term success.

Richard H. Harris, president, Radio Group, Westinghouse Broadcasting & Cable, Inc., in a talk before the Kansas Association of Broadcasters in Hutchinson, Kan.
Karen Moore is now a media planner with Tatham-Laird & Kudner, Chicago. She had been a buyer and planner for Campbell-Mithun, and before that had been in media at N W Ayer.

Media Services

Karen M. Dixon has opened The Media Centre in St. Petersburg, Fla. She was formerly vice president, media director of Louis Benito Advertising in Tampa.

John Maher has been named vice president/account supervisor and director of planning operations at Century Media Corp. He had held a similar post with Air Time and before that was media manager for American Home Products' Whitehall Laboratories Division.

Anna Morris has joined Sheldon Communications, Inc. as vice president, account supervisor. She comes to the direct response broadcast buying service from Warner Amex Satellite Entertainment Co., where she had been marketing manager. Prior to that she had been president of A.M. Direct Response Marketing.

Representatives

Jon Johannan has been appointed a divisional vice president of marketing services for Katz Television. He joined the company's research department in 1970 and has most recently been director of marketing services.

Rocky Crawford has been named vice president of the Dallas office of Bernard Howard & Co. She opened the Dallas office and started with the company a year and a half ago.

James A. Aberle has been appointed vice president, marketing and development at Group W's Radio Advertising Representatives. He had been vice president and general manager of WPNT (FM) Pittsburgh.

Erica Farber has been promoted to vice president/promotional sales development at McGavren Guild Radio. She steps up from director of promotional sales development.

John Graziano and Ed Wocher move up at Torbet Radio. Graziano becomes regional manager of the rep's Los Angeles office, and Wocher has been named national sports sales manager.

Charles Lizzo has been tapped to head the new Independent A-3 sales team at MMT Sales, and Joseph Gangone moves up from account exec to team sales manager for MMT/A-2, New York. Lizzo had joined MMT in 1977 and now transfers from head of A-2.

Gary Martin has joined the Atlanta sales staff of Katz Radio. He had been a research analyst for Cox Broadcasting.

Kenn Devane has transferred from the Detroit office of Petry Television to the rep's Roadrunners sales team in New York. He joined Petry in 1980 from Peters, Griffin, Woodward.

Michael J. Hanrahan has been named an account executive in the Chicago office of Avery-Knodel Television. He had been a spot TV buyer for Cotter & Co.-True Value Hardware.

Jane Doherty and Susan Elizabeth Hagy have joined Blair Radio. Hagy comes to the San Francisco office from the sales staff at KMPX there. Doherty will be working out of Boston. She had been local sales manager for WEEI-FM in Boston.

John Buckley has been named an account executive in the Chicago office of CBS-FM National Sales. He had previously been selling for HR/Stone, and before that had been with PRO Radio.

Marv Dyson has been promoted to president and general manager of WVON and WQCI (FM) Chicago. He joined the station last June as vice president and general manager, and before that had held similar responsibilities at WJPC, also Chicago.

Daniel F. Friel, Jr., has been appointed vice president and general manager of KDKA Pittsburgh. He joined Group W in 1966 in Boston, and has most recently been vice president and general manager of WWO & Fort Wayne, Ind., recently sold to Price Communications Corp. for $6 million cash, subject to FCC approval.

George Wolfson has been named vice president, general manager of WWHK (FM) New York. He joins the Viacom station from Blair Radio, where he had been executive vice president and general manager.

John C. Goodwill has been appointed vice president and general manager of WPX (FM) New York. He had been vice president, sales for NBC Radio's The Source, and before that was general sales manager for WBBM Chicago.

Constance W. Balthrop is the new vice president and general manager of Group W's WPNT (FM) Pittsburgh. She moves in from WINS New York, where she has been controller, to succeed Jim Aberle, now vice president, marketing and development for Radio Advertising Representatives.

Robert Marc Backman, general manager of Kwen (FM) Tulsa, has been promoted to a vice presidency with the station's parent company, Katz Broadcasting Co.

Lawrence H. Rouse has been named general manager at WLTV (FM) Statesville, N.C. The station was purchased earlier this year by Capitol Broadcasting Co. of Raleigh. Rouse had been general sales manager at WMC in Memphis.
The market area concept is well established in television. Arbitron labels its areas DMAs, which stands for Area of Dominant Influence. Nielsen calls its areas DMA, or Designated Market Areas. Media practitioners complain about the difficulty of planning and buying spot radio, but radio market definitions would help simplify the task. While television has about 770 commercial stations, there are more than 10 times that number of commercial radio stations, which makes the need for radio market definitions fairly obvious.

"To fill this gap, a group of nine advertising agencies have teamed up in a joint venture to run a special computer tabulation to develop Radio Market Areas (RMA). This move is the fourth joint venture to produce radio market definitions. The source for this current tabulation is the 1980-'81 Arbitron Radio Coverage Study.

The tabulation is being processed by P.E.P. Systems, Inc., under the direction of Phoebe Weiner. Completion of the project is scheduled for early summer 1982.

A radio market concept provides a better understanding of radio. More radio stations than television stations means that there are more radio markets. The last tabulation indicated a total of 866 RMAS, against about 205 television markets. Therefore, radio markets are, on average, smaller than TV markets. But both the top 10 radio markets and TV markets cover about 31 per cent of the country. At the top 50 market level, television leads radio in coverage, 66 per cent to 58 per cent.

"The RMA tabulation provides valuable data on the size of radio markets and rankings. A planner can easily determine the number of markets needed to obtain a desired coverage level. For example, one needs to buy the top 33 RMAS to cover 50 per cent of the U.S. The radio market concept is also useful in test market planning. The data identify radio coverage patterns to aid in the selection of test markets and in providing more accurate test market translations.

"One of the most useful reports is a cross-tabulation of radio markets and TV markets. This provides planners with the radio markets needed to cover each TV area. In many TV markets, the largest RMA will miss more than one third of the TV coverage area. The planner determines the strategy. The RMA reports provide the analysis. Still another application of radio market data is the cross-tabbing of RMAS by client sales areas—information that should prove useful in the planning of radio campaigns for dealer and distributor accounts."
News At Ten, the highest rated Prime Time Newscast in Los Angeles, has been named the best Prime Time Newscast in Los Angeles for the second year in a row. Our congratulations and thanks to the entire news staff for making these 1981 Emmy Awards possible!

1981 BEST REGULARLY SCHEDULED DAILY NEWS PROGRAM, INDEPENDENT STATIONS

KTLA NEWS AT TEN
Gerald J. Ruben, Exec. Producer

1981 BEST LIVE COVERAGE OF UNSCHEDULED NEWS EVENT, NETWORK & INDEPENDENT STATIONS

LAX HIJACKING
Stan Chambers, Reporter
Gerald J. Ruben, Exec. Producer
**Outlet Co. showing signs of recovery following aborted merger with Coca-Cola**

An aborted acquisition earlier this year put a cloud over the Outlet Co. that some security analysts say doesn't deserve to be there. The contretemps began when Columbia Pictures agreed in principle to take over the 88-year-old Providence broadcaster-retail clothing chain in July, 1981. Stockholders had approved the merger and were awaiting Federal Communications Commission approval of transfer of the licenses of Outlet's five VHF and seven radio stations when Columbia announced, to Outlet's surprise, that it was being taken over by Coca-Cola Co. Coca-Cola took a second look at Outlet's financial statements and squelched the takeover last April.

The soft drink conglomerate gave out little information about the reasons for the call-off, and its announcement implied—or some inferred—that it had access to financial data that others didn't. Outlet's president, Bruce Sundlun, immediately denied this presumption, leaving as the principal logical reason for Coke's turnaround the Chapter 11 filing of United Department Stores, the firm which had bought Outlet's department stores and men's apparel shops in 1980. The UDS failure left Outlet holding notes and some potential lease liabilities. Sundlun squelched the rumors that these could amount to as much as $70 million; he put the figure closer to $1.5 million.

On the day that the merger was cancelled, Outlet's stock tumbled $2.625 on the NYSE to 32, the same price it was quoted at recently, in mid-July. Its yearly high had been 44, the low 28%.

Sundlun said subsequently that preparations for the aborted merger have left Outlet leaner, stronger and better prepared to face the future than it had been before acquisition talks began. In the hiatus, the company had sold off its remaining apparel business for $13 million.

This enterprise had been a serious drain on the otherwise profitable broadcasting end. The company also sold its AM-FM combination in Orlando to Katz Communications for $9.5 million and now controls five VHF franchises and five radio stations, all in the top 50 markets.

Dean Witter Reynolds' analyst Fred Anschel says "Outlet is a good broadcast company with superior properties." Mario Gabelli of Gabelli & Co., says the firm's stock is probably worth $70 a share and predicted it would earn between $2.50 and $3.50 a share in 1982.

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**The Outlet Co.—five year financial highlights**

(Thousands of dollars except earnings per share)

<table>
<thead>
<tr>
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<tr>
<td>Broadcasting revenue</td>
<td>$75,892</td>
<td>$64,371</td>
<td>$46,565</td>
<td>$39,392</td>
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<tr>
<td>Depreciation &amp; amortization</td>
<td>6,109</td>
<td>4,933</td>
<td>2,780</td>
<td>2,006</td>
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<td>Interest expense</td>
<td>18,844</td>
<td>14,960</td>
<td>6,639</td>
<td>5,100</td>
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<td>Other income (expense)—net</td>
<td>1,753</td>
<td>9</td>
<td>(151)</td>
<td>993</td>
<td>5,611</td>
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<td>Earnings from continuing operations before income taxes</td>
<td>4,498</td>
<td>3,162</td>
<td>6,575</td>
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<td>12,571</td>
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<td>Earnings from continuing operations</td>
<td>1,568</td>
<td>978</td>
<td>3,680</td>
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<tr>
<td>Net earnings (loss)</td>
<td>(18,033)</td>
<td>(37,866)</td>
<td>4,021</td>
<td>10,038</td>
<td>9,502</td>
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<td>Per share: earnings from contin’g opn’s</td>
<td>$ .28</td>
<td>$ .06</td>
<td>$ 1.11</td>
<td>$ 1.31</td>
<td>$ 1.70</td>
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<tr>
<td>Net earnings (loss)</td>
<td>(6.76)</td>
<td>(15.05)</td>
<td>1.25</td>
<td>3.68</td>
<td>3.93</td>
</tr>
</tbody>
</table>

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First quarter results: profit of $1.95 million

If first quarter results are indicative of the rest of the year, Gabelli won't be far off. Outlet reported profits of $1.95 million, or 63 cents a share for the first fiscal quarter of 1982, compared to a net loss of $365,000 (~22 cents a share) in the same period of 1981. Full year results of 1981 and 1980 were pretty dismal —loss of $18 million last year, following a loss of $37.9 million the year before.

Television/Radio Age, July 26, 1982  75
the stations using Newsweek inserts are independents, but that in the "merely large- to medium-sized markets" most of its stations are affiliates. And, he says, Newsweek will now be doing something different: "We'll be actively selling markets 75 through 225. Thompson didn't bother with them because their time bank clients were interested only in the top 75."

Other syndicators offering topical shorts include Alcare Communications, Philadelphia; King Features Entertainment, New York; News Travel Network, Sacramento; and Vipro Syndication Services, based in Chicago.

A new insert service, By/Media, Inc., will be offered by satellite beginning August 11. The company, a subsidiary of the Carl Byoir & Associates public relations firm, will transmit news and information shorts via Westar V.

At Vipro, national sales manager Tom Edinger reports that company's biggest properties on over-the-air television are Paul Harvey Comments, in 92 markets, and Hints from Heloise (household tips) in 40 markets. These, too, are mostly aired by network affiliates.

Edinger says most stations run Paul Harvey, "the voice of Middle America," in their noon news, early evening news, and, in some cases, in the local break in Today or Good Morning America. Heloise is most prevalent in the early evening news, noon news, or in local daytime magazine shows.

King Features Entertainment offers TV Time Capsules. These are historic 30-second excerpts from the original Hearst Metrotone News coverage of events and personalities from Charles Lindbergh's solo across the Atlantic to John Glenn's solo into outer space.

Alcare offers some dozen shorts that could fit into the lifestyle categories seen increasingly in local newscasts. Most widely seen on news shows, and again mostly on affiliates, says sales rep Frank Beazley, are Mr. Wizard's Science Report in 104 markets, Making Ends Meet (at the supermarket, with the help of Jon McClure) in 73 markets; Corner Drugstore, with pharmacist Max Leber in 42 markets, and The Buyer Beware, a consumer series featuring Gene Crane, reported to be in 75 markets.

News Travel Network, on network affiliates in 54 markets, offers two-minute segments, each featuring a place, a resort, a hotel, etc. NTN coordinator Susan Watson points out that each segment, "tells the not-so-great things, along with the good things about each place, that would make tourists either want to visit or avoid it, all from an objective reviewer's point of view."

NTN also prints a monthly travel guide, personalized for each of the stations carrying the inserts. Viewers can buy this from their local station for one dollar, making it a form of self-liquidating promotion for both the station and the tourist attractions featured in each issue. NTN inserts appear on a number of major outlets, including WABC-TV New York, KABC-TV Los Angeles, WCCO-TV Minneapolis-St. Paul and on WCVB-TV Boston.

Watson says that the total NTN consumer travel service costs stations, "less per week than the salary of one reporter," with the price, as in the case of most of these services, based on market size.

Similarly, Joe Carcione—The Green Grocer, is carried by such key major market stations as WCBS-TV New York; KNX(TV) Los Angeles; KGTV San Francisco; WPVI-TV Philadelphia; KDKA-TV Pittsburgh and KSTP-TV Minneapolis-St. Paul. Meblin reports that "about a dozen food chains call us up every week to ask which five items Joe will be featuring the following week, so they can stock up big." He notes that each of Carcione's 260 reports a year are from 58 to 75 seconds long "because news directors can't always fit 90 seconds into their newscasts. But they can always manage 75 seconds or a little less."

Meblin explains that a number of factors go into Mighty Minutes' pricing formula. Two of the key ones are the percentage of U.S. homes in a market and cost per week of the highest rated 30 in the station's early evening local news. What the stations pay ranges up to as high as $2,500 a week on a three year contract in the largest markets. Meblin claims that's higher than stations pay for most other short news features. He says the Green Grocer, "earns a total of three quarters of a million dollars a year in station fees and that it should reach close to $1 million next year."

The Carcione report taped on Tuesday, he says, is edited, and shipped the same day, air express or express mail from San Francisco' and reaches news directors' desks, including all those on the East Coast, by 10 a.m. Wednesday morning.

Shusman says that Newsweek Video's News Service is currently in 60 markets and that Today's Woman is in 50. Asked about pricing, he explains that Newsweek, "is currently surveying stations to determine the market value of our first-run material."

The News Service consists of a half-hour reel once a week, each reel containing 13 stories. Each story runs from about 90 seconds to two minutes.

Newsweek Video's News Service consists of a half-hour reel once a week containing 13 stories. Each story runs from about 90 seconds to two minutes.
A-Torial is "on hiatus." Shusman explains that it ran for four and a half years, "won a Peabody Award, and, at its peak, was carried in about 60 to 65 markets. However, a lot of broadcasters tend toward nervousness when it comes to controversy," so Newsweek hasn't produced any fresh political animation since March. But, Shusman adds, Newsweek is considering reviving it for pay TV or for cable.

At King World Productions Davidson recalls that The Paul Strassels Tax Report, "was an instant hit almost as soon as we introduced it," and was placed in about 90 markets in its first year.

Now in its second year, Strassels is in about 125 markets.

Soap Spot, hosted by John Gabriel, is in about 70 markets, and Davidson expects it to be in more next year: "We have letters from stations who report their local news ratings went up after they started Soap Spot—stations where addition of Soap Spot was the only change they made in their news."

King World also has The Butcher Show in some 50 markets and Dr. Lendon Smith, on children's health, in about 50.

The company also distributes the half-hour Jack Anderson Confidential and plans are in the works, not firm at present, for 90-second versions of Anderson, hopefully ready to go starting in September.

Davidson reports that some stations sell The Paul Strassels Tax Report as a two-minute segment to local banks and accounting firms—90 seconds of Strassels, plus 30 seconds for the local commercial.

"But in other cases" he adds, the station's own anchor will lead in with, "And now here's our tax expert, Paul Strassels—."

N.I.W.S. started in '80

N.I.W.S. started up in November, 1980, with 26 stations. Today it's part of the local news on about 110 stations, "virtually all network affiliates," Garin points out that these stations include KABC-TV, WLS-TV Chicago, KRON-TV San Francisco and WCVB-TV Boston.


Garin says Telepictures has no rate card for N.I.W.S.: "It's negotiable, like everything else in television. Market size is the basis for our pricing. But whatever the market size, the station pays a unit cost that nobody can match, because our costs are amortized across all 110 of our station subscribers."

Garin says most stations use the N.I.W.S. reports in their news formats, though some place some segments in their daytime magazine shows. And contrary to what some of his competitors say, Garin adds that while some stations do it, most stations do not try to sell individual segments to a specific local advertiser for two reasons.

One, he says, is that news is usually a no-problem sellout on most stations—"which is one reason so many affiliates are expanding their local news," and so they don't find it necessary to go to this extra trouble.

Second reason, says Garin, is that, "a lot of news directors instinctively rebel against having any one regular segment of their news singled out and having to say, 'This has been brought to you by this or that sponsor.' Rightly or wrongly, it can create the impression that that particular sponsor is controlling what the station will cover or won't cover in that segment."
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Comments</th>
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<td>123 Main St.</td>
<td>555-1234</td>
<td>555-1235</td>
<td><a href="mailto:info@abc.com">info@abc.com</a></td>
<td></td>
</tr>
<tr>
<td>XYZ Corporation</td>
<td>456 Oak Ave.</td>
<td>555-6789</td>
<td>555-6790</td>
<td><a href="mailto:sales@xyzcorp.com">sales@xyzcorp.com</a></td>
<td></td>
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*Television/Radio Age, July 26, 1982*
SRDS HELPS MEDIA
MAKE THE MOST
OF CO-OP

If you're involved in co-op advertising, you know how important it is keeping track of co-op programs. Many available advertising dollars are lost because of unfamiliar programs and missed deadlines.

We don't want you to lose a single dollar.

Twice a year, SRDS publishes the Co-op Source Directory — a comprehensive guide to cooperative advertising programs.

Co-op information used to produce the directory is incorporated into a Data Base... a computer file written specifically for the purpose of storing, maintaining and extracting co-op information. Because co-op programs are continually starting, changing and expiring, our co-op editors stay on top of this valuable information. The result is the most complete, most current file available today.

Now, customized Co-op Data Base Special Reports are available for everyone involved in co-op advertising.

The information stored in our database is available in the form of computer printed reports. These reports contain only the co-op information essential to your individual needs. Reports are completely customized for you — whether it be a report of all programs eligible for your media or all programs allowing 100% participation.

Get more advertising money for your clients... and more revenue for you.

Everyone benefits. Co-op Data Base Special Reports allow you to provide maximum service to your clients while fulfilling your needs.

- Using the reports, your salespeople can help accounts identify co-op dollars available to them, and embark upon an organized effort at claiming these funds.
- By helping accounts identify and utilize co-op funds available, reports can put your salespeople in control of co-op expirations. In turn, they can assure each account that they are not losing a single dollar.
- Utilizing the reports as a working tool, many new sales leads can be discovered. Once found, your salespeople can use the reports to show potential advertisers the co-op programs they can benefit from.
- Using a report of manufacturers located in your regional area offering co-op programs, salespeople can make personal calls to set up direct billing for local groups.
- By conducting co-op audits for retailers and distributors, reports can tell you which products quality for co-op support. Your accounts can then use the reports to track expenditures, accruals and changes.
- Best of all, Co-op Data Base Special Reports save you both time and money.

Choose from over 1,800 program listings, updated daily.

And you select by the criteria that best suit your needs... dates and deadlines, accrual, product classification, manufacturer pre-approved media and more.

You can obtain reports that include important details like name and address of contact, product and trademark, eligible media, ad specifications, reimbursement method and other information vital to your client's co-op advertising programs.

Select any of four formats... Pressure-Sensitive Mailing Labels... Trademark Index... Manufacturer Index... or Program Summary.

Co-op Data Base Special Reports are the most complete and comprehensive information sources available to you. And they serve to enhance the Co-op Source Directory, keeping co-op information as up-to-date as possible.

Identify your needs, and we'll customize your reports.

For a kit containing detailed information; for information on the availability of the complete tape file; or, to order Co-op Data Base Special Reports—call Larry Buchweitz, Sales Manager, 800-323-8079.
Western stations like RFE and RL beam most of their programs into the Soviet Union and Eastern Europe on a shortwave signal. RFE's transmitters are based in West Germany and Portugal; RL operates from West Germany and Spain. The signals leave the transmitter stations at an angle and hit the ionosphere—a kind of "ceiling" 200 to 300 kilometers above the earth composed of electrically charged particles. The ionosphere acts like a mirror and reflects the signals back to earth. Depending on the take-off angle, the broadcasts touch down in the audience area between 1,000 and 3,000 kilometers from the transmitters (625 to 1,875 miles).

Skywave jamming

Skywave jamming sets up powerful transmitters on the other side of the target and bounces its jamming signal off the ionosphere at an angle calculated to bring it down to earth at the same point as the incoming broadcasts. Most of the East's skywave stations are located in the Soviet Union.

The other way is to set up local jammers actually in the audience area. These are known as "groundwave" stations. They are smaller transmitters producing a high-intensity but low-range jamming signal designed to drown out incoming broadcasts in their own immediate vicinity. These "groundwave" jammers operate in the Soviet Union, Bulgaria, Czechoslovakia and Poland.

Neither system is perfect but skywave jammers have two advantages: they cover large areas and they are directional. They can jam one area today and another one tomorrow.

The disadvantages are that they require a large amount of power, thus increasing costs, and they cannot be aimed with total accuracy. Thus the East has to aim four or five skywave jammers at an area served only by a single Western broadcasting transmitter.

Then, too, skywave jammers are crippled for a few hours every evening, during a period the West calls its "twilight immunity." This period of immunity results from the different hours of sunset in the East and the West. It is the sun that gives the ionosphere the electric charge that turns it into a reflecting ceiling. The sun sets a few hours earlier in the East than in the West, which means that the ionosphere begins to break up a few hours earlier in the East than in the West.

During those few hours, when the ceiling is gone in the East but still there in the West, the Eastern jammers can no longer bounce their signals off of it, while the broadcasters in the West are still able to do so.

The groundwave stations do not use the ionosphere. They are cheaper to operate and more effective, but their range is limited. Thus 40 to 50 groundwave transmitters must be used to seal off Moscow from Western broadcasts.

Stations were jammed

During the 1970s and through most of 1981 all RL programs were heavily jammed as were RFE's Bulgarian and Czechoslovakian services. Political programs were jammed to a lesser degree and no jamming was detected in Roumania and Hungary, except in an Hungarian area bordering the Soviet Union.

Soon after the beginning of martial law in Poland in December, 1981, heavy jamming from transmitters located inside the Soviet Union began to affect all of the RFE Polish frequencies. At the same time RFE engineers detected a decrease in jamming of the Czechoslovak service, indicating a shift in equipment from Czechoslovakia to Poland.

Surveys have shown that RFE has a big impact in Poland; its following has increased as Poland's troubles mounted. When the American civil rights leader, Bayard Rustin, visited Poland in the spring of 1981, he was struck by the contribution of RFE broadcasts to the high level of political awareness he encountered wherever he went. At a large meeting of workers in Kielce, in southeastern Poland, Rustin asked the crowd whether they listened to RFE.

"There was loud laughter," Rustin recounted, "and a forest of hands. I think every hand went up."

Andrei Sakharov, Russian Nobel prize laureate, listened on RL as his wife accepted his honor in Oslo, Norway. Former Polish party chief Edward Gierek complained at a diplomatic reception in Warsaw one night about the previous evening's RFE commentaries. He had been listening.

RFE/RL makes a continual effort to assess the impact of its broadcasts. Since it is impossible to poll within Eastern Europe and the Soviet Union, the organization employs western audience research organizations to interview travelers from the target audience countries. The aim is a sample large and diverse enough to yield audience estimates which can be considered reliable within stated margins of error.

The results of such interviews on a variety of questions are often cross-checked with published results of comparable surveys within Eastern Europe and the Soviet Union.

The separate RFE and RL audience research units employ distinctive meth-
odologies. The RFE unit, with access to larger and more diverse groups of travelers from Eastern Europe, uses quota sampling procedures which are checked by a "comparative and continual sampling method developed with the aid of the late Prof. Hadley Cantril of Princeton University. The RL unit, with fewer and less representative travelers from the U.S.S.R., uses computer simulation techniques developed at the Massachusetts Institute of Technology under Prof. Ithiel de Sola Pool. RFE measures its audience annually, but due to the small size of its available sample, RL usually operates a survey every two years.

The organization claims that the surveys show 15 to 20 million people listen to RFE/RL broadcasts on an average day and perhaps 40 to 50 million in the course of a typical week. RFE/RL argues that, considering it spends less than $100 million dollars each year, it gives the U.S. taxpayers "a remarkable bargain."

Radio Liberty listeners constitute about 7 per cent of the Soviet adult population, the organization says. The proportion is significantly higher among the under-30 age group and twice as high among those with secondary education.

Surveys have shown, says RFE, that in Eastern Europe roughly half the adult population listens to RFE in the countries with little or no jamming (Poland, Hungary and Roumania), and about a third of the population tunes in where there is heavy jamming (Czechoslovakia and Bulgaria).

**Helsinki Conference effort**

The West tried to strike a blow against jamming at the Helsinki Conference on European Security and Co-operation in 1975, attended by 35 nations. Western statesmen argued that a free flow of information is essential to mutual understanding among peoples and peaceful cooperation among states. It won its point when the Helsinki Final Act said the signatories would, "make their aim to facilitate the freer and wider dissemination of information of all kinds." The Act also stated:

"The participating states note the expansion in the dissemination of information broadcast by radio and express the hope for the continuation of this process, so as to meet the interests of mutual understanding among peoples.

The Communist countries present approved the language; the final act bears the signature of Leonid Brezhnev himself. But the jamming goes on.

The People's Republic of China stopped jamming the VOA; East Germany stopped jamming the RIAS station in West Berlin. But some 2,500 transmitters are still employed against RFE and RL.

While the Communist countries of Eastern Europe are attacking the broadcasts of RFE and RL, another kind of fight—for control of the organization—is going on in the U.S. Congress. Members of the Senate and the House have been discussing a proposal by Sen. Claiborne Pell (D-R.I.), which would abolish the 25-member board of directors now operating the organization.

Control would pass to an enlarged Board for International Broadcasting, a presidentially appointed panel through which Congress funds RFE/RL and which oversees the stations' operations.

Frank Shakespeare, long-time commercial broadcasting executive and head of the U.S. Information Agency during the Nixon and Ford administrations now heads the BIB, appointed by President Reagan. Douglas Manship, Louisiana newspaper and broadcasting station owner, is chairman of the RFE/RL 25-member board.

The "Pell amendment," which would effect the change, has the support of the White House, the Senate and the BIB.

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**The American Chiropractic Association proudly announces the winners of The 1981 Journalism Awards Competition**

**Radio**

**Gold Award (First Place)**

"The High Cost of Getting Well" by David St. John, KMOX Radio

**Bronze Award (Runner-Up)**

"Phobia: When Fear Rules Your Life" by Amy Sabrin, Associated Press Radio Network

**Bronze Award (Runner-Up)**

"AMA vs. The Chiropractic Profession" by Gary Null, Natural Living

**Television**

**Gold Award (First Place)**

"Unnecessary Surgery" by Peter L. Lane, ABC-TV News 20/20

**Bronze Award (Runner-Up)**

"Burn Victims—Help Is on the Way" by Tom Andrews, WISN-TV

**Bronze Award (Runner-Up)**

"Male Infertility" by James Walker, ABC-TV World News Tonight

**Consumer**

**Gold Award (First Place)**

"Deep Sleep" by Joan Rapfogel, D Magazine

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**CLOSING DATE FOR 1982 COMPETITION MARCH 1, 1983**

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**Bronze Award (Runner-Up)**

"Atomic Graveyards: How Safe?" by Zachary Sklar, GEO Magazine

**Bronze Award (Runner-Up)**

"20 Most Common Health Emergencies and What to Do About Them" by Thomas J. Majerski, Family Circle Magazine

**Bronze Award (Runner-Up)**

"The Artificial Heart Is Here" by Marie-Claud Wrenn, LIFE Magazine

---

**Newspaper**

**Gold Award (First Place)**

"Pesticides" Series by George Devault, Fort Lauderdale News/Sun Sentinel

**Bronze Award (Runner-Up)**

"Mental Health" Series by Clifford Teutsch, Jon Lender, David Rhinelander, The Hartford Courant

**Bronze Award (Runner-Up)**

"Steroids Stir Controversy" by Joe Rita, Call-Chronicle Newspapers

**Special Interest**

**Gold Award (First Place)**

"Parental Alcoholism" by Delcie Light, North Dakota Journal of Education

**Bronze Award (Runner-Up)**

"Chewing Tobacco and Snuff May Be Dangerous" by Lynn Shapiro, Coal Age Magazine

**Special Award**

Editorial Cartoon by Dick Locher, Chicago Tribune

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Television/Radio Age, July 26, 1982
Opposing it are the stations' joint board of directors and management and Eastern European emigre groups who argue that the stations need to be as independent as possible to maintain their credibility. They see the Pell amendment as a threat to that credibility. "Anyone who thinks he can put the stations in his hip pocket is crazy," says Shakespeare, who admits he is a conservative but denies he imposed his conservative political ideas on the Voice of America.

Walter Roberts, BIB executive secretary, calls the present two-board structure "a stupid organizational structure with two boards fighting for turf." Roberts argues: "Let's not kid ourselves, the stations were always under government control." They were under control of the Central Intelligence Agency until Congress made them independent in 1971.

Edward Barrett, former dean of the Columbia University Graduate School of Journalism and a member of the Presidential Commission which insisted on the stations' professional independence, says the present two-board set-up "isn't neat, but that's the price you pay" to make sure the stations are independent.

"Sleazy attacks"

Some staff members at the stations' Munich headquarters say the BIB is launching "sleazy attacks" in a smear campaign.

Most employees concede that some control is needed for the content and tone of the RFE/RL broadcasts. "If we begin to sound like government propaganda, we'll lose our credibility," observes Evdokim Evdikinov, one of the stations' union leaders in Munich. Some employees fear that tight U.S. government control would give the stations the appearance of toeing the government line. "There is a growing realization of the importance of these stations in foreign policy," says Jerry Christianson, a Senate staff member who works on RFE/RL legislation. Christianson believes that politicization of the stations can be avoided by the proposed board being enlarged to nine members who would have staggered terms. Shakespeare points out that the chairman of the enlarged board would have only one of the nine votes.

Management problems

Executives who have worked with the stations during the last 30 years acknowledge that they do present some special management problems. All but a handful of the 1,662 employees are East European emigres. The stations are a microcosm of the Soviet bloc, with employees' experience ranging from editors of Soviet newspapers to former Hungarian freedom fighters.

Glenn Ferguson, present RFE/RL president, explains that this large number of emigres stems from the stations' need to report, write and broadcast in 21 languages spoken in the Russian satellites and throughout the vast stretches of the Soviet Union.

Many of these employees show a high degree of industriousness. They have persevered in societies that demanded conformity. They often have strong views, and some exhibit the psychological strains of heart-wrenching emigration.

The most recent example, of course, is Professor Najder and his Peugeot 504 that sits in front of the station with its Polish license plates.

Public affairs (from page 44)

Committee, drew comment on local radio stations and in the newspapers. Election night coverage involved not only the station's news staff but also political experts such as former mayor Moon Landrieu. "WDSU-TV completed the project with an exclusive interview with the winning candidate on a special hour-long edition of the station's regular Newsmaker interview program.

WRAU-TV Peoria presented Faces of the City. This involved depth half-hour film and tape treatment of six key local topics: Riverfront development, the county jail, the Peoria Medical Center, health care costs, the economy of Central Illinois and the "rebirth of Peoria," featuring the city's new civic center.

And some stations go farther afield. KAAL-TV Austin, Minn. aired Newscenter Six at the White House in its early and late newscasts for five days. On top of basic coverage of President Reagan's news conference for midwestern news organizations, KAAL-TV gave specific attention to issues of special interest to its Minnesota viewers: comment on agricultural, educational and economic issues by Administration officials. President and general manager John A. MacGregor says that when tailored to the station's format and news presentation style, "the White House video and commentary proved quite effective because it was aired with an eye toward local organization."

Economic issues

Some of the hottest political issues are economic, and some stations feel that their best public affairs efforts went in that direction too. KREM-TV Spokane describes The Electric Storm, an energy "white paper" produced by four King Broadcasting stations. The two-hour special combined an hour documentary and an hour of discussion with studio audiences in Boise, Idaho, Portland, Ore., and Seattle and Spokane, Wash. Members of the Pacific Northwest Power Planning Council, an electric need planning body, responded to comments and questions from audiences of the four stations.

KCAU-TV Sioux City, Iowa preempted three hours of primetime in May, 1981, to televise a hearing by the Iowa Commerce Commission as it considered a 19% recent rate increase, the largest ever requested by Iowa Public Service Co. Almost all residences, businesses and local governing bodies in northern Iowa were affected, since it would mean a substantial boost in electric bills. So the request generated considerable controversy. Jack Gilbert, senior vice president
at the station, says the assignment editor acted as commentator during the hearing, explaining the various actions and procedures. And since most testimony was opposed to the rate hike, KCAU-TV put an IPS spokesman on live at the end of the program to give the company's side of the case. The project involved 20 people from the station's news, production and technical departments, its own cameras and switcher, plus additional live equipment rented from a Nebraska station.

Ron Heller, news director at KTV(TV) Kirksville, Mo.-Ottumwa, Iowa reports that Agriculture and its Importance, Part One, aired on a Monday evening from 7 to 8 p.m., "drew more response than any locally produced show aired previously." So the station plans two follow-up hours in primetime before the end of the year.

At Meadowood, St. Helena, in California's Napa Valley, cameras from KFTY-TV Santa Rosa looked over the shoulders of some of the 200 wine tasters, collectors and buyers bidding for over 400 lots of the finest wines from 54 area vintners at the second annual Napa Valley Wine Auction. James D. Johnson, executive vice president, general manager, says that this year's auction offered even more older vintages and wines of unusual character than the 1981 premier event. And he describes that one as, "one of the most prestigious and precedent setting events of the wine world," and one that produced $140,000 to benefit two hospitals.

In Indianapolis, anchor-reporter Ray Rice of WISH-TV spent weeks talking to a variety of people representing a broad cross-section of economic and social backgrounds to get their side of the economic news, as opposed to the usual handouts from business and government executives. Goal, says news director Lee Giles, was to air a news special on the economy and its effects on people, with a positive outlook in the face of the current mood of depression.

"Rice found that people are coping, are facing reality, "adjusting, wanting to work if unemployed, finding new jobs when laid off, and creating new systems for farming operations to save costs." Giles says WISH-TV got a lot of favorable response including a request from one manufacturing company, Dana Corp. of Richmond, to borrow the tape so it could be shown to all plant personnel, "as a perspective on the economy explaining the current situation."

Consumer advice
Meanwhile, a creative approach to consumer advice is reported from KGT(TV)

San Diego. A three part series, Car Wars, involved "on-your-side reporter" Bill Griffith asking viewers to volunteer for a test pitting American cars against foreign makes. Six families were selected from several hundred who volunteered. Each day each family got a different car to drive and rate, over a period of six days. Griffith interviewed them before they drove the cars, they were filmed while driving; and after the test runs they explained what they liked and disliked about each car. Winner was the Dodge Aries.

Health and safety
Health and safety was another much-covered subject area, and some stations even found ways to arrange viewer participation here. Arthur Hamilton, president and general manager of WHSV-TV Harrisonburg, Va. reports running the half-hour High Blood Pressure Quiz in February.

After viewers participated by trying to answer the questions, the moderator provided the answers, along with explanations of why the moderator's answers were the right ones, plus information on how viewers could learn more about high blood pressure.

Several stations have become involved in the kind of public participation that goes with community health fairs. In Kansas City KMBC-TV supported a series of community health clinics with free checkups using a range of tests. Newscasts carried advance stories during "pre-health fair week," and then when it started up, ran daily live reports from various clinic locations by microwave, with the station's medical reporter presenting pre-packaged stories on different tests and results.

In Philadelphia KYW-TV executives note that what began a few years ago as an informational or screening service, sponsored by a local community organization, has evolved into "regional expositions offering thousands of area residents the chance to take comprehensive tests covering virtually every major aspect of physical, mental and emotional well-being."

The Group W station reports that this year's KYW-TV Health Fair provided Delaware Valley residents with nearly 60,000 tests and screenings, "with many people referring to their family doctors for followup consultations. Even more importantly, 10 people were sent directly to the emergency room at Metropolitan Hospital after their stress tests proved unsatisfactory."

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Television/Radio Age, July 26, 1982
At WRL-TV Raleigh-Durham, N.C., the station's public affairs show, Page One, examined the history, cause, and who is affected by sickle cell anemia. It affects one in every 500 black Americans in the U.S. The program looked at the medical progress in coming up with treatment and the disease's social implications. The program was shot on location at the University of North Carolina Medical Center where research is being conducted, and where patients visit regularly for treatment and advice.

WGR-TV Buffalo aired a six-part series, The Cancer Nobody Talks About, on colo-rectal cancer, number two cancer killer in the country of victims over 35. "2-on-your-side" reporter Phil Kavits explained the cancer and how it can be cured if caught early. He also explained how to use a simple test kit at home to help catch its symptoms early. For the last three days of the series, Kavits covered the shopping malls where viewers could pick up the home test kits at cost, through a joint effort with the company that makes the test kits, the American Cancer Society of Buffalo, and Roswell Park Memorial Institute of Buffalo, a cancer research facility which provides its lab free to process the test kits.

News director Jim Willi reports the response "overwhelming," with over 8,000 people streaming to the malls to pick up the kits for only one dollar.

In Washington, D.C. WRC-TV reports that Vaccine Roulette, aired in April, "brought more public attention than any public affairs program in recent memory," including "stories in almost every newspaper in the country." The show was an expose of the dangers of the DPT anti-diphtheria, whooping cough and tetanus shots required for schoolchildren in most states, even though reactions have included fever, convulsions and brain damage. One study by UCLA estimated that one in every 700 children inoculated had convulsions or went into shock as a result. So some medical experts charge that the Food and Drug Administration has not adequately responded to the danger signals, even though the government has known of such damaging reactions for over 48 years.

Two medically-related series were produced by WREX-TV Rockford, Ill. One, To Conquer a Killer, was a series and documentary on the latest detection and treatment of breast cancer in both women and men. The Most Difficult Journey was a five-parter on the right to die.

It included comments from both terminally ill patients and from survivors of terminally ill patients.

Health related productions include insurance exposes and programs on battling back against the medical odds. One of the latter was Wheelin' Steel, a one-hour primetime special on the Wheelchair Olympics, produced "in the style of Wide World of Sports" by KPIX-TV San Francisco.

Another was The Can Do People, a 30-minute special produced by WIFR-TV Freeport-Rockford, Ill. This was a salute to the efforts of those involved in the International Year of the Disabled. It featured a quadriplegic and a cerebral palsy victim who have made notable strides in the face of their handicaps. The station's news team also visited a camp for handicapped children to show the interactions of the kids, parents and counselors to help create an improved environment in which the children could function better.

The insurance story, reported by WEEK-TV Peoria, detailed the plight of a young woman who developed a rare heart problem during pregnancy, which required a heart transplant. When the insurance company balked at paying for the $100,000 operation, WEEK-TV's reports, "sparked a massive fund raising effort that produced the needed funds." The station's news team followed the patient to Tucson, Ariz., where the operation took place, "to bring Peoria its only taped coverage of the events surrounding the successful transplant."

Another health related topic covered by a number of stations was alcohol and drug abuse. KARK-TV Little Rock set up public participation in the local hour following Epidemic! Why Your Kid Is on Drugs, produced by the Gannett documentary unit in Atlanta. In Little Rock, KARK-TV set up a panel of experts in front of a studio audience of directly concerned citizens and also had reporters at various remote locations: a local teenage hangout, a state prison, where inmates convicted of drug offenses were interviewed, and the Governor's mansion where the Governor and his wife commented on the documentary and answered questions from the youngsters. The station also kicked off its Drugline 4 hotline during this program, and the phone company reported over 40,000 attempted calls during the one hour period.

At WDIV-TV Washington, Carl Rowan convinced a pregnant heroin addict to reveal what her addiction had done to her child. She then invited him to tape the delivery of her baby, which was born an addict.

Result was Drug Abuse: Our 64 Billion Dollar Curse.

Aware, presented by WRL-TV Raleigh, focused on five stories stressing the positive in dealing with drug problems. They looked at the problems of growing up, in one case through an original drama written and performed by teens, on making a decision to avoid drug use. There was a story on two programs sponsored by Drug Action, geared to helping kids caught using drugs in school, and a feature on the Adolescent Center in Chapel Hill. One show was designed to help youngsters communicate better with their parents and another was on diverting teen attention into activities that can challenge their thinking and reasoning abilities.

KHQ-TV Spokane reports that public response was so great to its three-part documentary, Getting High on Yourself, that it led to formation of a citizen's Spokane Area Drug and Alcohol Abuse Council. A KHQ-TV staffer was assigned as liaison and general coordinator, and the public interest led to creation of quarterly programs "focusing on the emotional needs of Spokane teenagers."

WLKY-TV Louisville also followed Gannett's Epidemic: Why Your Kid Is on Drugs with local public participation programming. It included families of young victims, some of the youngsters themselves, police officials, counselors, judges, teachers and both adults and kids who had questions about drugs. Phone lines were opened for discussion between the studio and viewers at home so that potential solutions to the problem could be exchanged. The station also used the occasion to set up its Drug Line 32 funded by the Gannett Foundation for a year and staffed by youth counselors from the same organization that runs the local crisis center. Still another station service is the Take Charge kits it offers to community groups trying to fight the drug invasion. Kits include information on how to organize a neighborhood, doorknob hangers to announce neighborhood meetings and phone numbers of agencies that can help deal with the problem.

If it's not drugs, it's booze. KAIT-TV Jonesboro, Ark. aired a five-part series on drunk driving that was later edited into a half-hour special, Drinking and Driving — The Hidden Problem in Arkansas. Darrel Cunningham, president and general manager, explains that the project was sparked when plea bargaining sprung a driver convicted for the seventh time in an alcohol related driving case, at least one of which resulted in death on the highway. The series turned up the widespread use of plea bargaining in the state court system to free drunk
drivers and the fact that an average of 194 victims have been killed and nearly 5,000 injured in alcohol-related traffic accidents in the state during each of the last three years. In the end, all the expert sources agreed that the only real solution would be a state-wide crackdown on people who drink and drive.

**Youth problems**

Non-drug related youth problems include child abuse, cults, incest and hard-to-place kids up for adoption. In Omaha, KETV(TV) calls its treatment of the latter subject Wednesday's Child. Once a week, in the station's early and late news, anchor Carol Schrader introduces hard-to-place children to her viewers. In the year and a half she's been doing this, 48 children with emotional or mental problems, or who are old enough to be "past the cute stage," have been placed in adoptive homes.

At WFBC-TV Greenville-Spartanburg, S.C. Barbara Sloan does it and calls her weekly segment Tuesday's Child. She says it pays exceptional attention to production values and tone to tell these youngsters' stories "with sensitivity and without exploitation." Since the segment was introduced last August, six children have been permanently placed, several others "are still working their way through" the legal maze, and the project has also "generated strong response" from people willing to make temporary homes for foster children. Many advertisers chipped in for a big Christmas party for the kids last December, and a group of Clemson students are planning to start a trust fund for them.

The way WCIX-TV Miami looked at the Hare Krishnas at airports in Miami, Atlanta, Chicago, Orlando and Minneapolis, that cult seems to be more of a problem for travelers than for the cult members. Reporter Dave Levine found them "openly violating airport regulations" in their appeals for donations and attempts to persuade people to buy their wares. Hidden cameras and mikes caught the cultists trying to disguise themselves by shedding their saffron robes and wearing wigs and normal street garb. Outside Miami, Levine found that officials at some airports have "effectively controlled the peddlers, mostly through the establishment of peddler booths."

Several stations look at child abuse. In Augusta, Ga., WJBF(TV) presented a five-part written and produced by Joyce Oscar dealing with the causes of child abuse, interviews with psychologists and social workers, and slides of some local victims. It included an interview with a woman serving a life sen-

tence for killing her child. A tape of the series is being used by area schools.

In Milwaukee, WISN-TV's Family Violence Week included segments on child abuse and incest along with its other parts on battered spouses and violence against the elderly. Again, audience participation was featured via the series opening, a Family Violence Quiz, and its conclusion with a live 90-minute viewer call-in special, featuring experts and law enforcement officials.

Preparation for the series included assembly of representatives from more than 30 different community agencies dealing with domestic abuse to form an advisory committee to guide the station news staff. WISN-TV also set up a Family Violence Hot Line and reports that over 300 viewer calls were received during the call-in segments. And to cap it all, Governor Lee Dreyfus declared October 11-18 Family Violence Week in Wisconsin.

**He Told Me Not to Tell** was a five-part "Action News Extra" on KPNX-TV Phoenix, with Linda Alvarez focusing on the myths and facts of child molestation. The series examined the problem of adults who prefer sex with children, incest, prevention of it and how society deals with offenders. In interviewing sources from seven different states, Alvarez found that in 80 per cent of all cases, the molester is an adult whom the child already knows and trusts.

**Youth activities**

On the lighter side, KBHK-TV aired Into the Valley of the Space Invaders, a half-hour look at video games, their players, and the past, present and likely future of Pac-Man and his friends.

And on the brighter side of growing up was Tea and Trumpets, a half-hour documentary out of KTWS-TV Dallas-Fort Worth. This covered how the Duncanville High School band raised $240,000 to pay its expenses to become the first American band to lead the Easter Parade in England. It did this by touring the country and playing classical and semi-classical selections as well as typical rousing marching band music in music halls, auditoriums, at sports events and on the open road.

News director Bob Gooding reports that this special, "captured the pride and close feeling of the band, the parents and the community with professional camera work and imaginative production. The result was the greatest response and highest ratings in our relatively short
Senior citizens

At the other end of life are our senior citizens. KOAM-TV Pittsburg, Kan.-Joplin, Mo. offers a monthly half hour titled Renaissance, devoted to the problems and accomplishments of local senior citizens.

Mainstreet Magazine, produced by WLOS-TV Greenville-Spartanburg, S.C., Asheville, N.C., includes information and material of interest to senior citizens “almost weekly.”

Race relations

Stations also report that some of their best work is done in the area of race relations. WAVY-TV Norfolk-Portsmouth produces The Bottom Line, a weekly half hour devoted primarily to subjects of particular interest to minority audiences. The emphasis is on coping with the viewers’ economic situation and where they can look for help.

In Indianapolis, WTHR-TV reports that its award winning Ku Klux Klan, “had more impact in Indiana than any other public service program.” It also had its impact on the production crew, generating several death threats and various lesser forms of harassment. The news team found a strong resurgence of the Klan, not only in Indiana, but also through the South, as expected, and unexpectedly in New England, centered primarily in parts of Connecticut.

Today, says executive producer Bob Campbell and producer-writer Tom Cochrun, the Indiana State Teacher’s Association uses the tape as a teaching tool, and a dozen or more church and civic groups use it in their outreach programs.

One of the dozen or more series produced by the five-man investigative “I-Team” at WCCO-TV Minneapolis-St. Paul was a report on the American Indian movement in the Twin Cities. Considerable criticism was generated by the Indians, who felt it to be a negative portrayal of their community. So WCCO-TV management sat down with their leaders, listened to their concerns, and what came out was, “a unique cooperative effort between an ad-hoc committee of Indian leaders and a station production crew to produce a half-hour special, Indians Today: We Speak of Ourselves. The Indian committee determined the content and direction of the program, while the station supplied the writing, taping and narrating assistance.

In Bakersfield, Calif., KERO-TV produced a half hour tracing the history of Allensworth, recently dedicated as the only all-black state park in California. It started as a community founded by Col. Allen Allensworth, a black born in slavery in 1842, who rose through the ranks of the Union army in the Civil War, then trekked west to California. He bought the land and set up the community as a haven from the racial discrimination back east. The community survived until the wells ran dry in the 1930s.

KCLA-TV Sacramento-Stockton really believes in equal time. Its prime-time public affairs productions include De Colores, a once-a-month magazine dealing with Hispanic issues, To Be Somebody, a once-a-month magazine covering the black community, and Perceptions. Latter is a once-a-quarter program in either single-subject or magazine format dealing with topics of interest to Asian viewers.

Natural disasters

Last year, television’s news cameras seemed to be there every time nature busted loose. WANE-TV did a prime access half hour on Fort Wayne’s devastating flood titled Our Finest Hour. Anchor Mike Barnard detailed the damage and the work of “the children’s brigade,” the army of volunteers, mostly junior and senior high school students, who put in long hours manning the dikes to save the city from even more catastrophic flood damage.

As a follow up, WANE-TV broadcast Can It Happen Again? in May, a series of special reports on its early and late evening newscasts. This focused on plans to prevent widespread flooding in the future, and on the costs and consequences of such actions.

Similarly, KATU(TV) Portland, Ore. continues to follow up the 1980 eruption of Mt. St. Helens. This year the station revisited the area to see how the eruption has changed the people who live there, as well as covering two dome-building eruptions.

The techniques, with variations, were those developed under the fire of the first big blowout.

The station’s mobile microwave van went to a location 15 miles south of the mountain, to transmit live reports back to KATU for any or all newscasts, and a helicopter was set up at the location near Amboy, Wash.

WOKR(TV) Rochester, N.Y., reports that its most significant program followed the radiation leak of a local nuclear plant in January. Besides news bulletins and comprehensive coverage when it happened, the station also presented an additional half-hour “instant documentary” to put the story into perspective.

Crime coverage

KELO-TV Sioux Falls-Mitchell, investigated attacks on police officers in an Assault on the Law, a five-part series in May. Reporter Bill Overman found that in some areas of small-town South Dakota, lawmen are assaulted more often than in some big cities. One state prison inmate who tried to kill three different police officers told Overman: “They can shoot us. Why can’t we shoot them?” The series spotlighted problems of a corrections system that turns prisoners back out into the streets to kill again.

In San Antonio KSAT-TV aired the 45-minute Follow Through: The Wood Indictments. The program culminated the station’s continuing series of reports on the three-year investigation of the assassination of Federal Judge John Wood. Executive producer Kevin Brennan and reporter Mary Walker provided a detailed background of the case from the actual killing to the day of the indictments. Segments profiled the victim, Judge Wood, and each of the defendants. Two live pieces were also included: one with local U.S. Marshall Bill Jonas; the other out of Houston, with defense attorney Don Ervin.

WJLA-TV Washington, used actors, as well as some of the original participants, in reenacting how President Reagan’s life was saved after he was shot. This Assignment 7 special aired locally on March 30, one year after the assassination attempt. The ABC Network aired it nationwide, two days later.

The hour was co-produced by the station’s documentary team, Paul and Holly Fine, and George Washington University’s Medical Center. In the cast were the same medical professionals who actually saved the President’s life, “a first for the television industry.” Actors played the Secret Service men and also portrayed President Reagan in all scenes outside the White House. But the president himself appeared in a scene of a house call by three of his attending physicians who were checking on his recovery.

WRBL-TV Columbus, Ga. won an investigative award for its five part Dog Fighting: Some Call It Sport. The program also won legislative action in both Georgia and Alabama making this particular “sport” a felony.

KTXL(TV) Sacramento produces four public affairs programs. One is geared to the interests of its black viewers, another is for the Asian community and a third is programmed for Mexican-Americans. The fourth, for everyone, is Saturday Morning Magazine. On June 26 the show included an interview with a rape
victim, who was shown in silhouette to protect her privacy. Public affairs director Patricia Harris also interviewed a representative from the office of the attorney general of California who described the booklet recently made available to the public on sexual assault. It recommends what to do, how to lower the risk, how to discourage attack and what crisis centers are available for help. A spokeswoman reports response to the show “immediate,” with 25 calls asking for more information received by 10 a.m. Monday morning.

Prostitution

Cruisin' the Streets was a 15 part investigative series examining male homosexual prostitution in New Orleans' French Quarter aired over a three-week period in the late news on WVEU(TV) New Orleans. The station set up a very young looking college student to pose as a homosexual prostitute, to bait the procurers. A French Quarter apartment was rented and hidden cameras and microphones installed. Two reporters posed as executives of a fake film production company as a front to lure young males to talk about themselves, their history as prostitutes, and the violence, drugs and money that go with it.

A male prostitution ring was uncovered, operating out of a local florist shop, which WVEU infiltrated with the young student. It turned out that one of the regular customers was a socially and politically prominent local citizen. And it was also found that police were unable to limit male prostitution because of the wording of the prostitution control laws.

One result of the series was that a state legislative committee voted unanimously to strengthen the laws. Meanwhile, the station ran sidebar stories on the socio-economic and psychological aspects of runaway kids who get into prostitution and the possibilities of helping them return to more normal and productive lifestyles. Cost of the three-month project was “in excess of $10,000.”

WCCO-TV Minneapolis-St. Paul says it “risked public outrage” when it focused on juvenile prostitutes. Research indicated that 76 per cent of Twin Cities child prostitutes had first been victims of incest or some other form of sexual abuse before selling their bodies for money. The station’s investigative team identified a sitting district judge as a procurer of juvenile male prostitutes, but the police refused to investigate the judge, even though others were being charged with the same kind of crime. WCCO-TV's exposure of the judge led to a five count grand jury indictment and a guilty plea to a lesser charge by the judge. It also brought an unprecedented formal condemnation by the Minnesota Bar Association.

Also, the prosecuting attorney in Minneapolis “radically changed” prosecution policy to bring charging of sex offenders against juveniles in line with the formerly tougher treatment of those who abuse adults. The series also led to legislative action based on recommendations made on the air. Meanwhile, the chief reporter has been ordered to reveal his sources in open court, which he refused to do. This case is now before the Minnesota Supreme Court. But the station says, “The most impressive result of the series is that people of Minnesota now seem to be discussing the issue openly, where before, there was only silence.”

Insanity defense

In Baltimore WBAL-TV, in By Reason of Insanity, explored Maryland's criminal justice system with respect to the insanity plea in criminal proceedings.

In Albany, N.Y. WTEV-TV also produced a half-hour documentary, A Case of Insanity, detailing the defects of the Criminal Insanity Defense Act of 1980, which allows criminally insane felons to gain freedom to commit new crimes. The station says that the New York state legislature is currently considering rewritings of the statute. The program won six awards including the UPI National Broadcast Award for outstanding documentary.

Central American turmoil

In Oklahoma City KTVM(TV) offered a five-part series, Death of a Priest, on the turmoil in Guatemala. The murdered priest was from Oklahoma.

WCCO-TV followed a Minnesota congresswoman to El Salvador when he toured that country to investigate reported atrocities. Reporter Dave Nimmer and cameraman Keith Brown shipped their report through Miami to New York, where it was then fed to the Twin Cities the same day via the CBS Newsfeed. Later, when the news team returned home, they produced a half-hour special on the El Salvadoran situation.

In Green Bay, Wis., WFRV-TV won a UPI State award for The Jump Family of Manitowoc. Mr. and Mrs. Bob Jump had made a home for six brothers and sisters who had fled the pre-election fighting in El Salvador. Then the seventh brother showed up. He had made his way up through Mexico and across the border. That made him an illegal alien. The federal immigration authorities found out about him and wanted to deport him. The Jumps appealed to their pastor, and Sacred Heart Church of Manitowoc granted the boy sanctuary from the feds based on the likelihood that he faced prison and even possible execution if the government back in El Salvador got its hands on him again. At least partly as the result of WFRV-TV’s five-part series on the family and the church intervention, Wisconsin Sen. William Proxmire and Rep. Tom Petri introduced a bill in Congress to grant the boy political amnesty until he turns 18 and can apply for U.S. citizenship.
Middle East

King Broadcasting's KGW-TV Portland, Ore., arranged for a local correspondent and camera crew to produce material on location in Lebanon, Israel and Jordan that went into a half-hour special in April. Material was also used in various segments for the regular newscasts.

Then there's the aftermath of wars. KOTV(TV) Tulsa produced a 10-part series, The Promised Land: Return of the Sinai (to Egypt) that also aired on Corinthian Broadcasting's other stations. Reporter Anita Parvin and cameraman Ken Ostmo went to Israel with a group sponsored by the Tulsa Jewish Federation. The series outlined the Camp David accords and how the return of the Sinai would affect the people living there. Many members of Tulsa's Jewish community have relations living there, including a family that had recently moved to the desert from the Oklahoma city.

Refugees

Since the Vietnam pullout, Minnesota has become the second largest population center in the U.S. for Southeast Asian refugees, with over 10,000 migrating to the Twin Cities. The largest group are the Hmong hill tribe people who fought so bravely against the North Vietnamese and rescued so many downed U.S. pilots.

So the documentary team from WCCO-TV followed one Hmong family seeking work, language training and jobs in St. Paul, then traveled to Thailand to seek and find the remaining family members in a refugee camp near the Laotian border. The crew also trekked along the Burmese border to film the lives of Hmong tribes living much the same way they had in Laos before the war.

After the team returned, they assembled a one-hour documentary, Farewell to Freedom, a family portrait based on original footage, Vietnam war library footage, plus "never-before televised CIA film, exclusively obtained from Hmong ex-military personnel living in the Twin Cities." The station says the program won a 23 per cent audience share and was followed by a live one-hour discussion of this country's immigration policies. The tape is now used as, "the principal tool for in-service training for teachers working with Hmong students" in both Minneapolis and St. Paul.

Military history

And there's the history of past wars. KHON-TV Honolulu aired the half-hour Pearl Harbor: Death, Darkness and Fear last December 7 to review the Japanese air attack on Oahu that kicked off World War II. It recounted the precision air strike, using actual war footage and interviews with both Japanese pilots and American survivors gathered for the attack's 40th anniversary. It also told the lesser known story of how local citizens dealt with the hours and days after the strike: the shelling of Honolulu, martial law, and the way it changed their life.

Local history

But there's peaceful history too, even if destruction may be part of it. KOLT.VKGIN-TV Lincoln-Hastings-Kearney, Neb., covered the dynamiting of the old Cornhusker Hotel, a landmark in the area for over 50 years. The demolition was by implosion—strategic placement of the explosives throughout the building, to bring down the entire structure in a matter of seconds. The five-camera coverage required much advance planning. Before the actual blast, pre-produced features looked at the history of the hotel, plans for the new hotel/convention complex planned to rise in its place and details of demolition by implosion. Then news anchor Mel Mains narrated the play-by-play of the explosion from a rooftop two blocks away. It crumbled the Cornhusker to rubble and dust inside of eight seconds. Vice president and manager Paul Jensen reports that 171,000 viewers watched the telecast, with 84 per cent of all TV sets in use at the time tuned in.

In connection with greater Portland's 350th Anniversary celebration Earle Shettleworth, director of the Maine Historic Preservation Commission, discussed the past 20 years of restoration in Portland, Me. on WMTW-TV. With interviewer Peter Weyl, he used slides to illustrate the city's colorful rebirth.

In Georgia's Greatest Treasure, WAGA-TV Atlanta examined Cumberland Island, "the most beautiful of our off-shore islands" and the political battles surrounding the effort to preserve it in its natural state. This followed two specials focusing on Georgia's attributes as a place to visit and see. Vice president, general manager Paul Raymond says that an on-air booklet offer generated over 50,000 requests from viewers.

Press criticism

In Chicago WBBM-TV takes a hard look at the press itself. Broadcasting director Edward A. Spray says that one of the station's two outstanding locally-produced public affairs programs is Watching the Watchdog, an hour documentary on investigative journalism. He reports that it has "attracted national attention for its candor and self-criticism of television journalism.

Web's expansion (from page 33)

business features. We're going to broaden considerably what we've been doing, in addition to expanding the news coverage.

"We want our affiliates," Crystal emphasizes, "to look to us as the prime suppliers of news and information, outside of what they do themselves."

Reaction from NBC affiliates has, predictably, been positive. "Every affiliate," says Pat Polillo, general manager of KSYW-TV Philadelphia, "has always wanted the network support service to mean something. I think NBC's taken the lead."

Adds Pete Langlois, the news director of KCRA-TV Sacramento-Stockton:

"There's no doubt that any additional stories not on the Nightly News will give us another competitive advantage. It will be especially helpful in freshening up our late newscast. Even if stories are just repackaged, I look upon it as a real plus."

No comparable plans for expanding news feeds to affiliates are under way at the other two networks.

ABC currently has a half-hour Daily Electronic Feed, transmitted from either 5-5:30 p.m. or 5:30-6 p.m. ET and a late feed at 11 p.m. ET. Says Wald: "We might expand that." But nothing is imminent.

CBS transmits its Syndicated Newsfeed at 5 p.m. ET weekdays with updates for the West Coast.

It is generally a half hour, but, "changes from time to time in length," according to Malar. "Very often," he adds, "we go in making a deal for 45 minutes because of the news day."
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He emphasizes that, “there are only so many hours for close circuiting.” The network also has an 11:01 p.m. feed, “depending on stories, need, etc.”

On Saturdays, CBS has a short feed at 6 p.m. ET, “depending on the availability of network time.” And there are some short feeds on Sunday, again dependent on availability.

Malaro adds that the Monday–Friday feed goes out to the West Coast at 4 p.m. PT, and the 4:30 p.m. and 11 p.m. KNXT(TV) local news is transmitted “up and down the Coast.”

None of the networks will be specific about what their various expansion projects will cost. But they will discuss the extent to which they are adding people.

ABC’s News This Morning, according to Wald, will mean an increase of “roughly 20 people.”

Sauter estimates that the combination of its early news and Nightwatch will mean, “probably 100 additional people. It represents a significant investment.”

Manning says staffing for Early Today and NBC Overnight will, as much as possible, come from within. About 35 of the approximately 50 additions, he points out, have come from the temporarily discontinued NBC Magazine, but he acknowledges that, “when the Magazine starts up in the fall we will have to hire again.”

NBC’s A-News expansion has, according to Crystal, meant an addition of, “at least eight people in the newscaster/producer category.” Also, Arthur Kent, who had been on assignment for NBC News in the Middle East, has returned to New York to become vice president and managing director of Affiliate News Services.

Alternate news sources

While the networks expand, alternative news sources also continue their growth.

At presstime, CNN2, Turner Broadcasting’s fast-paced news network, had 72 affiliates among over-the-air television stations.

The largest customers are WCXP-TV Orlando, a CBS affiliate, and four of Field Communications’ independent stations—WFLD(TV) Chicago, WKBS-TV Philadelphia, WLV1-TV Boston and WKBD-TV Detroit. According to Hank Gillespie, chairman of Turner Program Services, this means CNN2 is aired in 36 of the top 50 markets. He projects penetration in 100 markets by fall.

The manner in which TV stations can use CNN2, however, seems to vary from market to market.

For instance, in San Francisco, an area that has heavy cable penetration, KRON-TV’s Jim Smith reports that, “CNN has put in some restrictions because of cable. We can only run it all night on two out of three weekend nights (Friday, Saturday and Sunday). On other nights, we can’t run it for more than one hour continuously.”

On the other hand, in Baltimore, a market with only about 7 percent cable penetration, Arnold Kleiner, vice president/general manager of WMAR-TV, says his station, an NBC affiliate, had been running CNN2 everyday from 1:30 to 7 a.m. The station has now backed up CNN2 to 6:30 in order to carry Early Today.

Bob Schuessler, vice president TV sales for Turner Program Services, says the company has, “no set rules” for programming of CNN2 between 1 and 7 a.m., but “we do handle special requests.” Between 7 a.m. and 1 a.m., however, stations can carry no more than four half-hour programming blocks. This is above and over what whatever excerpts they use on their local news programs.

In the midst of CNN’s success in signing up stations, though, have been reports of financial difficulties and cutbacks. Responding to these reports, Ted Turner, chairman of Turner Broadcasting System, issued a memo to his staff, attempting to clear the air.

“It is no secret,” he said, “that throughout the start-up period of CNN, we have been playing it close financially.

“It is also true that we are making an effort to better control the expenses at Cable News Network, but this in no way means that we are not covering the news in a first class manner . . . We are not cutting back. We are just, for the first time, being somewhat more prudent as far as expenses at WTBS and CNN are concerned.”

Satellite News Channels, the Westinghouse/ABC cable news network, now has 21 of its planned 24 regional associates among over-the-air television stations. Regional associates provide SNC with hourly five-minute regional newscasts for cable and, in return, have access to SNC’s national and international material. The two newest members of this lineup are WHAS-TV Louisville and WIBV-TV Buffalo, both CBS affiliates. HAS-TV will cover Kentucky and Tennessee; and WIBV-TV will be responsible for upper New York State. The three regions yet to be filled are: Arizona-New Mexico-western Texas; northern Texas-Oklahoma; and southern Texas.

Group W Newsfeed, a news sharing cooperative run by the broadcast side of Westinghouse, now has 29 affiliates and has added a second weekday satellite transmission, which it calls Nightfeed. A half hour in length, it is delivered at 10:10 ET. The service’s existing hour-long feed is transmitted at 4 p.m. ET.

Independent Network News, the news service for independent stations originating out of WPX1(TV) New York, has begun attracting network affiliates who are interested in running its Midday news show, which was launched last October. Midday is transmitted at 11:30 a.m. ET, Monday–Friday. Network affiliates who also belong to INN currently total 12.

As station’s news needs continue to grow, the competition between the networks and alternate news sources should intensify. In some cases, the web expansion may have preempted the necessity of an alternate service. In other instances, however, stations believe multiple affiliations are still desirable.

“Where we might have taken a look at CNN,” says KXAS-TV’s Frank O’Neil, “now with the network expansion, we don’t think we need it.”

On the other hand, Don Saraceno, general manager of KCR4-TV, while enthusiastic about NBC’s activities, adds: “Our arrangement with CNN is not at all in conflict with NBC.”
In the Picture

Bill Croasdale, director of program development in the New York office of BBDO and recently elected senior vice president, points to the increasing competition the networks are getting from the cable networks, and the widening inroads being made into network audience shares, “at the same time that the cost spiral of programming is getting out of sight.”

Because of this, says Croasdale, “I think that sooner rather than later, the network sales departments are going to have to assume a stronger role in pointing out to their program people what it is that advertisers and agencies are looking for.”

After all, he continues, “If you look at the failure rates on new shows you see that, on average, the agencies bat around .850 or .900 in picking the winners, but the networks are lucky when they bat .300 or so. It’s time the networks stopped playing to Wall Street in trying to win the ratings race, and bend more of their efforts toward programming shows that advertisers would want to sponsor.”

As an example, Croasdale observes that CBS won last year, “largely on the strength of two nights—Friday and Sunday. But a lot of advertisers wouldn’t want to be in some of that programming. So much of its skews to older viewers—and, geographically, toward the C and D counties.”

He stresses, though that he’s “not saying that agencies should infringe on the networks’ right to put on what they want. But they should realize that the cable networks, being in their infancy, are very responsive to what advertisers are looking for, and that network pricing is pushing more advertisers into looking more seriously at the new technologies. They’re also looking harder at forming their own networks. Networks composed of both affiliates and independents, on the Operation Prime Time pattern. And if that’s the only way clients can control costs and get the kind of programming they want, then that’s the route we’ll have to take.”

And what is it that advertisers want?

What they don’t want, says Croasdale, “is a made-for-tv movie that pulls a 45 share because they put a title on it like The Last Virgin in America. The network sales people would probably have to give away spots in it, because so many advertisers wouldn’t want to be part of it. I’m not saying that a program can’t have some sex or violence in it. We don’t want pap. Primetime shouldn’t be all Waltons or Little House. We do need a program mix. But the rough stuff shouldn’t be blatant, designed solely to generate numbers for the rating race. Fortunately, though, I think some of the network program people are beginning to recognize this.”

On the other hand, he notes that the content of the nighttime soap operas, “is not nearly as offensive as some people may say it is—not, at least, if you compare it to what goes on in some of the daytime serials.

In any event, adds Croasdale, “I think the nighttime soaps have probably reached their peak. There are only three: Dallas, Dynasty and Knots Landing. I think that what’s coming in to replace them will probably be more macho men, with everyone trying to imitate Tom Selleck in one shape or form.” For besides Magnum and Fall Guy, he points out, NBC will be coming up with Gaivlan this fall, and ABC will be introducing Matt Houston.

A former network salesman at NBC-TV and account executive at N W Ayer, Croasdale was a senior vice president and director of radio/TV programming at McCann-Erickson before joining BBDO in 1980, where he was elected a vice president the same year.

At BBDO he explains that most of his time is spent on program development for corporate accounts such as DuPont and General Electric—“which entails considerable time visiting the West Coast to meet with some of the writers and producers out there.”

But as much time as he spends hopping back and forth between New York and California, Croasdale still manages to find time three or four times a year to visit several different campuses to keep the undergraduates up on the latest in broadcast advertising.

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Daytime news (from page 46)

Stations have been adding news in other dayparts.
As noted in the lead story, there has been a sizable increase in news programming all over the country, according to the TV/RADIO AGE study. Based on returns from a cross-section of all TV stations, it is estimated that half of them added some news during the past 12 months.

Of those who added news, about a third, the biggest group, placed the additional news in the early morning, Monday-Friday period. While this number is likely to increase with the networks' new early morning feed, some of the added news was no doubt scheduled in anticipation of the networks' feed (the survey was conducted in June, the month before ABC and NBC started their early morning news programming).

Variety of lengths

While not all stations indicated the length of their added early morning weekday news, those who did reported a variety of lengths, with 30-minute and five-minute lengths predominating. But there were also some who reported adding an hour and a few who said they added 15 minutes or 50 minutes.

The next largest group included those stations reporting early evening additions. This group represented a quarter of all those who reported adding any news. As might be expected, almost all reported an additional half hour.

Midday additions were reported by another 15 per cent, and here, too, it was almost all half hour news.

About 12 per cent of those adding news put it in weekend evening slots. Most added a half hour, but some reported adding an hour or 15 minutes. Less than 10 per cent added news during the weekday late night or weekend evening periods.

Has all this additional local news reached the saturation point? And what about the three cable services with wall-to-wall news: CNN1, CNN2 and Satellite News Channel?

In the TV/RADIO AGE survey, stations were asked whether the proliferation of TV news services isn't providing more news than is needed. Only about one out of seven thought that too much news is being supplied (see table). A little over half thought "the market can absorb what's offered" and another 23 per cent felt that not all the services can survive, anyway. Nailing the point down were the answers to another question about whether there was room for more news. No less than 73.8 per cent of stations felt there was (see table).
Early in July, the Federal Trade Commission ruled that the Russell Stover Candy Co. had broken the law by advising prospective dealers that any who sold below suggested retail price wouldn't be Russell Stover dealers very long. Such a move like any price-fixing situation violates one of the foundations of the Federal Trade Act.

One of the present four FTC commissioners voted against this ruling, however. He is James Clifford Miller, III, the Reagan-appointed FTC chairman who took over the helm of the trade commission last October. Miller contended in the Russell Stover case that dealers could turn to other candy suppliers if they were unhappy with the Stover arrangement, and thus the company's practice was not unlawful.

These views are a significant reversal of the activism that the FTC practiced in recent years. They are also an element of Miller's concept of where the FTC should go. Since Miller has two other Republicans at the FTC with him, it can be presumed that his stewardship by and large will be directed along the lines of the regulatory hands-off philosophy of the current White House administration.

Miller is not only the first economist to head the 68-year-old federal agency, but he is the first FTC chairman to actually ask Congress to reduce the agency's powers. He radiates the Reagan attitude of the less regulation the better and, as befits a former academic, spells out the rationale in some detail.

The chairman has asked Congress to define via legislation such commission fundamentals as "unfair practices" and "deceptive advertising." Two years ago Congress imposed a temporary hold on FTC jurisdiction as it relates to adopting trade regulations under the "unfair" provision. The 40-year-old former White House Office of Management & Budget executive not only wants that inhibition continued but is seeking a permanent section of the FTC Act that would require the agency to find that an "unfair" practice does substantial injury so that, as he explained recently, the agency's resources and talents are focused on important things "not on things that are very questionable in terms of legality and of economics."

He alluded, in a recent interview, to the FTC's over-four-year-old proceedings on TV advertising to children, which the agency finally dropped 10 months ago and emphasized his belief that this sort of subjective call is not a role for the FTC. "Congress should address this question," he remarked.

Miller believes strongly that Congress should also define what is meant by deception. He commented that deception isn't perceived to be as much of an issue as unfairness, because "there [isn't] an awareness on the Hill yet that deception is the other gate, the other loophole." The unfairness controversy is what has caused most of the commotion on the Hill and in the business community, he noted.

In Miller's mind, the FTC should not have the authority to challenge an advertisement under the deception clause of the FTC Act "unless we can first prove that the advertisement was so false that a reasonable consumer was actually harmed." The statutory definition should require the agency to find three elements before issuing a complaint, he told a congressional committee a few months ago: That the consumer injury is substantial and involves objective harm, not subjective forms of alleged harm, such as social taste; that the injury from the allegedly deceptive advertisement should outweigh its benefits and take into account the costs and effectiveness of possible remedies, and finally, that the harm must be one which the consumer could not reasonably have avoided. "I'm absolutely convinced," the born-and-bred Atlantan said, "that deception has to be defined by Congress. I think that after a fair hearing Congress will come around to my point of view."

Miller noted that advertisers started out opposing his quest to have Congress define deceptive advertising but have now come around in support of it. Last April, the leading advertising organizations proffered their own version of the definition: That deception consists of "(1) material representation known to be false or made in reckless disregard of their truth or falsity, or (2)
Inside the FCC

(continued)

misrepresentation that directly causes or may foreseeably result in substantial economic injury to consumers acting reasonably in the circumstances." The advertising organizations (The American Advertising Federation, the Assn. of National Advertisers and the 4As) also support Miller's campaign to do away with the unfairness doctrine as it applies to commercial advertising.

Miller's major concern during this summer and fall is getting Congress to reauthorize the FTC. This is a preliminary step before getting the money to run the agency. The White House FTC budget for fiscal 1983, which begins Oct. 1, is $64 million, down from the current $74 million. From time to time lower figures are mentioned for the FTC; the latest speculation as of mid-July is $47 million. Miller feels that he will get the reauthorization, all right, but acknowledges there might be difficulties. For example, the Senate committee early in July approved a three-year reauthorization but imposed not only the limitations on the FTC's authority that were passed in 1980 but added a section exempting professional medical and dental societies from the FTC's jurisdiction. The House, on the other hand, is bucking this, so a long drawn-out battle is seen. The earlier constraints on the FTC included such practices as permitting Congress to veto an agency rulemaking and the exemption of commercial speech from unfairness complaints. Miller is opposed to the exemptions for the professional societies.

His approach to regulation is never more evident than in his comments about the Bureau of Consumer Protection and his restructuring of component elements of the FTC. At his confirmation hearing before the Senate last year, Miller criticized the bureau for having "an overly adversarial posture" and as having engaged in many "ill-conceived projects." By this he meant, he said, the children's TV advertising proceeding and the five-year-old proposal to issue trade regulations governing the advertising of over-the-counter drugs.

His administrative reforms have included the establishment of an evaluation committee to review prospective cases and weed out the "weak" cases that consume staff resources and time and to make sure that those cases that are initiated can prevail.

At the Bureau of Consumer Protection, which is the division of the FTC that deals with advertising, Miller consolidated 42 ongoing programs into 22.

The FTC has been operating one member short since 1981 when Robert Pitofsky resigned. Under the law, the Commission may not have more than a simple majority of members from the same political party; at present its three Republicans are Miller, David A. Clanton and Patricia P. Bailey. Its lone Democrat is Michael Pertschuk, a chairman of the agency in the Carter administration. Last year President Reagan nominated Washington lawyer F. Keith Adkinson for the other Democratic seat, but early this year Adkinson asked that his name be withdrawn. Adkinson's Democratic bona fides have been challenged (he was chairman of Democrats for Reagan during the 1980 election).

Miller comes out of that wing of economics that is called conservative. For three years, from 1969 to 1972, he was a senior staff economist at the Department of Transportation. He became a research associate at the Brookings Institution in 1972 and then moved over to the more congenial (to him) American Enterprise Institute where at various times he was resident scholar and co-director of AEI's Center for the Study of Government Regulation, a member of the board of editors of the AEI-sponsored journal, Regulation and a member of the board of editorial advisers for the AEI journal, Economist.

In 1974 he returned to government service as senior staff economist with the U.S. Council of Economic Advisers; a year later he moved over to the U.S. Council on Wage and Price Stability. He also served as a member of President Ford's Domestic Council Regulatory Review Group and in the early Reagan days as executive director of the Presidential Task Force on Regulatory Relief.

Miller lives with his wife and three children (two girls, one boy) in the Cleveland Park section of Washington.—Earl B. Abrams
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