Subscribers:
WOBR AM/FM WRSF-FM


## Radio Custom Survey Area Report

Audience Estimates in the
Subscriber Designed Area for:
Nags Head, NC

## Spring 1989

March 30 - June 21

## GENERAL REPORT DESCRIPTION

This Custom Survey Area report is a compilation of radio audience estimates designed to represent a typical week of radio listening for an area defined by the client. The estimates are based on listening information recorded in seven-day diaries by persons 12 years and older. All audience estimates are approximations subject to statistical variations related to sample size and other limitations. The reliability of audience estimates cannot be determined to any precise mathematical value or definition.

This report is intended to furnish radio stations, advertiser and agency clients of Arbitron with an aid in evaluating radio audience size and composition. Arbitron attempts to provide, herein, a summary description of methodology that may be understood by all who use the report. A more detailed description of Arbitron methodology can be found in a separate publication, provided to all syndicated radio report subscribers, entitied Radio Description of Methodology.

## RESTRICTIONS ON USE OF REPORT

All Arbitron radio audience estimates contained herein are proprietary to Arbitron. They are provided to Ábitron clients pursuant to the terms of written license agreements between Arbitron and such clients. All Arbitron audience data and estimates are for the exclusive use of Arbitron clients and their authorized representatives and may be disclosed only to advertisers, prospective advertisers and their agencies for the purpose of obtaining and retaining advertising accounts and through advertising or promotional literature. For an Arbitron client to divulge any data or estimates to a nonsubscribing station, or to lend and/or give a copy and/or a reproduction of any part of any report to any nonsubscriber, including advertisers and/or their agencies, constitutes a breach of the license agreement between Arbitron and client. Quotations by clients of the estimates as allowed by the preceding sentence for purposes of advertising or promotion must identify Arbitron as the source and that Arbitron's data and estimates are copyrighted. It also should be mentioned that the audience estimates are subject to all qualifications and limitations stated in the Arbitron report. Arbitron recommends that the appropriate market, survey period and kind of audience estimate (e.g., Glynn County, GA, Spring 1989. Custom Survey Area, Monday-Friday 3PM-7PM, Average Quarter-Hour Estimates, Persons 18-49) be stated.

Neither this report nor any audience estimate may be used in any manner by nonclients of Arbitron without written permission from Arbitron.

Users of audience estimates are referred to the current policies of the Federal Trade Commission relating to the use of such estimates.

## WARNING

All Arbitron audience estimates are copyrighted. The williul unauthorized use of any Arbitron audience estimate constitutes copyright infringement which could subject the infringer to civil damages of up to $\$ 50,000$ and criminal penalties of up to one year imprisonment and a $\$ 25,000$ fine pursuant to Chapter 5, Sections 504 and 506 of Title 17 of the U.S. code.

THIS REPORT NOT ACCREDITED BY EMRC/This report is not part of a regular syndicated rating service accredited by the Electronic Media Rating Council. Arbitron has not applied for EMRC accreditation for this report. Arbitron does provide syndicated services which are accredited by the EMRC.

## Population Estimates and Tabulated Diaries by County

| area | Estimated <br> Population | In-Tab | County | ET |
| :--- | ---: | ---: | :--- | ---: |
|  |  |  |  |  |
| CSA | 17.900 | 24 | DARE | NC |
| CSA |  | 213 | DARE SPECIAL | NC |
| CSA | 4,600 | 8 | HYDE | NC |
| CSA |  | 69 | HYDE SPECIAL | NC |

Population Estimates and Sample Distribution by Sex-Age Group

Custom Survey Area

|  | Ealimated <br> Population | in-Tab <br> Sample |
| :---: | :---: | :---: |
| PERSONS 12t | 22.700 | 314 |
| MEN 18t | 10.100 | 134 |
| MOMEN 184 | 10.500 | 167 |
| MEN 18-34 | 3.800 | 40 |
| MOMEN 18-34 | 3.400 | 47 |
| PERSONS 18-34 | 7.200 | 87 |
| MEN 25-54 | 5.600 | 74 |
| MOMEN 25-54 | 5.400 | 81 |
| PERSONS 25-54 | 11.000 | 155 |
| MEN 354 | 6.300 | 94 |
| MOMEN 354 | 7.100 | 120 |
| PERSONS 354 | 13.400 | 214 |

## Facilities of Stations Listed in this Report



Foolnote <Cily of License/ID> indicales home listing stalus by virue of station's chosen home City of Identification rather than by station's legelly authorized City of Symbols: License. (See Paragraph 30 in the back of this report.)

Network ABC C/ABC Contemporary Radio Network Affiliation Abbreviations: ABC D/ABC Direclion Redio Nelwork ABC E/ABC Entertainment Radio Network

ABC FM/ABC Radio Nelwork
$A B C$ I/ABC Information Radio Network ABC R/ABC Pock Radio Nelwork $A B C$ T/ABC Talkradio APR/Associated Press Radio Network

CES/CBS Radio Nalwork
CNN Cable News Neiwor
CRC/Cadens Radio Centro
IND/(Denotes independent Stations)
MPS/Mulual Broadcasting Sysiem Radio Network
NBC/National Broadcasting Company Radio Network
NBN/National Black Nelwork
RADRAD/CRS RadioRelio Natk
SBN/Sheriden Broadcasting Nelwork

SUN/Selellite Music Nelwork
Source/NBC - The Source
SUN/Sun Radio Nelwork
TALKNT/Talknel
TRNSTR/Transtiar
UPI/Uniled Press International Radio Network US1/United Slations Radio Networks, Inc.-1 US2/United Stations Radio Networks, Inc.-2

The data above are the most current data available to Arbitron as of this survey period. Stations are listed only if they have met Arbitron's Minimum

Reporting Standards for this survey (see Pars 27-30 in the back of this report.) The county or split county listing reflects the geographic location of the station's City of License.

Stations for which no National Representative and/or Network information is on file are listed above by N/A or a blank, as appropriate.

# Folicies and Procedures for Special Station Activities and Rating Distortion 

The information appearing on these pages relating to Rating Distortion, Rating Bias and Extemporaneous Comments is turnished solely for the use of Arbitron clients in making their own evaluations of the audience estimates reported. Such activities or occurrences may or may not have had an effect on listening and/or the recording thereof. Arbitron makes no attempt to assess their impact. The information appearing on this page related to Rating Distortion Activities is based upon Arbitron's policy statement dated May 20, 1977, and Policies and Procedures releases of February 1978. December 1981, January 1987 and February 1988

Special Station Activities/Stations or other identified sources may initiate a complaint about a station's activities as they may relate to Arbitron's Special Station Activities guidelines. All complaints must be in writing and addressed to: Special Station Activity Committee, Arbiton Radio. The Arbitron Building, Laurel, MD 20707 However, Arbitron reserves the right to consider information received anonymously only if, in the opinion of Arbitron, the activity has the potential to be classified as "Rating Distortion" or "Rating Bias." Arbitron will accepl complaints up to the day after the final date of the survey.
a. Riting Distortion/Any action(s) which may result in manipulated or inflated audience estimates through bribery, breaches of diary security, promotional activities or other forms of improper inducement. These activities include, but are not limited to, activities which might confuse diarykeepers and/or activities which Arbitron believes might (a) cause diarykeepers to falsity their listening records without causing a corresponding change in actual listening.
(b) affect the way in which diarykeepers record or report their listening, or (c) encourage diarykeepers to use their diaries for anything but the recording of actual listening. of in any manner inconsistent with the diary instuctions.

Arbitron mary delate from tis reports, computer tapes or other peripheral products the eudience estimates for stations that heve engaged in Rating Distortion activities. When a station's audience estimates are deleted for Rating Distortion activities, a notice will appear on the cover of the Arbitron Custom Survey Area Report and the station's activities will be noted on Page 5. Appropriate notice will be made for all other applicable Arbitron services.

The following categories and examples are only illustrative and are not all-inclusive:

1. Diary Maripulation may involve a request to diarykeepers to take some positive or negative action with respect to a certain station, such as "please give us your support" or "don't list (my competitor]" or other statements encouraging the recording and/or reporting of listering other than actual listening.
2. Improper Promotional Activties include, but are not limited to, comests which may look like a survey; contests which offer prizes based on amounts of listening recorded or claimed; attempts to cause diarykeepers to lose their anonymity; promotional "time sheet' and/or "payroll" activities where winners are paid according to claimed listening; or promotions which might cause a diarykeeper to surrender a diary in trade for a prize or for cash.
3. Breaches of Diary Securtity may take different forms, which include, but are not limited to, an
offer to pay diarykeepers to falsity reported listening or surrender diaries.
b. Rirting Bisa/Announcements or statements on-air, in print or in any other medium which may interfere with the objectivity or conduct of the survey process. This interference includes activities which sensitize the public to (1) current or future Arbitron surveys, (2) Arbitron diaries. (3) 'generic' radio listening surveys or (4) any part of the process of measuring radio listening These activities are generally preplanned, repeated or stylized promotional messages that alert, inform or request cooperation with radio audience measurement services, or refer to diary recording or reporting. These announcements may encourage participants to be cooperative with the survey, to listen all day, to tisten for several days, to record all listening to a station, or to take special notice of call letters. personality names, programming or any other aspect of a station's or-air content.
Rating Bias may also take the form of a contest or station research activity if, in Arbitron's opinion, there is the possibility that the activity might differentially sensitize the survey participant to the survey process.

For stations determined to have engaged in Rating Bias activities, Arbitron will, for applicable Custom Survey Area Reports, (1) place a note on Page 5 and may also (2) place a cover notice and may (3) place the station's audience estimates at the bottom of each page below a distinguishing line. Additionally, appropriate notice may be made for computer tapes and certain other peripheral services.
Sourcing of previous survey information in the form of advertising which notes a station's performance in prior surveys, as permitted by contractual agreement with Arbitron, does not constitute Rating Bias.
c. Extemporaneous Commerte/A type of reference on the air or in print that mentions or alludes to a current or tuture Arbitron survey, diary(ies) or radio rating(s). As the name implies. these are "one-time-only." "unplanned," "slip. of-the-tongue" or "humorous" comments.
It a station's activity has been reviewed and determined to be an extempor aneous comment. Arbitron will report the station's call letters and a brief description of the activity on Page 5 of the appropriate Custom Survey Area Report(s).
Abitron reserves the right to use any available maans to draw attention to any station ectivity which, in Arbition's opinion, has the potential to affect the survey or ths results even though such activity does not meet any of the apecific crtteria stated above. Abtitron further reserves the right to take stronger action depending upon the content, context, frequency or repetition of the activity.
Ceneral Information/With respect to Rating Distortion, Rating Bias and Extermporaneous Cormments:
a. In the event that Special Station Activities occur in a Continuous Measurement Market (surveyed 48 weeks of the year). Arbitron's responsive actions will generally apply only to the survey(s) in which the activity occurred. In markets that are not continuously measured, Arbitron will consider any Special Station Activity which occurs during the four weeks prior to the survey period or during the survey insel.
b. To initiate an inquiry by the Special Station Activity Commituee, all complaints, inquiries or
information must be in witten form from an identified source (e.g., station, representative, agency, network or person) accompanied by evidence such as a newspaper clipping, air. check or direct mail advertisement. Information received anonymously may be considered to initiate an inquity only if, in the opinion of the committee, the activity has the potential to be classitied as Rating Distortion or Rating Bias.
c. The initiation of an inquiry is solely within the discretion of the Arbitron Special Station Activity Committee or Executive Managemem.
d. A simulcast station which is cited for engag. ing in a Special Station Activity also will cause its AM or FM counterpant to be so cited

## NDUSTRY STATEMENTS

Relating to Survey Arnouncements/The National Association of Broadcasters (NAB) is "...concerned with the effects of the practice. engaged by some stations of exhorting the public to cooperate with radio ratings surveys' in progress.

The Electronic Media Rating Council (EMRC) opposes "...any attempl by stations to exhort the public to cooperate with radio audience measurement services whether over the air or by any other means, and recommends to syn dicated audience measurement services that the practice be discouraged because of its possible biasing effects." The EMRC has amended its minimum standards to define Survey Announcements as biasing.

The American Association of Advertising Agencies (AAAA) "...opposes any attempt in any medium to exhort the public to cooperate with any audience measurement survey by call. ing attertion to such research by any means."

The Arbitron Radio Advisory Council has reiterated its "...comtinuing opposition to rating bias in the form of or-air survey announcements" and "off-air announcements that call attention to the scheduled survey dates or dian methodology. This opposition includes direct mail, newspapers, or... adventising. "

## FTC GUIDEINES

The Federal Trade Commission (FTC) Guidelines Regarding Deceptive Claims of Broadcast Audience Coverage point out that radio stations "...strouid not engage in activites calculated to distort or inflate such data-for example, by conducting a special contest, or instituting unusual adverising or other promotional etions designed to increase audiences only during the survey period."
Sorne stations may not be aware that their promotional activity could bias or distor audience estimates. Such activities could affect the behavior of survey participans, thereby chang. ing audience estimates from what they would have been if no such activity had been conducted during the survey period.
The Arbitron Company urges all broadcasters not to engage in any of the above ectivities.

## Special Notices

THE REPORT

REPORT FORMAT/ The specifications for this report were provided by and agreed to by the subscribing station(s) noted on the Title Page.

## THE MARKET

The diarles used to produce this Nags Head, NC Custom Survey Area Report included a speclal sample of dlarles that were not used in the processing of any Spring 1989 local market report. Dlary values have been recalculated for this survey area. Therefore, the listening estimates reported hereln may not be compatible with the listening estimates reported in any Spring 1989 local market report.

THE STATIONS

TECHNICAL DIFFICULTY/ The following station(s) reported to Arbitron that they exper lenced reduced power (REDUCED), Intermittent power (INTERMIT), signal Interference (SIG INTRF) or were off the alr (OFF) for five or more continuous minutes in a quarter-hour during the survey perlod.

Station Affected Date and TIme Problem
WOBR-FM TU 06/06/89 06:15A TO 08:25A OFF

## Target Audience

PERSONS 12+


Footnote Symbols: *Audience estimales adjusted for actual broadcest schedule. + Station(s) changed call letters.

Target Audience
PERSONS 12+


Target Audience
PERSONS 12+


## Target Audience

MEN $18+$

|  | $\begin{aligned} & \text { MON-SUN } \\ & \text { 6AM-MID } \end{aligned}$ |  |  |  | $\begin{aligned} & \text { MON-FRI } \\ & 6-10 A M \end{aligned}$ |  |  |  | $\begin{aligned} & \text { MON-FRI } \\ & 10 A M-3 P M \end{aligned}$ |  |  |  | $\begin{aligned} & M O N-F R I \\ & \text { 3PM-7PM } \end{aligned}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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| WCMS CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| WDLX CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| WKJA CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| $\underset{\text { CSA }}{\text { WNOR-FM }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 6 |  |  | 2 | 4 | 2.0 | 8.0 | 3 | 5 | 3.0 | 9.1 |  | 5 | 2.0 | 8.7 |
| WTAR CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \triangle \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \text { SHR } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & \text { (00) } \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{array}{\|l} \mathrm{AOH} \\ \mathrm{SH} \\ \hline \end{array}$ |
|  | * | 9 |  |  |  | 7 |  |  |  | 5 |  |  | * | 4 |  |  |
| $\underset{\text { CSA }}{\text { WOBR }} \text {-FM }$ | 2 | 31 | 2.0 | 9.5 | 3 | 19 | 3.0 | 12.0 | 3 | 23 | 3.0 | 9.1 | 3 | 17 | 3.0 | 13.0 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| csA | 3 | 38 | 3.0 | 14.3 | 5 | 22 | 5.0 | 20.0 | 7 | 20 | 6.9 | 21.2 | 3 | 22 | 3.0 | 13.0 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| CSA | 3 | 27 | 3.0 | 14.3 | 4 | 17 | 4.0 | 16.0 | 5 | 15 | 5.0 | 15.2 | 3 | 10 | 3.0 | 13.0 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | 14 |  |  | 3 | 10 | 3.0 | 12.0 | 1 | 8 | 1.0 | 3.0 |  | 9 |  |  |
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|  |  | 14 |  |  | 3 | 10 | 3.0 | 12.0 | 1 | 9 | 1.0 | 3.0 |  | 9 |  |  |
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|  |  | 5 |  |  |  | 2 |  |  |  | 1 |  |  |  | 1 |  |  |
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|  |  | 9 |  |  |  | 5 |  |  | 1 | 6 | 1.0 | 3.0 |  | 4 |  |  |
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|  | * | 3 |  |  |  |  |  |  |  |  |  |  |  | 1 |  |  |
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|  |  | 5 |  |  |  | 1 |  |  |  | 2 |  |  |  | 2 |  |  |
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|  |  | 2 |  |  |  | 2 |  |  |  | 1 |  |  |  | 1 |  |  |
|  |  | 6 |  |  |  | 2 |  |  |  | 3 |  |  |  | 5 |  |  |
|  |  | 6 |  |  | 2 | 4 | 2.0 | 8.0 | 3 | 5 | 3.0 | 0.1 | 2 | 5 | 2. | - 7 |
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|  |  | 5 |  |  |  | 3 |  |  |  | 2 |  |  |  | 2 |  |  |
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|  | 1 | 9 | 1.0 | 4.8 | 1 | 6 | 1.0 | 4.0 | 1 | 7 | 1.0 | 3.0 | 1 | 7 | 1.0 | 4.3 |
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| $\begin{aligned} & \text { CSA } \\ & \text { TOTAL. } \end{aligned}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 21 | 90 | 20.8 |  | 25 | 81 | 24.8 |  | 33 | 80 | 32.7 |  | 23 | 75 | 22.8 |  |

Target Audience
MEN 18+


Foolnole Symbols: Audience estimales adjusted for aclual broadcasi schedule. + Station(s) changed call letlers.
ARBITRUN

Target Audience
MEN $18+$


Target Audience
WOMEN 18+


Target Audience
WOMEN 18+


Target Audience
WOMEN 18+

|  | WEEKEND 6AM-MID |  |  |  | WEEKEND 10AM-7PM |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WOBR | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \text { RTG } \end{aligned}$ | $\begin{array}{\|l\|} \hline A O H \\ S H R \end{array}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ |
| CSA | * | 7 |  |  | * | 7 |  |  |  |  |  |  |  |  |  |  |
| $\underset{\text { CSA }}{\text { WOBR - FM }}$ | 1 | 15 | 1.0 | 6.7 | 2 | 14 | 1.9 | 11.1 |  |  |  |  |  |  |  |  |
| WRSF CSA | 3 | 25 | 2.9 | 20.0 | 4 | 20 | 3.8 | 22.2 |  |  |  |  |  |  |  |  |
| WVOD CSA | 2 | 22 | 1.9 | 13.3 | 3 | 17 | 2.9 | 16.7 |  |  |  |  |  |  |  |  |
| WCMS CSA |  | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |
| $\begin{aligned} & \text { WCNS - FM } \end{aligned}$ |  | 6 |  |  |  | 6 |  |  |  |  |  |  |  |  |  |  |
| A/F TOT |  | 7 |  |  |  | 7 |  |  |  |  |  |  |  |  |  |  |
| WDLX CSA |  | 3 |  |  |  | 2 |  |  |  |  |  |  |  |  |  |  |
| WFOG $\operatorname{CSA}$ |  | 5 |  |  | 1 | 4 | 1.0 | 5.6 |  |  |  |  |  |  |  |  |
| WIKS CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| WK JA CSA | * | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |
| WK JX CSA |  | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |
| $\underset{\text { CSA }}{\text { WNCT - FM }}$ |  | 3 |  |  |  | 3 |  |  |  |  |  |  |  |  |  |  |
| $\begin{aligned} & \text { WNOR - FM } \\ & \text { CSA } \end{aligned}$ |  | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |
| WRNS CSA |  | 9 |  |  |  | 8 |  |  |  |  |  |  |  |  |  |  |
| WTAR CSA |  | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| WZYC CSA |  | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |

Target Audience
MEN 18-34


[^0]
## ARBITRON

Target Audience
MEN 18-34


Target Audience
MEN 18-34


Target Audience
WOMEN 18-34


Footnole Symbols: Audience estimates adjusied for actual broadcast schedule. + Station(s) changed call letters.
NAGS HEAD, NC CSAR

Target Audience
WOMEN 18-34


## Target Audience

WOMEN 18-34


Target Audience
PERSONS 18-34


Foolnote Symbols: *Audience estimates adjusted for actual broedcasi schedule. + Station(s) changed cell letters.

Target Audience
PERSONS 18-34


Fooinole Symbols: Audience estimates adjusted for actual broadcasi schedule. + Station(s) changed call letters.

Target Audience
PERSONS 18-34


Target Audience
MEN 25-54


24

Target Audience
MEN 25-54


Footnote Symbols: Audience estimates adjusted for actual broadcest schedule. + Station(s) changed call letlers.


Target Audience
WOMEN 25-54

| WOBR CSA | $\begin{aligned} & \text { MON - SUN } \\ & \text { GAM-MID } \end{aligned}$ |  |  |  | $\begin{aligned} & \text { MON-FRI } \\ & \text { 6.1OAM } \end{aligned}$ |  |  |  | $\begin{aligned} & \text { MON-FRI } \\ & 10 A M-3 P M \end{aligned}$ |  |  |  | $\begin{aligned} & \text { MON-FRI } \\ & \text { SPM-7PM } \end{aligned}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AQH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \mathrm{AQH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \text { RTG } \end{aligned}$ | $\begin{array}{\|l\|} \hline A O H \\ S H R \end{array}$ | $\begin{aligned} & \mathrm{AQH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { CUME } \\ & (00) \end{aligned}$ | $\begin{aligned} & \text { AOH } \\ & \text { RTG } \end{aligned}$ | $\begin{aligned} & \mathrm{AOH} \\ & \mathrm{SHR} \end{aligned}$ |
|  | * | 7 |  |  | 1 | 5 | 1.9 | 7.7 |  | 3 |  |  | * | 7 |  |  |
| $\underset{\text { CSA }}{\text { WOBR-FM }}$ | 2 | 21 | 3.7 | 22.2 | 3 | 17 | 5.6 | 23.1 | 4 | 16 | 7.4 | 28.6 | 2 | 17 | 3.7 | 20.0 |
| WRSF CSA | 2 | 30 | 3.7 | 22.2 | 3 | 22 | 5.6 | 23.1 | 5 | 23 | 9.3 | 35.7 | 3 | 20 | 5.6 | 30.0 |
| WVOD CSA |  | 13 |  |  | 3 | 8 | 5.6 | 23.1 | 3 | 5 | 5.6 | 21.4 |  | 6 |  |  |
| WCMS CSA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $\underset{\text { CSA }}{\text { WCMS - FM }}$ |  | 7 |  |  | 1 | 4 | 1.9 | 7.7 | 1 | 6 | 1.9 | 7.1 |  | 4 |  |  |
| $\underset{C S A}{A / F} \text { TOT }$ |  | 7 |  |  | 1 | 4 | 1.9 | 7.7 | 1 | 6 | 1.9 | 7.1 |  | 4 |  |  |
| WOLX CSA |  | 3 |  |  |  | 2 |  |  |  | 1 |  |  |  | 2 |  |  |
| $\begin{aligned} & \text { WFOG } \\ & \text { CSA } \end{aligned}$ |  | 4 |  |  |  | 3 |  |  |  | 3 |  |  |  | 1 |  |  |
| WIKS CSA |  | 1 |  |  |  | 1 |  |  |  | 1 |  |  |  | 1 |  |  |
| WK JA CSA | * | 2 |  |  |  | 2 |  |  |  | 1 |  |  |  | 2 |  |  |
| WK JX CSA |  | 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $\underset{\text { CSA }}{\text { WNCT - FM }}$ |  | 2 |  |  |  | 1 |  |  |  | 2 |  |  |  | 1 |  |  |
| $\underset{\operatorname{CSA}}{\text { WNOR - FM }}$ |  | 2 |  |  |  |  |  |  |  | 1 |  |  |  | 1 |  |  |
| WRNS CSA |  | 6 |  |  |  | 3 |  |  |  | 3 |  |  |  | 4 |  |  |
| WTAR CSA |  | 1 |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |
| WZYC $\operatorname{CSA}$ |  | 2 |  |  |  |  |  |  |  | 1 |  |  |  |  |  |  |

Fooinote Symbols: *Audience estimeles adusled for aclual bromocesi schedule. + Siation(s) changed cell letters.

Target Audience
WOMEN 25-54


Target Audience
WOMEN 25-54


Target Audience
PERSONS 25-54


Footnote Symbols: Audience estimates adjusted for actual broadcasi schedule. + Slation(s) changed call ietters.

Target Audience
PERSONS 25-54


Target Audience
PERSONS 25-54


Target Audience
MEN 35+


Target Audience
MEN 35+


Footnole Symbols: Audience estimates adjusted for aciual broadast schedule. + Stations) changeo call ietiers.

Target Audience
MEN 35+


Target Audience
WOMEN 35+


Foomote Symbols: Audience estimates adjusted tor actual broadcast schedvie. + Stalion(s) changed call tetters.

## Target Audience

WOMEN 35+


Foolnote Symbols: Audience estimates adjusted for aclual broadcast schedule. + Sialion(s) changed cal tetters

Target Audience
WOMEN 35+


Target Audience
PERSONS 35+

Target Audience
PERSONS 35+


Foolnote Symbols: Audience estimales adjusted for aclual broadcasi schedule. + Stelion(s) changed call letters.

Target Audience
PERSONS 35+


1. AN-M TOTALS/A figure shown for AM.FM atfiliates in time periods when they are simulcast. (See Pars 31 33.)

## 2. MERAGE QUARTERHOUR PERSONS

 The estimated number of persons who listened to a station for a minimum of five minutes within a quarter-hour. The estimate is the average of the reported listening in the total number of quarter-hours the station was on the air during a reported daypart.
## 3. AVERACE OUARTERHOUR RATING

(Rating Point)/The Average Quarter-Hour Persons estimate expressed as a percentage of the universe
4. MERACE QUARTERHOUR SHARETHe Average Quatter-Hour estimate for a given station expressed as a percentage of the total Custom Survey Area Average Quarter-Hour estimate within a reported daypart.
5. CSA TOTALSThe estimated number of persons in the Custom Survey Area who listened to reported stations as well as to stations that did not meet the Minimum Reporting Standards plus estimates of listening to noncommercial and unidentried stations.
6. CUNE PERSONSTThe estimated number of different persons who listened to a station for a minimum of five minutes in a quarter-hour within a reported daypart. (Cume estimates may also be relerred to as cumulative or unduplicated estimates.)
7. CUNE RATMG/The estimated number of Curne Persons expressed as a percentage of the Custom Survey Area universe
2. CUSTOM SUPVEY AREAThe survey area, a specific geography, for which listening estimates have been compied and called a Custom Survey Area.
Q. DAYPART/A reported time segment of a day (e.g., Monday-Sunday 6AM-Midnight; MondayFriday 6AM-10AM)
10. DIARY M $\operatorname{cNTIONS}$ The number of in-iab diaries in which listening to a station is recorded tor at least five minutes in a quarter-hour.

T1. DAARMKEPPER/Any individual selected and found eligible to receive survey materials.
12. CROUP CUARTERS/All persons not living in individual households are classified as residents of group quarters. Group quarters include college dormitories, homes for the aged, military barracks, roorning houses, institutions and other residences of nine or more unrelated individuals
13. NHAB SANPLETThe number of usable diaries tabulated in producing the report.
14. MNMMUM REPORTING STANDARDS
(WRS)/Criteria used to determine the stations IIsted in this report
15. RATING/(See Average Quarter-Hour Rating and Cume Rating.)
2. SAMPLNG UNTT/A geographic area consisting of a county or part of a county (See Pri. 21.)

## 7. EHAREJ(See Average Quarter.Hour Share.)

R. Smulcast/For the reporting of audience estimates, the simultaneous broadcasting of one station's total and uninterrupted broadcast fow by another station on the ofher commercial band without any variation except it the simulcast stations choose to separately identify their call letters, frequency and/or city of license, if appropriate.

## 12. TECANCAL DFFCULTIES/Time period(s)

 of five or more consecutive minutes in a quarter-hour during the survey period in which a station listed in this report notified Arbtron in writing of reduced power, intermittent power. signal interference or bnef times the station was off the air within the station's authorized broadcast day.20. UNMERSETThe estimated number of persons in all households (telephone and nomelephone) and in group quarters for the sex-age group and geographic area being reported.

For additional information, the reader is directed to Standard Definitions of Broadcas Research Terms, published by the National Association of Broadcasters, 1771 N Street, NW, Washington, DC 20036.

## Description of Methodology

## SAMPLING AND MEASUREMENT TECHNIQUES

21. SAMPLNG METHODOLOGY/Artition

Radio Custom Survey Area audience estimates are tabulated using diaries from selected counties according to the client's specifications for this report. Such diaries have been obtained from Syndicated Radio Market Report samples and/or from counties not in a syndicated Radio Market Report area that has been sampled according to the procedures below. Surveys for Arbitron Radio Market Reports are conducted by using geographic units called sampling units. A sampling unit consists of a county or a part of a county. The latter are defined by zip code information based on 1980 Census data as updated annually by Market Statistics
Sample targets for this report are specified by agreement with the client(s). Sample may include sample placed for the current Radio Market Report as described below. Additional sample may be placed in the Custom Survey Area as Arbitron deems necessary.

For each 12-week survey period, a complete new sample of households is computer-selected for each sampling unit through the use of a sys tematic interval random selection technique.
These samples of households are drawn from lists of subscribers appearing in current available telephone directories as maintained by Metromail Corporation. Expanded Sample

Frame (ESF) is applied in certain sampling units. ESF is designed to supplement standaro telephone directory sample selection by including households that are not available in telephone directories in the sample. The ESF sample is computer-generated by subtracting from a file of listed telephone numbers from al possible numbers. Residents of group quarters cannot normally be reached using directories; however, they may be included through the ESF technique it not otherwise excluded. The total sample is then randomly divided into approximately equal weekly groups for placement.
If a need for additional sample arises after the original listed and ESF samples have been selected by the computer, then such additiona sample may be selected by reaccessing the tisted and ESF computer lists on hand.
22. ARBTTRON RADIO LISTENNG DIARY/ Arbitron uses one-week individual diaries to gather listening information from persons 12 years and older. Bilingual (Spanish-English) diaries are provided to all survey participants in the Metro of a Hispanic-controlled market who have identified themselves as Hispanic in response to an ethnicity question, or from whom ethnic information was not obtained, and to any others indicating a preference for a bilingual diary. Premiums of varying amounts are provided to encourage respondent cooperation. Arbitron sends a diary for each person 12+ reported in the sample household PAGEi

## 23. SAMPLE PLACEMENT AND DATA

RETREVAL/Initial contact with listed sample households is by a letter informing them of their selection by the computer and stating that an interviewer will be calling to request thei cooperation in the survey. Initial contact with ESF sample households is made by the inter. viewer at the time cooperation is requested

Arbitron interviewers are instructed to contact all selected households by telephone to ascertain the possibility of a media aftiliation, to gain acceptance of the diaries, to determine the number of persons $12+$ living in the household at the time of the placement call and, where applicable, to determine the race, ethnicity and dernographics of the household

Interviewers are instructed to make a number of attempts to reach every household selected in the sample. These attempts are made at different hours of the day and evening. Diaries are then mailed directly to the consenting sample households.

Aher the initial contact, the interviewer is directed to make additional contacts with the sample households to make sure the diary has been received; to assist members of the household in understanding the diary's purpose; to irstruct how to keep the diary; to make sure no difficulties have developed; to remind the diarykepers to return their diaries atter the survey week; and to thank thern for cooperating in the survey.

Explicit instructions are provided to each interviewer, and independent checks are regularly conducted by Arbitron Field Opera tions department or the Arbitron Interviewing Center staffs.
24. EXCEPTIONS/Arbitron reserves the right to exercise its best professional research judg. ment in moditying, waiving or suspending any policy, procedure or element of methodology that would appear to Arbitron to be unreasonable. illogical or impractical in light of known conditions.

## PROCESSING TECHNIQUES

25. PROCESSING OF DIARIES/Arbitron makes reasonable efforts to utilize all returned diaries. However, some diaries returned to Arbitron are unusable. Among those which are unusable are diaries which are obviously incomplete; are postmarked and/or arrive on or before the last day of the survey week or after the production cutoff date; or which otherwise lack essential information. Only those with seven usable days are processed. The total number of in-tab diaries may be greater or less than the sample target.

Usable diaries are prepared for computer processing in accordance with procedures listed in the Arbitron Radio Edit Procedures Manual. The listening information in the diaries is then computer-entered so that certain checks can be made. These include ascription procedures, the allocation of credit for aberrated call letters and other logical analyses and pretabulation preparations.

## CALCULATING TECHNIQUES

## 26. CALCULATION OF ESTMATES/

a. Sample Balancing and Tabutation. In-tab diaries are weighted to reflect the estimated proportion of sex, age, geography, race and/or ethnicity (where black and/or Hispanic weighting is employed) based on the characteristics of the survey area. Geographic area and sex-age control is maintained for in-tab diaries by partitioning the survey area into sampling units and into sex-age tabulation groups. The value of each in-tab diary is a resull of weighting the returned sample to compensate for disproportionate in-tab refurns from any sampling unit or sex-age group. In certain markets with high black and/or Hispanic populations, weighting to compensate for disproportionate in-tab diary returns of black and/or Hispanic ethnic groups is used in addition to those mentioned above. With a value established for each diary, listening is estimated by adding the value of each in-tab diary in which listening is recorded to a particular station af a given time.
b. Broedcast Hours. (0) Local time differences within a market that overlaps time zones and time diflerences caused by seasonal time changes are accounted for in the results by adjusting diary entries to the time observed by the stations listed as Metro-licensed of the market being measured. (ii) Only one set of sign-on/sign-off times for a station is used in calculating audience estimates for the market report. Arbitron uses the sign-on/sign-off times, provided by the station, depicting the month closest to December and the shortest broadcast day within thal month. Audience estimates are adjusted for the station's actual broadcast
echedule. When a station changes sign-on sign-of times during an Arbitron survey period, the times used in calculating audience estimates are taken from those days of operation comprising the majority of consecutive days of the survey period, (iii) Simulcast times/status are gathered from stations prior to the beginning of the survey. To be eligible for simulcast reporting, for a daypart, there must be $100 \%$ simulcasting for the entire affected daypant.
c. Technical Difficutties. No adjustments are made to either diary entries or reported audience estimates for periods of technical difficully. The notation of technical difficulties on Page 5 is only to assist the user in making his own evaluation of the audience estimates reported. Arbitron will accept information on technical difficulties only up to the day atter the final date of the survey.

## d. Pounding of Calculations. Al vanious

 stages of the projection of data, audience estimates are rounded. Rounding occurs at discrete demographic and daypart summation levels.e. If there is a change in a station's daytime/ 24-hour or noncommercial/commercial status during the current survey, the station must notity Arbitron of the change in writing during the survey in order for the station, date and nature of the change to be noted on Page 5 of this report.

## CRITERIA FOR REPORTING STATIONS

27. CRITERIA FOR REPOFTING STATIONS/

To be listed in an Arbitron repon, a commercial radio station must engage in systematic regutar commercial broadcasting pursuant to the authority of and the Rules and Regulations of the Federal Communications Commission (FCC) or other appropriate governmental authority. Call letter designations exceeding four characters are shortened to four characters Reported call letters are those in use on the last day of the survey. In the event a station has changed call letters during the survey period, the first call letters reported are those in use on the last day of the survey, with the station's call letters in use on the first day of the survey noted immediately thereafter. Arbitron maintains call letter history information with information provided by radio stations and the FCC. In the event of exchanges of call letters or frequencies between stations in this market, the audience estimates published in this report are based on Arbitron's verification and interpretation of information from various sources, which include the FCC, the affected stations and other relevant sources. The specifics of each call letter change are listed on Page 5 of this report. Noncommercial radio stations are not listed in this Arbitron market report and were not considered in the MRS evaluation. Please note, however, that listening to noncommercial or nonreported commercial stations is measured using the same methods and procedures as are used for stations in this report.

## 28. MNMMM REPORTING STANDARDS (MRS) FOR AM-ONLY AND FM-ONLY

 STATIONS/A commercial AM-only or FM-only station is included in this report it it has met all of the following Minimum Reporting Standards for the Custom Survey Area among persons 12+ during the Monday-Sunday 6AM-Midnight daypart during the current survey of the market:-. The station must have received five or more minutes of hstening in a quarter-hour in at least ten in-tab dianes end,
b. The station must have an unrounded Cume rating of 0.5 or greater among persons $12+$

## 29. WNAMMM REPORTING STANDARDS

 (MRS) FOR AN-FM COMBNATION STATIONS/- AM-FM stations which are simulcast for $10 \%$ or less of the total number of quarter-hours when both stations are on the air simultaneously (Monday-Sunday 6AM-Midnight) are considered to be separately programmed stations. Thus, each station will be considered independently, and each muss independently meet the criteria used for AM-only or FM-only stations. (See Par. 28.)
b. AM-FM stations which are simulcast from $10.1 \%$ to $91 \%$ of the total number of quarter. hours when both stations are on the air simultanoously (Monday-Sunday 6AM-Midnight) are regarded as totally simulcast stations and therefore will be treated as a single station in all phases of the MRS criteria described in Par. 28. If the combined audience of the two stations is sufficient to meet all criteria of Par. 28, then both stations will be listed in the report even though one (or both) stations might not meet the MRS criteria if considered individually.

30. HONE AND OUTSDE STATIONS/ANY station either licensed to a city located within the counties in the Custom Survey Area or which is recognized under Arbitron's policies and procedures as having acceptable Multi-City of Identification is listed in the report as a home station. Such stations are listed in the data pages of this repon above the broken line. All other stations are classified as outside stations and are listed below the broken line. The MRS for inclusion in this report are the same for all stations. Wathin each reporting classification. U.S. stations are listed alphabetically, followed by non-U.S. stations listed alphabetically.

## AM-FM TOTALS

31. CRITERIANAN AM-FM Total line is only available to simulcast stations (see Pars. 18, 26 b and 29). For simulcast stations a Total line will appear following the AM and FM lines when AM-FM stations are simulcast during an entire reported daypant. Note: No Total line will be shown undess simulcast operation as defined by Arbitron is strictly maintained for the entire survey period (see Par. 18).
Total lines also will be shown athough one or both simulcasting stations may not have been on the air during the entire reported daypart. Stations broadcasting for less than an entire reported daypart are indicated by an asterisk next to the station call letters.

## 32. AM/FM TOTAL MERAGE OUNRTER-

 HOUR PERSONSTThe AM-FM Total line is the summation of the estimated average number of persons who listened to the AM station plus the estimated average number of persons who listened to the FM station during a reported daypart.33. AM/FM TOTAL CUME PERSONS/The AM. FM Total line represents the estimated number of difterent persons who listened to either the AM station or the FM station or both sxations during the reported daypart. The Total line provides an estimate of the unduplicated audience

## Description of Methodology (continuec)

to the AM-FM combination during the reported daypart. If the Total line equals the sum of the individual AM and FM estimates, there is no reported duplication of listening between the two stations. If the Total is less than the sum of the individual figures, there is reported duplica. tion (i.e., persons listening to both stations in the same time period).

## STATISTICAL RELIABILITY

34. SANPLING ERROR/Arbitron estimates are subject to the statistical variances associated with all surveys using a sample of the universe and, additionally, to all of the factors described in Special Notices and Par. 35. Users of this report should keep in mind that, due to the factors discussed in Par. 35, the accuracy of Arbitron estimates, data and reports and their statistical evaluators cannot be defermined to any precise mathematical value or definition.

## LMITATIONS

35. LMTATIONS/In addition to the sources of possible error which are described elsewhere in this report. the user should be aware of the limitations described below:
a. The sample is drawn from telephone house holds only. Persons in nontelephone househoids are thereby excluded from the sample frame. Metro telephone households not listed in directories are sampled using the ESF technique described in Par. 21. Commercial establishments listed in directories are specifically excluded from the sample. Steps are taken to exclude residents of group quarters from Arbitron's sample frame. Further, all possible telephone directories may not be a vailable in the lists prepared by Metromail and used as Arbitron's listed sample trame, and not all possible ESF numbers are included in the sample trame.
b. Effort is made to exclude households with a media affiliation. The inclusion or exclusion of such households from the sample is dependent upon information revealed in response to Arbitron's media affiliation question.
c. The interviewer may not always be under direct control of Arbitron. In certain instances, independent telephone survey organizations are utilized by Arbitron. As a result, there may be instances where Arbitron instructions are not followed.
d. Nonresponding persons may have listening habits which ditfer from those of respondents. Persons residing in nontelephone households may have listening habits which ditier from those of persons residing in households with telephones.
-. Nonresponding persons in the original designated households sample prevent the in-tab sample from being a perfect probability sample.
36. The sample design and/or response patterns may preclude proportional representation of certain groups within the population such as ethnic groups, racial groups, persons in centain income or education groups, or persons whose
primary language is other than English. Such persons may have listening habits which differ from other persons.
37. Population estimates from Market Statistics used in this report are subject to defects and timitations such as sampling errors, locating undocumemed populations, and processing and recording errors. In addition, for those years between decennial Census dates, Census data are based upon a sample which is significantly smalier in most regions than that employed by Arbitron. Market Statistics utilizes published government figures in estimating populations for individual sampling Units. These population figures may not include adjustrnents for known or unknown over- or undercounts of various segments of the population, including undocumented population groups. These defects and limitations in data from Market Statistics are inherent in Arbitron estimates based thereon.
h. Diaries, or portions thereol, may be completed improperly if the diary instructions are not understood or are not followed. Such diaries may therefore be unusable and excluded from the survey. Some diary entries may have been made on the basis of hearsay. recall, the estimates of the diarykeeper or could have been influenced by comments made by the interviewer or others to survey participants. I. Human and computer processing errors may occur before or atter the diaries are received by Arbitron. Consequently, the degree of variance in the data may be greater than that expected from sampling variance alone.
!. The data upon which Arbitron has based its in-lab sample weighting, including racial of ethnic identification, may not be precise. Additionally, zip code information used in this report is subject to defects and limitations. Therefore, defects and limitations found in data supplied by others are inherent in Arbitron estimates based thereon.
k. Logical analysis, preprocessing preparation or ascription of the data may affect some of the diary listening entries before the data are projected. Some diaries, or portions thereof, may also be checked by postsurvey-week telephone validation calls to diarykeepers. Diaries, or portions thereof, may thereby be modified or excluded from the survey. These procedures may affect a station's ability to meet MRS.
I. Arbitron conducts research involving new methods of improving cooperation of diarykeepers and/or securing additional information from such persons. Occasionally, a portion of this research may be integrated with actual surveys and, if and when so done, may cause the degree of variance in the data to be greater than that expected from sampling variance alone.
m. Certain data, such as when the station was on and oft the air, facilities, callietters used, slogans claimed, format, programming, National Representative, networks and time periods when AM-FM stations were simulcast or separately programmed, are based on data supplied by
the stations and/or recent industry publications or notices. These data may not be accurate or timely and may affect the way certain audience estimates are reported.
n. Situations in which stations have or have had the same call letters or frequency or have changed call letters or frequency may result in respondent confusion in correctly identitying the station to which the listening occurred.
o. Mathematical manipulation by the user of narrow demographics or dayparts in this report may produce a result which ditfers from estimates of broader demographics or dayparts also contained in this report.
p. The audience estimates published herein represent a typical week of radio listening during the survey period stated on the front of this report.

## RETENTION OF RAW MATERIALS

36. RETENTION SCYEDULE/Intab Arbition listening diaries used for the compilation of the audience estimates published in this report. along with all unusable diaries and other survey materials, will be stored for one year from the date on which this report was first mailed to subscribers by Arbitron. Ater such time, all diaries and other survey materials are destroyed. Subscribers to this report are advised that if special cross tabulations of the reported estimates are desired, they should be ordered before the retention period has expired. Upon proper appointmem. subscribers to this report may examine, but not copy, the in-tab Arbitron listening diaries used in this report at Arbitron's Laurel, MD. office.

## SPECAAL NOTICES PAGE

37. SPECIAL NOTICES/To the extent that any provisions contained in this description of methodology are inconsistent or conflict with any provision contained in either the Special Notices on Page 5 of this report or Par. 24 hereof, such are deerned to supersede and/or amend this description of methodology.

## DISCLAIMER OF WARRANTIES

38. DISCLAMER OF WARRANTIES/Atbitron makes no warranties, express or implied, conceming data gathered or oblained by Arbition from any source; the presert or future methodology employed by Abtitron in producing Abbitron ratings; or the Arbiton data, estimates or ratings contained herein. Al Arbitron data and estimates represent only the opinion of Abitron and relance thereon and use thereof thal be at subscriber's own risk.

[^0]:    Foolnote Symbols: Audience estimates adjusied for actual broadcasi schedule. + Siation(s) changed cell telters.

