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## Wall of N. Y. Wins Anniversary Contest

### 12 Others Win Prizes In Picture Hunt

When the big folder containing all entries in the News' 20th Anniversary Picture Contest was opened Walter Wall of New York District's theatre operations was found to be the winner. The reason - Walt entered a set of ten photos which included shots of PG-1, PS-1 and motor generator equipment taken in the fall of 1928.

Other successful entrants are: P. H. Sohor, New York; G. Knapp, Philadelphia; Nat Ripp, New York; W. L. Jones, Home Office; H. J. Mayer, Chicago; C. H. Graham, Philadelphia; E. F. Knoble, Philadelphia; B. D. Jouglass, Kansas City; John Larson, San Francisco and Roy Hecht, Chicago.

Since New York District turned in the best overall collection, District Manager Bill Hardman and Dick Carnis, Supervisor, also received awards.

Wall and Hardman get their choice of a new hat or \$25.00 in records while other winners receive their choice of a Norma 4-Color pencil or Autopoint telephone index.

Winning selections will be made part of a feature article in a future issue of the SERVICE NEWS.

Thanks to all entrants for the cooperation and congratulations lucky winners!

### TV Installation Man Gets Suggestion Award

R. J. Butler, installation technician at Long Island City, is the latest Service Company suggestion winner. Butler received a \$10.00 award for a suggestion on a television service call card.

The card is currently being drawn up and will be tried in several ways in three of the shops. When results of the test are examined the most suitable form and method of distribution can then be determined.

Congratulations! Let's see some more of these winners.

## Fords Comes Clean In April Shop Race

### Bryn Mawr Gets Place As Cliffside Shows

The recently ended Television Shop Cleanup Contest proved to be a big success for everyone concerned. Men in all shops did a lot of sweeping to put the installation and service business on a three-day operating cycle. That the overall record was excellent may be seen in the fact that thirteen of the thirty-one shops beat their quotas.

When the scores were tallied Fords Shop was out front for the second time this year. At least six other shops were even contenders in the cleanup race. Outstanding photo finishers were Bryn Mawr Shop which placed second and Cliffside Park which took third.

The complete percentage of quota results follow:

Fords	143.6%	Bronxville	86.6
Bryn Mawr	126.2	Trenton	83.0
Cliffside Pk.	124.1	Chestnut Hill	76.3
Bronx	122.9	Cincinnati	76.1
Newark	121.7	Jackson Hts.	75.2
Brooklyn	121.5	Gwinhurst	74.4
St. Louis	115.5	Hollywood	72.2
Oak Park	113.4	So. Norwalk	72.2
L.L.C.	109.5	Milwaukee	68.6
Baltimore	106.8	St. Paul	58.5
Chi-924	104.7	Albany	53.7
Chi-915	102.3	Richmond	42.6
Collingswood	100.9	Cleveland	41.7

(continued on page 2)



WALTER WALL

### Dallas Engineers Build Customer Good Will

When O. M. Crosby had the misfortune of a fire in his Majestic Theatre at Amhearst, Texas, recently he was overwhelmed with the speedy handling and replacement service rendered by Supervisor C. S. Moore and field engineers J. S. Gremillion and C. M. Lund.

Mr. Crosby says, "Immediately upon notification of the fire your engineer Mr. Lund called and inspected the damage. The next day he received and installed a sound head and amplifier. The prompt action of your engineers and your office enabled me to reopen my theatre with a minimum loss of playing time.

Needless to say I consider your service an integral part in the operation of my theatre and regardless of where I am located I will always have an RCA Contract."

Congratulations! That's the way to do it.



Photo above is of Walf Fox, Fords Shop Manager, who seems quite pleased at the job his men did in the April Cleanup Drive.



# RCA SERVICE COMPANY NEWS

The RCA Service Company News is published at Camden, New Jersey for employees of the RCA Service Company, Inc. Editorial offices are located in building 5 floor 7, extension 2242.

EDITOR  
JOSH BILLINGS, JR.

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## Payroll Peregrinations

When an employee in Washington, D. C. recently waited for more than three weeks to receive his weekly paychecks he was at the exasperation point, and who wouldn't be? However, what he didn't know was the fact that his checks with an incomplete address were busy making the rounds of the post offices in an attempt to find their owner.

We hasten to offer a word of advice which should be acceptable to all employees. If you don't want your check sent on a world tour, PLEASE notify Fred Swartz in Payroll Administration 5-7 of your correct and complete mailing address. If this differs from your home address please give that also as that is where income tax return forms must be sent according to law.

By complete address we mean: name, street and number, zone and/or section, city and state. All abbreviations should be avoided except in the case of state. Also, all changes of address should be noted as rapidly as possible.

When you consider that our Payroll Section is now sending out 2200 checks each week - with the number increasing each day - it is easy to understand that the job can be made simpler all around if employees comply with the above request.

## ATTENTION HAM OPERATORS!

It is apparent that a number of RCA Service Company personnel have ham rigs in operation, and there has been talk for some time about inaugurating an RCA net. In view of the interest the SERVICE NEWS will be glad to start the ball rolling. If you hams will drop us a note stating name, address, call numbers and operating frequency we'll be glad to publish a complete list for all hams to have on hand. So . . . come on HAMS! Send us the dope!

## Sunshine Club Spreads Cheer

No doubt everyone by this time has read the article on the Sunshine Club in last month's SERVICE NEWS. Home Office employees will be interested to know that eight gifts were presented to members in the past month.

Wedding bells rang out for Catherine Tracy and Rena Hare of Financial and they are now the proud owners of RCA Victor table radios. With the arrival of Ed Cahill's new daughter, Mary Ellen, he was presented with a fine pink shawl. On the sick list last month were Peggy Evangelisti, Will Hyneman, Elsie Olsen and Thelma Leggoe who also received a bit of cheer from the Sunshine Club. Last but not least we note that Harriet Mackey received a beautiful gold kid bag as her departure gift.

## Wife Aids Engineer On Service In Texas

When Fred Wentker, Manager of Sales & Advertising, started the National Ad Program rolling this year with a testimonial campaign he didn't realize he'd have an extra helping hand. We refer to Lucie Scroggins, wife of Dallas District engineer Charlie Scroggins, who is seen below.



It appears that Charlie was scheduled to obtain a testimonial from a local theatre owner, but was called out of town on service work. In his absence Lucie followed through, obtained the testimonial and forwarded it.

Walt Gilreath, Dallas District Manager, says that's not unusual as she's been helping Charlie in many ways since he came with RCA Service over three years ago. Well, thanks, Lucie, for a job well done!

# April Shop Race

(continued from page 1)

Franklin Sq.	94.5	Buffalo	38.7
Detroit	94.1	Cambridge	22.9
Arlington	90.2		

From the above list we see that there'll be thirteen shops celebrating with dinner dances across the country.

Individual awards for outstanding work during the drive went to Shop Manager Walt Fox of Fords and minor league winner Sid Baker of St. Louis. The outstanding men in each shop who received 721TS receivers are:

Fords	J. V. Rudolph
Bryn Mawr	N. W. Strinkowski
Cliffside Park	E. L. Chalbert
Bronx	G. R. Zichwic
Newark	C. J. Newman
Brooklyn	V. B. Kurinskas
St. Louis	R. L. Hayhurst
Oak Park	W. P. Hess
L. I. C.	J. H. Lightowler
Baltimore	W. W. Poliszuk
Chicago-924	J. J. Ewert
Chicago-915	A. C. Gunther
Collingswood	J. W. Carter
Franklin Sq.	L. A. Massar
Detroit	E. A. Hustman
Arlington	A. F. Verma
Bronxville	V. Luna
Trenton	J. M. Leonard
Chestnut Hill	W. A. Young
Cincinnati	R. G. Pahren
Jackson Heights	E. B. McCaffrey
Gwinhurst	M. Gottselig
Hollywood	J. E. Cohoat
South Norwalk	H. T. Jaruell
Milwaukee	A. C. Marquardt
St. Paul	J. M. Meysenburg
Albany	E. M. Gorman
Richmond	T. V. Woolard
Cleveland	J. E. Armstrong
Buffalo	E. J. McMahon, Jr.
Cambridge	R. D. Tripp

There'll be more pictures of Cleanup celebrations in the June issue. For now, let's say, congratulations to all for a well done job!



One reason why Fords, N. J. came cleanest in the April Shop Drive may be the close inspection of Walt Fox, Manager. Service Technicians Joe Rudolph (seated) and Sam Marino at work on chassis above.



## Seven In Television Get District Manager Appointments

### Three Assistants Named

With a total number of men in television service activity now topping the two thousand mark there has been a need for more effective administration. Thus, the appointment of seven men to assume district managerial duties came last month.

The men who fill the new billings are: Conrad Odden, Larry Borgeson, Bob Newton, Bob Gray, Dave Brown, Russ Hansen and Warren Werner.

Conrad becomes manager of the Albany, Hartford and New York City distributing areas with headquarters in New York. Larry's managerial territory covers the distributing areas of Los Angeles, San Francisco, Salt Lake City and El Paso. Larry's

home base is the Hollywood Shop. From the Detroit Shop location Bob will govern activity in the Detroit, Cleveland and Cincinnati distributing areas.

In the Newark distributing area Bob Gray takes command from his office in the Newark Shop. In the southlands of Baltimore, Washington and Richmond Dave takes charge from his office at the Arlington, Va. Shop. Russ of Chicago's Foster Ave. location will remain there to direct operations in the Chicago, Peoria, Milwaukee and Minneapolis distributing areas. Close to home in the Philadelphia distributing area Warren will exercise control from offices at the Collingswood, N. J. Shop.

All managers supervise and administer overall operations of all existing shops in their areas, and the same will apply to shops which may be established there.

At the same time as the above announcement was made Joe Eckenrode was named assistant to Conrad in New York, Jim Decker was appointed assistant to Hansen in Chicago and Steve Heller became Werner's right-hand-man in Collingswood.

## Knight Appointed Personnel Head

On May 17th Gordon Knight, former RCA Victor Employment Manager, moved into quarters on 5-6 to assume duties of Personnel Manager of the Service Company. In this capacity he will be responsible for matters of employment, training, wage and salary administration, labor relations and personnel services including health and safety. He will report to Ed Cahill, President of the company.



GORDON KNIGHT

Gordon is currently a resident of Haddonfield, N. J. where he settled when he moved to the East; for Gordon's really a mid-westerner having been born and raised in St. Louis. He attended Drury College at Springfield, Mo., and Washington University in St. Louis with business in mind.

Following several years in employment work he entered the U. S. Navy to take on a four year tour of duty. Upon his discharge he came to RCA Wage and Salary Administration in April of 1946. One year later he became Personnel Manager of the general offices and then Employment Manager of RCA Victor's Camden Plant. He held this position at the time of his new appointment.

On the sidelines he can be found playing golf, burning up the alleys or indulging in a fast game of contract. Gordon lives alone and when asked about his marital status said, "Women are still a hobby with me." He admitted that he takes a kidding at times, but Gordon's used to that. We welcome him to our organization, and wish him luck in the new venture.

## SUPERVISOR ED KNOBLE DIES IN PHILADELPHIA

On the evening of April 20th Ed Knoble and Bill Strieby of the Philadelphia District sat in the apartment they shared through the week and talked about the house Ed was buying to eliminate weekend commuting to Allentown, Pa. Then suddenly - a cerebral hemorrhage - a dash to the hospital - waiting - and then at 3:00 AM on the morning of April 21st Ed Knoble passed away.

Friends throughout the Service Company who had known him during the past fourteen years were shocked and saddened by his death. We extend condolences on behalf of all to his wife, mother and father who survive him.

Ed's home town was Dormont, Pa., and he received a degree in electrical engineering at nearby Carnegie Institute of Technology in Pittsburgh where he subsequently taught. Then he joined the Telephone Engineering Dept. of Westinghouse Electric Co. at Pittsburgh where he engaged in both field and lab work. His next position was with the Union Switch and Signal Co. at Swissvale. Then in 1934 he walked into RCA's office at Pittsburgh where Fred Wentker, present Division Manager of Sales & Advertising, hired him.

Ed immediately went to Camden for training, and then joined the Philadelphia District staff in time to work on the Tri-Ergon correction program. At its completion he was assigned to a service circuit with headquarters at Allentown, Pa. He remained



ED KNOBLE

there until RCA established a Signal Corps training school at Philadelphia in late 1942 where he served as an instructor. When the school closed in September of 1943 Ed worked on Electronic Apparatus for Fred Wentker in Camden and one year later returned to the field once again at Allentown. In April 1947 he was appointed a field Supervisor in the Philadelphia District, the position he held at the time of his death.



# Service Tips For Theatre Engineers

## Edited by ED STANKO Technical Section Theatre Service

### Demagnetizing Tool

Obsolete field coils from theatre speakers make excellent "tool demagnetizers" when removed from the pot housing, and will operate on 120 or 240 volt ac. Dip the tool into center of coil, energized, remove slowly and all trace of magnetization will disappear. (1000 ohm or so field coil used for 120 to 240 volt operation.)

R. H. Bisbee

### Removing Discoloration from Voltohmyst

(Discoloration caused by resinous chemicals in sponge rubber.)

This discoloration can be removed immediately with acetone. Apply a little acetone to a cloth, lightly rub edges of meter and all the coloring will disappear instantly. Acetone is not particularly recommended in connection with our Triatic Signal Tracer since the finish may be dulled.

R. H. Bisbee

### Checking Gain With Triatic Tester

Triatic Tester "fine business" for checking point to point (grid to plate) gain check as well as grid drive to push pull tubes. Plug output meter in jack and adjust gain to read zero for easy reference. Input probe does not disturb circuit and much more convenient to use than "scope".

R. J. del Castillo

### Phasing HF Units

To check cone movement of a HF unit, remove the dust cap and drill a hole thru the center with #50 drill. Over this hole place a light thread and fasten one end of thread with glue or scotch tape. Screw dust cap back on speaker unit. When unit is driven for phasing, I'll guarantee you can see that thread move. Be sure to close hole with tape after phasing has been completed.

R. S. Sear

### Installing New Monitor Speaker on PG-105

I have found that when it is necessary to install the new type #48336 monitor speaker and resistors on PG-105 system the installation can be made to have a neater appearance if you remove terminal strip from old speaker and mount it on the edge of the amplifier shelf that is turned down. The strip can be used to mount new resistors and wires that went to field coil of speaker removed.

A. N. Kidwell

### Reducing Noise on W. E. Equipment

On most WE bases a condenser has been mounted on the base and wired to the 12 volt supply to filter out some of the filament rheostat noise. This only reduces this noise. By removing this condenser and mounting on the front end of the 49 amplifier it is possible to get the wire length down to 6 inches. Also by using a #14 stranded wire it is possible to eliminate all the rheostat noise.

R. O'Toole

### Checking Noises With Triatic Tester

By connecting a single earphone to the input and a headset to output, noises, vibration, etc. can be analyzed. A single earphone is used as a probe. To make the latter more effective a short stiff wire can be soldered perpendicular to the diaphragm.

R. H. Bisbee

### Inspection of Soundhead Gears

In order to check internal gears of the MI-1040 and similar type soundheads, it is usually necessary to remove the gear box which takes considerable time, and is not done each call.

These gears can be checked for abnormal wear by noting the amount of play between the worm gear and the main drive gear. It can be measured by the fly-wheel. The drive gear is held stationary and the motor flywheel moved. A new gear will have exactly one-half inch play as measured at the periphery of the wheel. A very bad gear will have about 2 inches of play. A gear worn about to one-third thickness will have about 1 and one-half inches play at the periphery. The box should be opened for inspection with anything over one inch play. This check can be made on each call.

C. Atchisson

### Putting Light on Soldering Gun

Dark booths present a problem to the engineer who tries to manipulate a soldering iron, solder, and flash light at the same time.

To the users of the new Weller speed gun type of soldering iron there is an easy solution. A short length of tubing was cut and flanges bent to fit to anchor it to the top of the gun case. This is used to house a pencil light type bulb.

The voltage across the secondary of the transformer is much less than one volt and is useless. The transformer primary may be used as an autotransformer. With a small pair of scissors carefully cut the paper insulation across the transformer winding. Lay the sides back until the wire is exposed. Attach one lead of an AC voltmeter to the start of the winding. A phonograph needle in the other lead will scratch through the enamel and give a reading. When you reach 2.5 volts carefully insert the needle under the wire and lift up, scrape and solder a lead to it. Insulate well, for remember the light is 110 v. above ground if the plug is placed in the line receptacle one way.

Frank Ingels



### Correcting Readings on Simplex Sound

Tubes in the Simplex sound systems that will not read in the green area of the meter can be made to do so by replacing C12 and C21. (AM1001 amp.)

Alfred Kunze

### Easy Installation of 809 Tube Caps

On installations of equipments using 809 tubes, before placing plate caps on tube, insert 30 amp cartridge fuse in cap, work in and out several times, this will spread cap correct amount for easy installation.

G. E. Reiger



A group of prominent Philadelphia theatre officials were guests of the Service Company recently on a tour of the RCA Princeton Laboratories. The photo above taken at lunch shows from left rear around the table: C. N. Hoyler and D. W. Epstein of Princeton Laboratories; M. B. Ellis, guest; R. D. Kell, Princeton Laboratories; B. F. Biben, Service Company; A. M. Ellis and S. Blumberg, guests; H. Blumberg, RCA Theatre Supply Dealer; Cecil Felt, guest and A. C. Schroder and R. C. Webb of Princeton Laboratories.

### Ringling Out Speaker Lines

When you are alone and when it is necessary for a speaker line to be rung out and all the wires are the same color, the following has been done. A 500 ohm resistor with a center tap is connected to the speaker end of the line with one wire to the center tap and the others at each end, one end of the resistor is grounded to the stage line conduit. When this is done it will be only necessary to check for a ground as a common wire, the HF will be checked as 250 ohms to gnd. and the LF should be 500 ohms to gnd. allowing for line resistance. Rack connections can be made as they are found and then the speaker connections are identified by their position on the resistor.

Charles Moore



The photo above was taken during a recent television service training course held at Camden. Included in the picture from left are: (1st row) J. K. West, VP Public Relations, RCA Victor Division; Warren Brey, Bronx; John Erdman, L.I.C.; J. A. Milling, Commercial VP, Service Company; W. J. Zaun, Manager, Home Products Division; John B. Gunn, Oak Park; John Larchinger, Cleveland; Sam Adams, Chestnut Hill; Bob Kalbach, Collingswood; Bob Scully, Home Products Division; (second row) Jim Cravens, Arlington; Herb Hogdahl, Chicago (69th); Gil-Strubel, Newark; Chas. Thompson, Baltimore; Jim Connery, Bryn Mawr; Johnny Knoerl, Buffalo; (third row) Charles Bleakley, Jr., Bronxville; Bob Pahren, Cincinnati; Gene Campbell, Fords; John Ferrier, Boston; Howard Henril, Brooklyn; Art Wainwright, Detroit; (last row) Bert Schroeder, Franklin Square; Walt Kowitz, Milwaukee and Wesley Shaw, Chicago (Foster).



### ACCIDENT BOX SCORE FOR MARCH

Home Office .....	0
District Operations .....	2
Television Shops .....	115
Total .....	115

TOTAL 1948 .....

### FOR APRIL

Home Office .....	0
District Operations .....	0
Television Shops .....	33
Total .....	33

**NEVER FEEL SAFE ENOUGH TO BE CARELESS**





# TV INSTALLATION ON THE JOB

In view of the widespread interest in television we are this month giving our readers a look at one side of the picture - TV installation work. Photos appearing with the article were taken on a regular call made by Nick Strinkowski and Don Reed of the Service Company's Bryn Mawr, Pa. shop.

More than 1000 of our technicians are currently engaged in this activity while about 800 others handle servicing exclusively. The men have made well over 100,000 installations to date with the figure increasing rapidly every day.

The men work in one or two-man teams, and report at the shop twice each week to discuss their work, receive assignments and load their trucks with materials.

Photo below shows Don Reed (left) and Nick Strinkowski (right) receiving their new job assignments from dispatcher Joe McMahon. Walt Riddlough, shop manager, is seen in the background with Ed Nicholson, clerk, in the foreground.



Figure 1

In the scene below the men check materials and equipment in the parking area next to the shop prior to leaving on assignments. Note that the large number of individual parts and pieces of equipment make an orderly arrangement essential. Don checks in while Nick secures the ladders and antenna masts.



Figure 2



Figure 3

On arriving at the customer's home the men present identification card for the customer's inspection. This assures customer that reliable RCA service personnel are on the job. Thus, she need not worry about thieving impostors.



Figure 4

Nick (above) assembles the antenna on the ground preparatory to mounting while Don (right) drills holes in the brick for mounting brackets.



Figure 5





Figure 6

The men work together on mounting the antenna (above). Don on the roof steadies it while Nick affixes the bolts from his position on the ladder. (below) Nick drills holes for standoffs which will secure the "bright picture" lead-in and ground wire.



Figure 7

With the lead-in work complete the set is plugged in and the men bring out their intercom phone setup to converse while orienting the antenna for best reception. Don (below) gives instructions and checks results while Nick (right) follows instructions.



Figure 9

Once the receiver is properly tuned and perfect operation is assured the customer is instructed in its use (below). Thus, another proud owner of RCA television signs her owner's policy (right).



Figure 11



Figure 10



Figure 12

Service and installation go hand in hand, and in the photo below we see what the service men have been doing while we've been out with the installation crew. At work on the chassis as Walt Riddiough, manager, looks on are from left: Roland Shoemaker, Walt Stobbe and Pat Napolitano.



Figure 8

While Don collects equipment and policies up outside, Nick (left) unpacks the customer's 630 TS receiver and prepares it for operation. Here he is inserting the kinescope in the deflection yoke. Note the goggles and gloves worn as a safety measure.



Figure 13



## Camden and District Office News

Home Office M. Dengler, A. Duffeff, T. Leggoe

We extend a hearty welcome to many newcomers again this month. These include: M. C. Berry, Nola Biondi, Margaret Clinch, Joe Devlin, Jack Ferguson, Art Grieves, Bill Katzmar, Bob McDevitt, Mildred Peer, C. M. Potter, George Rose, Helen Schafer, Bob Sheeran, Bonnie Smith and Bob Valentine, all of the Financial Division.

Harold Markley welcomed W. R. Hyatt and W. H. Lacy to Communications Service while E. R. Angelastro joined the Material Control section of Field Operations. Home Products Division personnel were reinforced with the arrival of Lorraine Bella, Lorraine Bodine, Harry Brewton, Helen Danella, Jane Ferguson, Dorothy Kazarski and Carl Olson.

Best wishes and luck go to Bob Shuffelt who left the Publications Section to work for WCAU-TV in Philadelphia.

Russ Ingle of Machine Accounting was the center of attraction at a baby shower given by the gals of his group. Russell Jr. arrived on April 18th.

We express sympathy to Mary Kuster, secretary to Don Stover, on hearing of the death of her Mother.

Mother's Day was quite an event in the Alan Root household. Alan's wife presented him with a baby boy.

A very hearty welcome back to Monnie Pitzer of Publications who returned recently after quite a siege of illness.



Elsie Olsen, secretary to Ed Cahill, says, "I don't take a good picture." However, she was all smiles, and we think we got a good photo (above) when we snapped her with Harold Markley, Communications Manager, following the announcement of their engagement.

Bill Durst of P. C. McGanghey's RP section has returned after undergoing an operation in a Philadelphia hospital. Glad to see you back, Bill.

Dot Bansky of Financial and Tom Platt of Home Products announced their engagement on April 23rd.

Johnny Meagher will be greatly missed from the Home Products television staff. He's now with the RCA Victor Tube Division in Harrison. Best of luck, Johnny, and stop back often.

Joyce Goldy of Carl Johnson's Theatre Operations is a girl of many accomplishments. Now we hear she's been made a member of the Philadelphia Piano Orchestra. Congratulations!



Jack Riegert of Television Administration is right proud of daughter Susan age 11 months. We think she's cute. See photo above.

BOSTON

M. Wiczorek



Charlie James who operates out of Brattleboro, Vt. sends an interesting note. "Up in this country," says Charlie, "theatre projectionists have to have supplementary work to make a living. Some are mechanics, gas station operators or farmers." Photo above shows one of Charlie's farmer-projectionist pals and daughter. The goat is a gift of Charlie's Dad to the little girl.

RP engineer H. J. Mills celebrated the arrival of a new daughter born in late March.

CLEVELAND

T. G. Whitney

M. K. Meyer, our Cleveland newshawk, is reported convalescing and doing fine. In the interim district manager Tom Whitney is pinch-hitting and offers the following story of the experiences of newcomer R. H. Bunting on his initial assignment.

Field supervisor H. E. Frisbie who accompanied Bunting waited in his hotel room. And what a wait it was! When Bunting turned up he had quite a story. It seems that Bunting decided to run his buzz tract through the sound heads for the purpose of lining up the optical system at a late hour. The sound reproduced in the auditorium was heard by a policeman outside. He called the theatre manager who forgot about the service call, and as Bunting completed his call he turned to face two policemen and the manager. When he got out of this predicament he arrived at the hotel to find the room clerk surrounded by more policemen. In view of the previous incident he was wary about asking for his key. But before he had a chance one of the officers called him over. At a glance he noticed a complete bar setup at the clerk's desk, and the cop said, "We're celebrating the clerk's birthday. Have a drink?" With a sendoff like that Bunting now believes that anything can happen on a service call.

DALLAS

E. L. Lunday

District manager Walt Gilreath ran through a rather bleak month without a secretary until Cecile Hargrave joined the force on April 2nd. We're sure the gang will appreciate a glimpse of her beaming face which lights up the Dallas office these days. Meet Cecile below.





C. S. Moore who entered the hospital recently to give up an appendix is now back on his feet.

Field engineer E. M. Karcher who invaded the southland with his family last year is now firmly entrenched and likes it. Daughter Betty recently won the Mississippi State prize in the "America The Beautiful" poster contest. She's now in the National Finals awaiting the decisions. Meet her below.



Karcher would like to throw a vote in favor of engineer Van Duyn's idea of an RCA net of ham operators. He'd like friends to know that W5DOL will answer any and all calls as time permits.

PHILADELPHIA

M. C. Jarrell

Howard Hepler reminds us that vacation time is closing in fast. Howard just got back from a fishing trip to Lake Sebago. His line was cast for salmon, and while we have no specific report, if we know Howard he caught something.

Jack Faulstich in Scranton dropped a note this way to report a new use for old Western Electric 12 and 13 type horns. He says he spotted these familiar objects in a field near a New Jersey highway. They were being used as targets on a golf driving range. Jack says that's a good use for old discarded equipment that's been replaced by new RCA gear.

'Tis said that Bob Coble, engineer operating out of Wilmington, Del. has finally located a house after a year's search. Good luck to you and the family, Bob.

SAN FRANCISCO

G. Willett

Allan Hyne, who left theatre service operations early in the last war, has returned to the area to lay the groundwork for the San Francisco television shop. Glad to see him again.

Ray Wilmert, Herb Sauter and Russ Davis took early vacations this year. Ray paid a visit to Missoula, Mont., while Herb and his wife drove to Texas. Russ spent his time around San Francisco and Los Angeles.

## Television Shop Notes

BALTIMORE

J. L. Miller

Baltimore extends a hearty welcome to John Miller, new shop manager; and wishes Frank Tarkington the best of luck on his new assignment at the nation's capitol.

John Parsons recently returned from a training course at Camden to greet a son presented to him by his wife.

Kline Stephens took the fatal step this month. He and his wife took a honeymoon jaunt which included a Washington visit to see the Senators.

Bob Miller, the promising lawyer, finally found an apartment for himself and wife. Best of luck in the new home.

BRONXVILLE

H. M. Hansen

Cigars accompanied Bill Starkey's big smile when he became the father of a baby girl on March 21.

A number of the Bronxville gang anticipate wedding bells; John Watson started the ball rolling with his marriage on April 3rd. The boys are now asking John about that sunny honeymoon in Florida.

Charlie Bleakley is back in the fold fresh from a training course in Camden.

A. Marks was curious about the shiny coat of disinfectant on the shop bench, and asked what it was there for. The answer he got - "That's to take the bugs out of the chassis."

PITTSBURGH

M. E. Milligan

L. W. Jones and C. R. Shepard both entered the hospital on April 17th. Bill's entry came as a result of an accident when he fell from the stage speaker platform during a service call. He suffered a broken arm. Charlie was hospitalized as a result of a blood infection. We're sorry to hear about this and hope the boys will be up and around soon.

Frank Hamre thought that after twenty years he'd heard all the reasons why people don't want service, but we think you'll agree that here's a new story told to H. W. Winkelman. The prospect states that he's doing too much business and can't handle the crowds. He feels any business improvement will only make things worse. He wants to expand into a building next door or build at a new location. When this happens he'll want new equipment and service.

BRYN MAWR

E. Strep

Joe Hatchwell turned over the management to Walt Riddiough when he left for operations at Jackson Heights, N. Y. Best wishes to both. A similar message goes out to S. Domzalski whose new address is Salt Lake City, Utah, where he's hustling to open a new shop.

Painting and redecoration operations were completed in time to welcome Bryn Mawr's new look Mrs. D. Beck. Another new member who rings in on a welcome is S. Shaw of the clerical staff.

A. Stevenson took advantage of an early vacation by journeying to Detroit where he participated in the ABC bowling tourney. No dope on how he finished, but we all know he's a 200 man. In fact, Bryn Mawr boasts several averages in the 200's since the weekly bowling league was formed.

A handshake all around for a cleanup well done. Now for the Fiesta! Bryn Mawr's second place looked so good the boys are talking of running installation man Nick Strinkowski at Garden State.

We raise our right hand before we tell this one, but here goes . . . a man called one of the local TV stations during a recent broadcast to say, "Your transmitter's on fire." A frantic check was hastily made, but no fire was discovered. The station engineer returned to the phone to ask "What makes you think we have a fire?" Said the man, "Well, my set's smoking!"

During the recent flood in Frank Hamre's territory one of the theatres in a flooded area was showing "Gone With The Wind" when Old Man River arrived. Some wag promptly gave him proper billing on the theatre's marquee. See photo below.





CAMBRIDGE

F. S. Lakewitz

The shop welcomed two new fathers to the fold when wives of Ed Nielsen and John Condon presented them with a girl and boy respectively.

Cambridge was out in front in the television picture at the Boston Electric show. Over a mile of coax video lines and accompanying audio lines were used to feed 85 TV receivers of all makes. The shop built six video amplifiers for this job.

Programs for the demonstrations were fed into the lines from telephone company microwave relay using NBC and CBS of New York and Washington. At other times the program originated from WBZ-TV camera chain and mobile unit locally.

CHICAGO (FOSTER AVE.)

R. C. Hansen

The Foster Ave. Electron Chassers are still engaged in that popular game - "SIGNAL! SIGNAL! WHO'S GOT THE SIGNAL!" As Johnny Rudins says, "What we use to drag 'em in isn't in the book." We're preparing to say something about the interesting arrays in a later issue.

Now let's say something of the newly organized bowling league organized by chief clerk Nick Cuzman. With team names such as REFLECTORS and GHOSTS anything could happen, and did. When refreshment time came imagine the astonished looks when a TV receiver across the bar was found with images. Maybe you don't think it's possible to orient for image rejection at 10:30, but ask "Swede" Olson and Dick Davis.

A bit of bad luck threw a jinx on one installation when installation helpers Harry Clausen and J. Graycar fell from the same roof in the same manner only four days apart. Harry returned a few days later with a walking cast to protect a line fracture of the heel. Graycar is still waiting for X-rays. We're sorry to hear about this, and trust the boys will be back in shape soon.

CLEVELAND

D. Conover

Cigar smoke filled the shop on April 12th as Mario DeCapite joined the ranks of Dads. It's a girl.

Congratulations are also in order for Elmer Popelmayer who tied the knot on May 8th. The fellows regretted missing the ceremony since it was in Chicago.

If Bob Goes doesn't stop talking the boys into buying trailers there'll be an exclusive RCA Service Trailer Camp in Cleveland. Bob Haak is the latest addition to the trailer set.

Fellows with the "thinner thatched tops" anxiously awaited the results of Dick McKnight's new hair restorer. Were disappointed when Dick finally purchased a hat.

A customer lost money the other day because Conover just couldn't tell a lie. The customer called to say she had a bet on that people in the television studio could see her just as she could see them. Dave admitted our receivers are good, but . . . . Maybe it's just as well, what say?

COLLINGSWOOD

F. Bradshaw

Sid Sellwood welcomed a daughter to the fold on April 25th. Congratulations!

Bennett Greenholtz, acting manager, was married in April and is now back with the gang following his honeymoon.

John Brennan and John Wright were surprised recently when a motorist drove through a stop street smack into their truck. Fortunately they were unhurt, but the truck could not be moved. However, another was supplied, and they were able to finish out the day.

LONG IS. (FRANKLIN SQ.)

K. C. Heddens

Fathers are now a dime a dozen and the list of future RCA technicians increases weekly. Recent celebrators include Joe Kincaid, Pete Enz, Bob Linehan, Bert Schroeder and Karl Wallander. Stan Russell and Jimmie Quinn say they'll be passing out cigars also before long.

Chief clerk Jimmie Brown has taken a vacation in his home state, Florida. Also in the vacation lineup was Joe Kincaid who recently returned with the announcement of an accomplishment - one foundation for a garage.



Walt Vetter (above) who took a forty-foot nose dive in March was recently released from the hospital. He's still in a body cast, but coming along fine. We're sorry to hear about the accident, Walt. Good luck for a speedy recovery.

MILWAUKEE

H. W. Johnson

Many Milwaukee regulars have been away for so long on operations in Chicago and points east that ID cards are being considered.

Fred Rau recently had to reverse shop policy on antenna installation. The customer insisted that it be mounted on the front of the house since a rear installation might frighten his racing pigeons and keep them from homing.

A new rumor was picked up the other day when Cliff Olson grabbed the phone to answer a customer who wanted to know what time his antenna would be oriented. He said a friend told him that 3:55 PM was the best time for he'd then have a larger picture. The customer was baffled when asked about the effect of daylight saving time.

The prize story of the month goes to Roy Kunkel who drew an inquiry from a local bartender regarding "cash register interference". We quote the tavern owner's story: "When operating mine register I am clobbering up mine television which is making mine customers mad. So during the program I am adding up sales in mine head until the commercial. But mine bartender is so stupid he is having to ring up sales. This is ruining mine television and making mine customers mad". We felt this tough problem could be solved in any of three ways: 1. get a new cash register 2. get a new bartender 3. serve free drinks during TV transmission. In the latter case we would be pleased to inaugurate the program.

NEW YORK CITY

A. M. McInerney

Bill Hardman's gang will have a lonely future with the removal of blondes, brunettes and red heads of television operations to the first floor. The new location is equipped with red chairs and a battery of telephones and is known as "the bookie joint." Only Conrad Odden remains, so he and Mr. Carnis can still be buddies.

Ed Pfeifer took a step in the matrimonial direction by announcing his engagement.

The combined offices at 24th St. went all out to give Mary T. Baron a birthday surprise party on May 6th. Did you wear a lily-of-the-valley, Mary?

RICHMOND

C. Sheets

Two newcomers boosted the personnel total to seven. Jim Boggess of Charleston, West Va., and Gordon Pierce from Pensacola, Fla., come fresh from radio and electronic work.

Coon dog racing is one of the subjects of conversation since Jim Snarr manages to spend week-ends at his home near Winchester.



The first hint that vacation time is near came when clerk Floyd Wentworth announced plans to fly to his home at Cresco, Iowa, on May 21st.

NEWARK

E. A. Steinkraus

Bob Duffy recently returned from a honeymoon to Niagara Falls. Just prior to the wedding the happy couple were presented with an RCA Victor radio.



Photo above is Ed Daoust, one-man installation team, who has been doing a fine job in the field and recently challenged other teams to put up more antennae per day.

# RIGHT UP OUR ALLEY



Thanks to R. C. Fleischer - Chicago (Foster Ave.) Shop



" - Land Sakes! I saw THAT NEWS on Mrs. Jones' television set yesterday so I think my reel's stuck. Will you change the film too? I don't like those pictures!!!  
Thanks to Tom Bannon - Home Office

## UNCLE BIM



## "BEVERAGE INSPECTION"

Thanks to E. D. VanDuyne - Kansas City District



"I told you the aerial isn't high enough!"



## Meet Our RCA Theatre Supply Dealers

### NEWHAVEN

When Lou Phillips acquired an RCA franchise in partnership with George Comden, owner of the Fine Arts Theatre at Westport, Conn., in August 1947 he added a name to the RCA Family which has been much in evidence around Connecticut for the past 25 years.

Lou, who was born in New London, has had a colorful life in show business. Most of his time has been spent in Connecticut, and he has made many lasting friendships throughout the industry there. Before we say more we'll introduce you. Meet Lou below at his desk.



When a young man, he looked in the mirror - saw the possibilities of his ears under a comic derby - became a trouping comedian. When he tired of one-night-stands he got a job with the Goldstein Circuit as Manager of the Westerly Theatre in Exeter, N. H.

However, it wasn't long before he swung back to Connecticut to become projectionist at the Wallingford Theatre, Wallingford, Conn. Here he was nearer to his heart's desire - New Haven - where he had hopes

of establishing himself. He figured that if Yale could set up there so could Phillips. Thus, in a short time he became a manager there for the Poli Circuit.

Once in New Haven Lou saw the fine opportunities in the theatre supply business so he established a store on Meadow St. which was subsequently sold to National Theatre Supply Co. with him remaining as manager. His present location on film row is 130 Meadow St. - a bee-hive of activity.

Lou is visited by exhibitors from all over the state who know him as considerate and consistent in good service.



Meet the rest of the gang with Lou above in front of their store. They are from left: Bill Payove, salesman; Carmel Mastro, secretary; Lou and Rosalyn Schiff, bookkeeper.

### DETROIT

Ernest Forbes, owner of Ernie Forbes Theatre Supply was one of the first RCA dealers, having signed in 1939. In addition he's one of the real pioneers of the business.



Meet Ernie at his desk in the photo above.

Although he was born in Chicago he grew up in Cleveland and Detroit, and started in the supply business in the latter city in 1911. The introduction came with Gardner Theatre Equipment Co. which later joined other dealers to form the ill-fated United Theatre Equipment Co. in 1920. Ernie remained as salesman and later became manager in Detroit.

When United folded in 1923 Ernie went into partnership with Max Ruben to form Amusement Supply Co. This was a very successful venture which ended in a profitable sale to National Theatre Supply Co. in 1926. At this time Ernie decided to retire. However, in two years he was back with National where he remained until 1933. At that time he again went into business for himself, and has since built one of the really successful independent theatre supply businesses in the country.

Ernie's able aid Julie Sturdevant (nee Kramer) has been in theatre business since 1922. She worked for Amusement Supply Co., but dropped out following her marriage in 1931. When she heeded Ernie's appeal for aid in 1934 "just for a few months" she started a job which has made her more and more indispensable.

Ernie's son, Howie, joined him two years ago, and is doing fine as salesman. Bill Rennie started with Ernie over ten years ago and acts as serviceman, shipper and counterman alternately. In the field on sales is Joe Burnett with headquarters at Bay City. Joe, a former RCA field engineer, joined Ernie a short time ago; but he's already producing new business upstate.



In the photo above we see from left: Julia Sturdevant, Bill Rennie, Howie Forbes, and Ernie. Joe Burnett is absent from the picture.